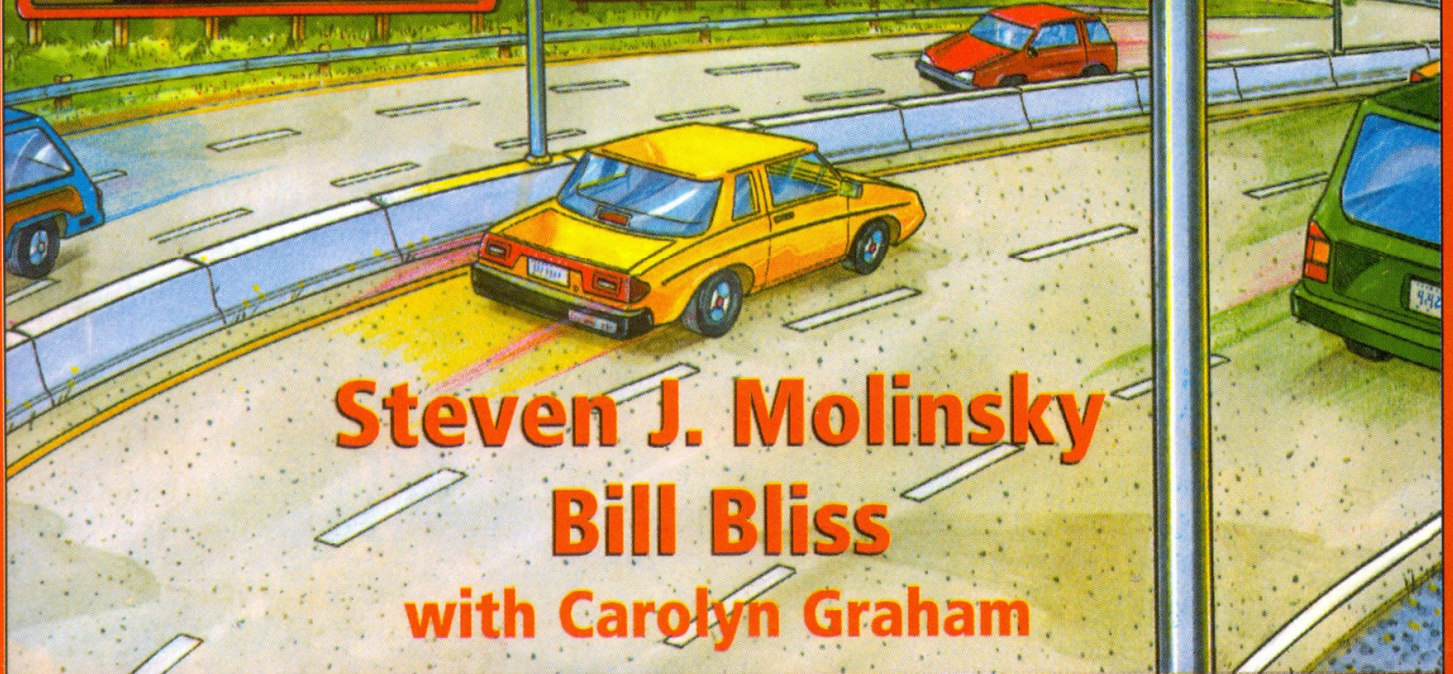
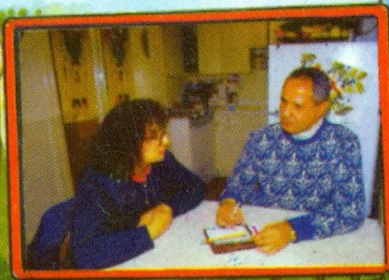
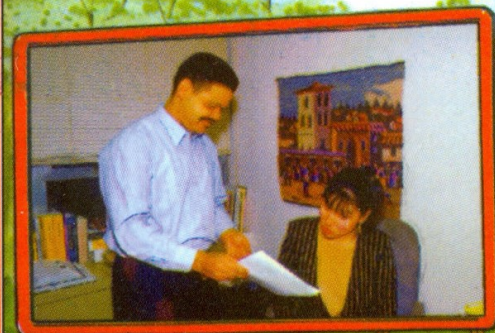


ACTIVITY WORKBOOK

ExpressWays

Second Edition

مرجع آموزش زبان ایرانیان



Steven J. Molinsky
Bill Bliss
with Carolyn Graham

Activity Workbook
Express Ways

Second Edition



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PRENTICE HALL REGENTS
A VIACOM COMPANY

EXPRESSWAYS 4

Activity Workbook

TRAVEL GUIDE

Exit 1 • Friends and Neighbors

Greet a New Neighbor	1
Find Out About a New Neighborhood	2
Learn About Rules of the Building	4
Offer to Help a Neighbor	6
Ask a Favor of Someone	8
Deal with Household Problems	9
Home Repair Services	11
Deal with Home Repairs	12

Exit 2 • Calling People • Going Places

Ask for and Give Instructions	13
Call for Reservations	15
Make Person-to-Person Collect Calls	16
Understand Transportation Safety Rules	17
Inquire About Transportation	19
Leave Telephone Messages	21
Leave Messages on Answering Machines	23

Budget Your Money	25
Pay Household Bills	26
Balance the Checkbook	28
Deal with Mistakes on Bills	30
Open a Bank Account	31
Apply for a Loan	32
Budget Household Purchases	34
Exchange Information	36
CHECK-UP TEST: Exits 1, 2, 3	37

**Exit 4 • Rules and Regulations
• At School**

Ask What Things People Are Allowed to Do	39
Tell People They Aren't Allowed to Do Things	40
Understand Traffic Violations	42
Follow Safe Driving Rules	43
Communicate with Your Child's Teacher	45
Discuss Notes to a Teacher	47
Attend a School Open House	48
Discuss Grades and Evaluation	49

Exit 5 • At Work

Offer to Help a Co-Worker	51
Ask for Feedback at Work	53
Receive Feedback About Your Work	54
Receive More Feedback About Your Work	56
Correct Someone at Work	58
Warn People About Dangerous Situations	60
Promise to Fulfill Responsibilities	61
Offer a Suggestion at Work	62

Exit 6 • Rights and Responsibilities

Express Dissatisfaction with Products	63
Express Dissatisfaction with Services	65
Make Requests of Neighbors	67
Discuss Housing Repair Problems	68
Complain About Housing Problems	70
Discuss Employee Rights	71
Discuss Taking Legal Action	72
Discuss Citizens' Rights	73
CHECK-UP TEST: Exits 4, 5, 6	75



Exit 7 • Friends, Family, and Co-Workers

Agree with Someone	77
Disagree with Someone	79
Compliment Someone	80
Express Your Opinion	81
Exchange Information	83
Express Concerns	85
Offer Explanations	87
Express Hopes, Wishes, and Regrets	88

Exit 8 • Strategies for Communicating Saying Good-Bye

Initiate Conversations	89
Politely Interrupt People	91
Ask for and Give Clarification	92
Clarify Statements	93
Say Good-Bye	95
Express Opinions About Controversial Issues	98
CHECK-UP TEST: Exits 7, 8	100

APPENDIX

Scripts for Listening Exercises	102
Correlation: <i>ExpressWays Student Text/Activity Workbook</i>	106

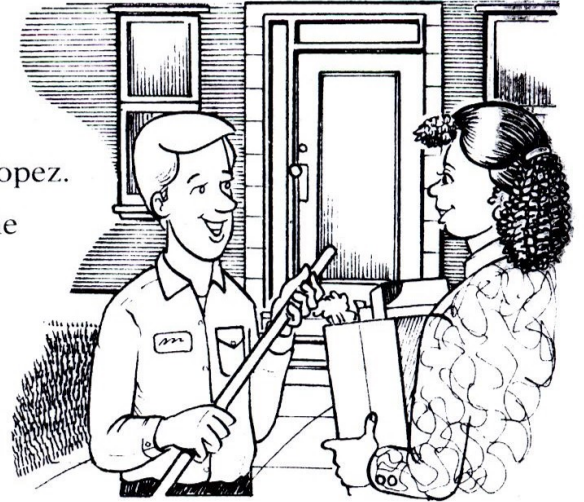
Greet a New Neighbor

Student Text
Pages 2-3

A. Wrong Way!

Put the lines in the correct order.

- ___ Well, if I can be of any help, please call me.
- ___ Tell me, when did you move in?
- ___ I'm glad to meet you. My name is Margarita Lopez.
- ___ Let me introduce myself. I'm Jerry Sanders, the building manager.
- ___ Thanks very much. That's very kind of you.
- 1 Oh, hello. You must be the new tenant.
- ___ Last week.
- ___ Yes, that's right



B. Fill It In!

Fill in the correct answer.

- | | |
|--|--|
| 1 My cousin is planning to visit us _____.
a. in a few weeks
b. a few days ago | 7 I started a new job _____.
a. next month
b. last month |
| 2 I met Oscar for lunch _____.
a. tomorrow
b. today | 8 I haven't seen them since _____.
a. last summer
b. next winter |
| 3 I'm looking forward to going to the symphony _____.
a. this Tuesday evening
b. a few weeks ago | 9 I'm really excited. I'm starting my summer vacation _____.
a. the day after tomorrow
b. in a long time |
| 4 I moved into a new apartment _____.
a. last month
b. since last month | 10 I need to go food shopping _____.
a. last night
b. tonight |
| 5 I ran into my old friend Bob _____.
a. for a long time
b. the day before yesterday | 11 Our guests didn't leave until _____.
a. early next week
b. midnight |
| 6 The people upstairs are moving _____.
a. since last weekend
b. in a few days | 12 We haven't seen them _____.
a. in a long time
b. a week ago |

Find Out About a New Neighborhood

Student Text
Pages 4-7



A. Wrong Way!

Put the lines in the correct order.

- ___ Across from the park?
- ___ Yes. I just moved in.
- 1 Pardon me. I hate to bother you. Could you tell me if there's a park in this neighborhood?
- ___ Around the corner? Thanks. Oh . . . one more question. Could you possibly tell me where the nearest laundromat is?
- ___ That's right. Are you new here?
- ___ Yes. There's a park around the corner.
- ___ There's one across from the park.



B. Correct or Incorrect?

Write **C** if a question is correct and **I** if it is incorrect. If the question is incorrect, correct it.

- I ① Could you possibly tell me where is the bank?
Could you possibly tell me where the bank is?
- C ② Could you please tell me who I should call to fix my sink?

- ___ ③ Could you tell me whether is there a post office nearby?

- ___ ④ Could you possibly tell me if there's a supermarket in this neighborhood?

- ___ ⑤ Could you tell me what time do they deliver the mail?

- ___ ⑥ Could you please tell me where should I put the garbage?

- ___ ⑦ Could you tell me how often the downtown bus comes by?

- ___ ⑧ Could you possibly tell me whether are you allowed to park here?



C. Wrong Way!

Put the words in the correct order.

- 1 _____ *Could you please tell me where the playground is?*
tell is? Could the please playground where you me
- 2 _____
bicycles we're if you here? Could me allowed our tell leave to
- 3 _____
when by? ice cream you me the Could possibly comes tell truck
- 4 _____
nearby? pharmacy whether tell you there's me Could a please
- 5 _____
tenants you are? Do know who new the



D. Listen

Listen and choose the best response.

- 1 (a.) Yes. It's around the corner.
b. No. There's one down the street.
- 2 a. Yes, it is.
b. Yes. There's one not far from here.
- 3 a. At noon.
b. There's one down the block.
- 4 a. Yes. It's delivered by 11 A.M.
b. Sorry. I'm not sure where it is.
- 5 a. A long time ago.
b. It takes about two weeks.
- 6 a. Take the Number 10 bus.
b. It takes about twenty minutes.
- 7 a. Last week, I think.
b. Because it's a nice building.
- 8 a. Yes. It starts at 8 P.M.
b. Yes. There's one at the mall.



E. Open Road!

You just moved into a new building. Complete the following conversation any way you wish.

- A. Pardon me. I hate to bother you. Could you possibly tell me
.....?
- B. Yes.
- A. Also, could you tell me?
- B. Sure.
- A. And one last question. Could you tell me
.....?
- B. Yes.
- A. Thanks so much. I'm new here. I just moved in yesterday.





A. The Right Choice

Circle the correct words.

Are you allowed (use to use)¹ the fireplace?

Yes, you (do are)².

And are you (permitted to permit to)³ have pets in the apartment?

No. Pets (are aren't)⁴ allowed.

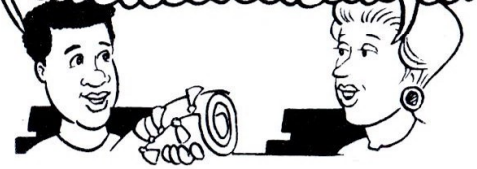


(Is it okay Are you okay)⁵ to wash rugs in the washing machine?

No, (it isn't they aren't)⁶.

Oh, okay. And (is it am I)⁷ all right to hang my clothes in the yard?

Yes, (you are it is)⁸.



B. What's the Line?

Complete the conversation.

Yes, it is. Yes, you are. No, you aren't. No, it isn't.

A. I have a few questions about the rules of the condominium.

B. Of course. What are your questions?

A. Are you permitted to keep bicycles in the basement?

B. Yes, you are. ¹

A. Oh, good. And is it okay to barbecue on the deck?

B. _____ ²

A. That's great. And tell me, is it all right to have a cat?

B. _____ ³

A. Pets aren't allowed? Oh, I see. And one more question. Are you permitted to sunbathe on the roof?

B. _____ ⁴

A. That isn't allowed? I see. Thank you





C. Matching Lines

Match the lines.

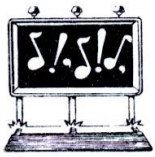
- | | | |
|----------------------------------|--|-----------------------------|
| g. <input type="checkbox"/> 1 | It's okay to park your car _____ | a. midnight |
| _____ <input type="checkbox"/> 2 | You're permitted to leave your bicycles in _____ | b. laundry |
| _____ <input type="checkbox"/> 3 | You're allowed to throw trash _____ | c. fireplace |
| _____ <input type="checkbox"/> 4 | It's okay to play music until _____ | d. down the garbage chute |
| _____ <input type="checkbox"/> 5 | You're permitted to use your _____ | e. the hallway |
| _____ <input type="checkbox"/> 6 | You aren't allowed to keep _____ | f. balcony |
| _____ <input type="checkbox"/> 7 | You aren't allowed to barbecue on the _____ | g. in front of the building |
| _____ <input type="checkbox"/> 8 | This is where you're allowed to hang your _____ | h. pets |



D. Listen

Are you allowed to or not? Listen to these rules of the building and circle Yes or No.

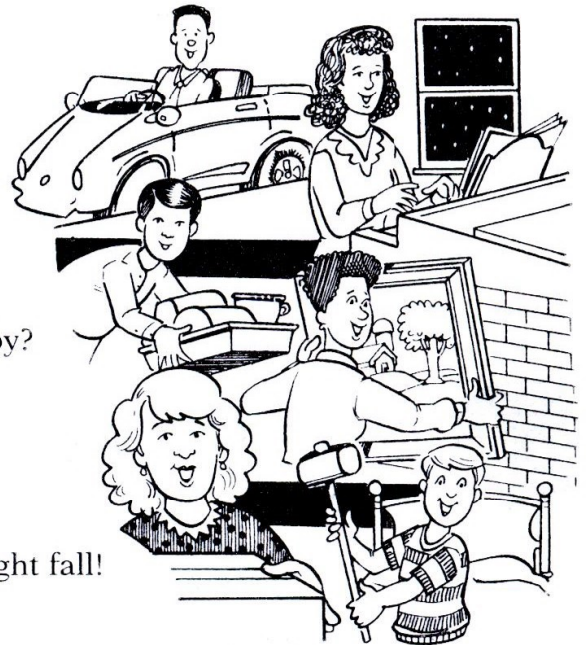
- | | | | | | |
|--------------------------------|--|--------------------------------|----|--------------------------------|----|
| <input type="checkbox"/> 1 Yes | <input checked="" type="checkbox"/> No | <input type="checkbox"/> 3 Yes | No | <input type="checkbox"/> 5 Yes | No |
| <input type="checkbox"/> 2 Yes | No | <input type="checkbox"/> 4 Yes | No | <input type="checkbox"/> 6 Yes | No |



E. WordRap: Rules of the Building

Listen. Then clap and practice.

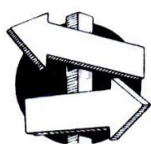
- A. Is it okay to park on the sidewalk today?
B. It's not okay. Not today. No way!
- A. Is it all right to practice the piano at night?
B. If it's not too late, it'll be all right.
- A. Is it okay to leave these things in the hall?
B. Your next-door neighbor might trip and fall!
- A. Can I hang my paintings right here in the lobby?
B. I'm sorry. This isn't a place for your hobby.
- A. Can I leave this box in the hall for a minute?
B. Gee, I don't know. It depends on what's in it.
- A. Is it okay to break down the bedroom wall?
B. Don't you dare knock it down! The ceiling might fall!



F. Open Road!

You're the owner of an apartment building. Make a list of the rules of your building.

- | | |
|----------------------------------|----------------------------------|
| <input type="checkbox"/> 1 | <input type="checkbox"/> 4 |
| <input type="checkbox"/> 2 | <input type="checkbox"/> 5 |
| <input type="checkbox"/> 3 | <input type="checkbox"/> 6 |



A. The Right Choice

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Circle the correct word.

A. Can I give you a hand **raking**¹ those leaves?
rake

B. Sure. If it's **not**² trouble.
no

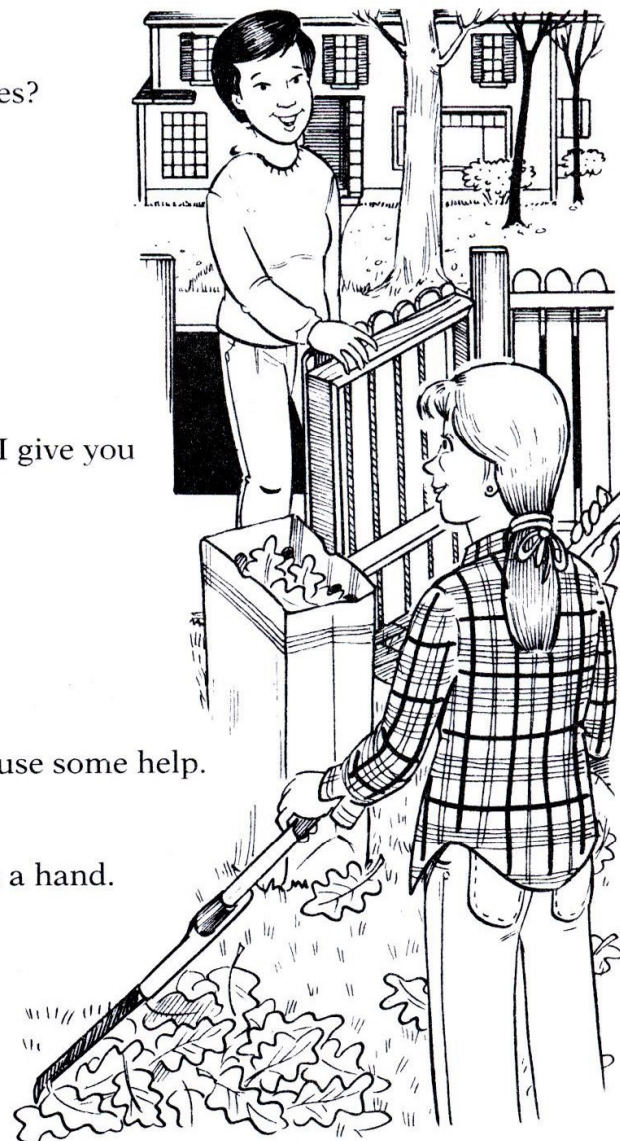
A. No, not at all. I'd be glad **help**³ . Can I give you
to help

a hand **put**⁴ the leaves in bags, too?
putting

B. Well, if you wouldn't mind, I could definitely use some help.

A. No, problem. I'd **be**⁵ happy to give you a hand.
am

B. Thanks. **I**⁶ really appreciate it.
I'm



B. Matching Lines

Match the lines.



- f **1** I'd be happy to _____.
- 2** Can I give you a _____?
- 3** If you don't _____.
- 4** No, not at _____.
- 5** If it's no _____.
- 6** Thanks. I appreciate _____.

- a. all
- b. hand
- c. it
- d. trouble
- e. mind
- f. help



C. Listen

What are they talking about? Listen and circle the correct answer.

- | | | | |
|--------------|-------------|-------------------|--------------|
| 1 your car | the garbage | 4 the steps | a TV antenna |
| 2 the leaves | the snow | 5 a broken window | a sick pet |
| 3 the house | the trash | 6 bags | a door |



D. Sense or Nonsense?

Do the following "make sense" or are they "nonsense"?

	<i>Sense</i>	<i>Nonsense</i>
1 "Do you want any help raking those leaves?"	✓	_____
2 "I'd be glad to help you tune up your garbage."	_____	_____
3 "Can I give you a hand lifting that heavy chair?"	_____	_____
4 "I'd be happy to help you take out the garage."	_____	_____
5 "Can I give you a hand turning on that antenna?"	_____	_____
6 "I'd be glad to help you wash your car."	_____	_____
7 "Do you want any help painting your living room and your chicken?"	_____	_____

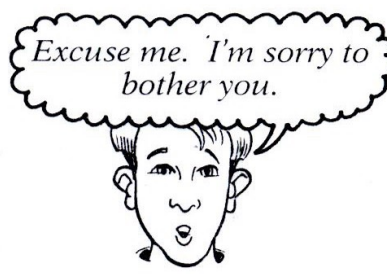


E. What Are They Saying?

What are these people expressing?



- 1 a. offering to help
b. accepting help



- 2 a. saying good-bye
b. attracting attention



- 3 a. interrupting
b. introducing oneself



- 4 a. accepting help
b. offering help



- 5 a. asking for information
b. giving information



- 6 a. offering help
b. expressing gratitude

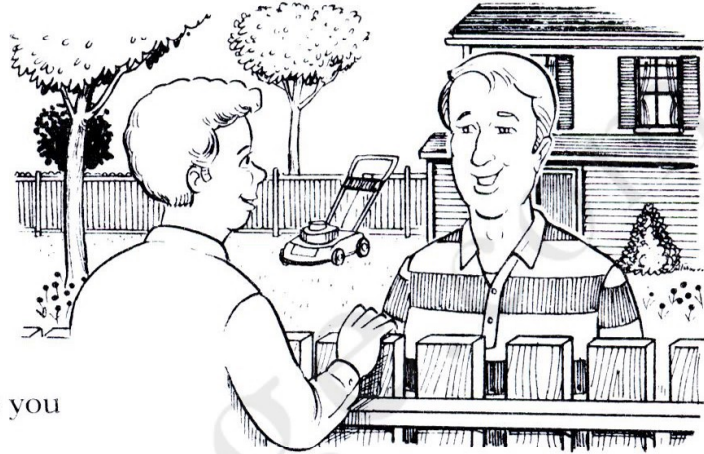


A. Wrong Way!

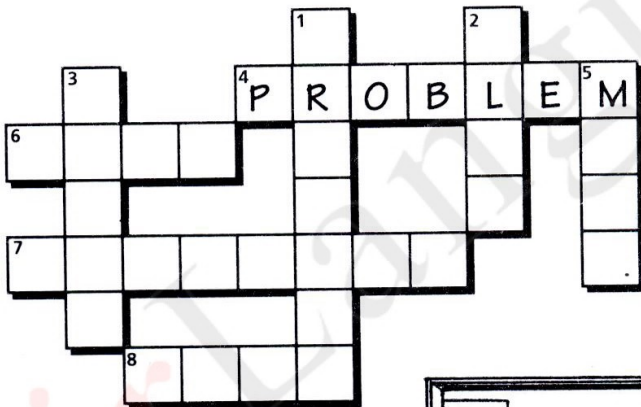
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Put the lines in the correct order.

- ___ All right.
- ___ Do you think you could let me use your lawnmower?
- 1 ___ Could you do me a favor?
- ___ No problem. I'd be glad to
- ___ Sure. What is it?
- ___ Thanks. I appreciate it.
- ___ Are you sure? I don't want to trouble you



B. Crosswalk



ACROSS

- 4** No ____.
- 6** Can I give you a ____?
- 7** Could you ____ lend me your hair dryer?
- 8** That's very ____ of you

DOWN

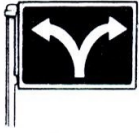
- 1** I don't want to ____ you
- 2** I'd be ____ to.
- 3** Could you do a ____ for me?
- 5** If you don't ____.



C. Listen

Listen and complete the sentence.

- | | | |
|---|---|---|
| 1 a. hand
b. favor | 3 a. appreciate it
b. happy to | 5 a. mind
b. help |
| 2 a. trouble you
b. problem you | 4 a. carrying that
b. to carry that | 6 a. need any help
b. appreciate that |



A. The Right Choice

Circle the correct word.

- A. I'm having a problem (with of)¹ my TV set
 B. What's the (wrong problem)²?
 A. The picture keeps moving up and down.
 B. How about (adjusting adjust)³ the antenna?
 A. I've tried (adjust adjusting)⁴ it, but that didn't work.
 B. Well, what about (turning to turn)⁵ the knobs on the back?
 A. I've tried (do doing)⁶ that, but that didn't work either.
 B. Can I offer you a piece of (advice suggestion)⁷?
 A. Sure. What?
 B. I suggest (call that you call)⁸ a TV repairperson.
 A. That's a good (advice suggestion)⁹.



B. Listen

Listen and decide what the problem is.



- 1 a. There's a problem with the toilet.
 b. There's a problem with the toaster.
 2 a. The washing machine is broken.
 b. The dryer isn't working right.
 3 a. There's a problem with the CD player.
 b. The answering machine isn't working right.
 4 a. Their doorbell isn't working.
 b. They have a problem with a light fixture.
 5 a. This person needs to buy new shampoo.
 b. This person's electric hair dryer is broken.
 6 a. There's a problem with a light bulb.
 b. Something is wrong with the kitchen sink.
 7 a. Something is wrong with a photograph.
 b. This person's TV set is broken.
 8 a. There's a problem with the air conditioner.
 b. There's a problem with the radiator.



C. What's the Response?

Choose the best response.

- 1 I've having trouble with my car.
a. No problem.
b. What's wrong?
- 2 How about adjusting the volume?
a. I've already tried that.
b. I appreciate it.
- 3 Could I ask you a favor?
a. Sure. What is it?
b. Thank you very much.
- 4 I don't want to trouble you.
a. If you don't mind.
b. No problem.
- 5 I think you should call a plumber.
a. You're probably right.
b. I don't mind.
- 6 Can I offer you a piece of advice?
a. No. What's wrong?
b. Sure. What?
- 7 I'd be happy to give you a hand.
a. Yes. That's right.
b. Thanks. I appreciate it.
- 8 Could you possibly move your car?
a. Okay.
b. If you don't mind.
- 9 Do you want any help?
a. Sure. If it's no trouble.
b. No. You're probably right.
- 10 The light won't stop flickering.
a. What about it?
b. How about tightening the bulb?



D. What's the Word?

Complete the sentences.

antenna	car	flickering	handle	newspaper	reception	valve
bulb	condo	front walk	knobs	occupants	tank	work

- 1 It stopped snowing. I need to shovel the front walk.
- 2 We need to go up on the roof and adjust the TV _____.
- 3 Try turning the _____ on the radiator.
- 4 Try jiggling the _____ on the toilet.
- 5 Our lights won't stop _____.
- 6 You also need to lift up the ball in the _____.
- 7 I suggest replacing the _____ in that lamp.
- 8 Can you please help me jump-start my _____?
- 9 Are you the new _____ in Apartment 101J?
- 10 Welcome to the meeting of the _____ association.
- 11 We're getting very poor _____ on our television set.
- 12 Could you possibly give me a lift to _____ today?
- 13 Let's get a subscription to the morning _____.
- 14 We need to replace both _____ on the front of the dishwasher.





A. Word Search

Can you find 7 people who do home repairs?

S D G H K L O U P P J J K L G Y
E L E C T R I C I A N W P U T A
 R O K E Q Z A A T I H R A W L N
 V E R P U T A R A N S L Q O D G
 I T C L E A N P W T T L U T B U
 C U P I C K U N M E C H A N I C
 E L O P X E P H L R U I O O Y A
 R Y W R Y O P J H U P S F H K R
 E Q E T U U P K F U S C U T D P
 P L U M B E R R B D W E T U O E
 R K L D R L Y D G F X Z W Y O N
 E C L T A E E O U T D O W P A T
 S U T W R C L U P S V P W R D E
 E J K K L T N J G D J L N H M R
 N K B F O I U Y R U N L L N B C
 T M B B B B J K L J O I U U U U
 I B J I T E I T Y U I P N G H Q
 T L S U P E R I N T E N D E N T
 I M B B B B J K L J O I U U U U
 V B J I T E I T Y U I P N G H Z
 E L O H B Y T V N U K K J J H G



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IR.com
 irLanguage.com



B. What's the Word?

Complete the sentences.

ought about suggestion piece some suggest replacing should

- 1 Can I offer you a suggestion ?
- 2 Can I offer you _____ advice?
- 3 Can I offer you a _____ of advice?
- 4 I'd _____ that you call someone.
- 5 What about _____ the bulb?
- 6 You _____ to call a plumber.
- 7 How _____ turning it on and off again?
- 8 I think you _____ jiggle the handle.

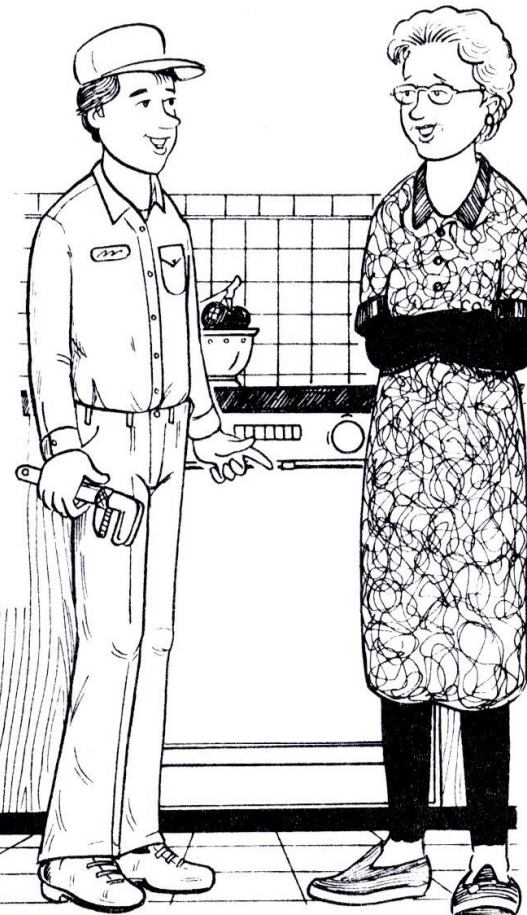


A. Wrong Way!

Put the lines in the correct order.

www.irLanguage.com

- ___ Can I ask how much that will cost?
- ___ It isn't? What needs to be done to fix it?
- ___ What is it?
- ___ Yes. Do you want me to go ahead and fix it?
- 1 Well, Mrs. Wendell. I think I've figured out what the problem is with your dishwasher.
- ___ I guess so.
- ___ With parts and labor, we're talking about a total cost of about a hundred and fifty dollars.
- ___ The motor isn't working right.
- ___ Okay. I'll have your dishwasher working like new in no time at all!
- ___ A hundred and fifty dollars?
- ___ I'm going to have to replace it.



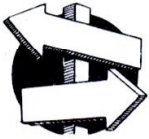
B. Matching Lines

Match the lines.

- | | | | | |
|-----|---|---|----|----------------------------|
| g | 1 | A professional is _____. | a. | home improvement |
| ___ | 2 | Carpenters and electricians are _____. | b. | fix broken light switches |
| ___ | 3 | Carpenters _____. | c. | hardware stores |
| ___ | 4 | Electricians _____. | d. | home repair |
| ___ | 5 | Do-it-yourself homeowners _____. | e. | professionals |
| ___ | 6 | You can find many building supplies at _____. | f. | don't hire contractors |
| ___ | 7 | Fixing a leaky faucet is an example of _____. | g. | someone you hire |
| ___ | 8 | Adding a room to your house is an example of _____. | h. | fix steps and repair doors |

Ask for and Give Instructions

Student Text
Pages 24-27



A. The Right Choice

Circle the correct words.

A. Excuse me. That you possibly ¹ tell me how to use this cash machine?
Could you possibly

B. Sure. Insert your bank card face up into the slot. Enter your personal identification number. Indicate the amount you want and wait for the money to come out.

Do you follow me ² ?
Do you know me

A. I think so. Let me see ³ if I understand. First I insert
Let me look

my bank card face up into the slot.

B. They're right ⁴
That's right

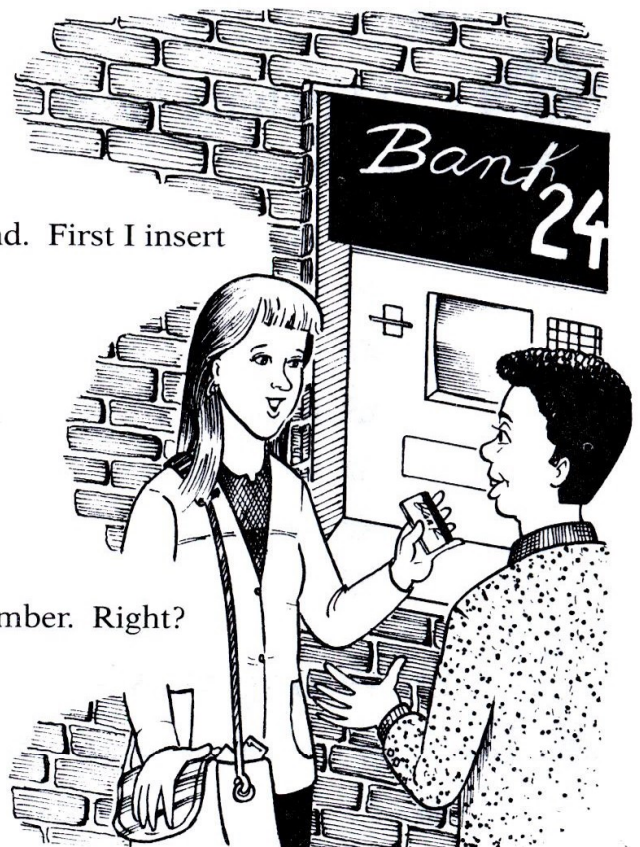
A. Then, I enter my personal identification number. Right?

B. Yes ⁵
Let me see

A. Hmm. I forgot the last part. What am I supposed to do after that?

B. You indicate the amount you want and wait for the money to come out.

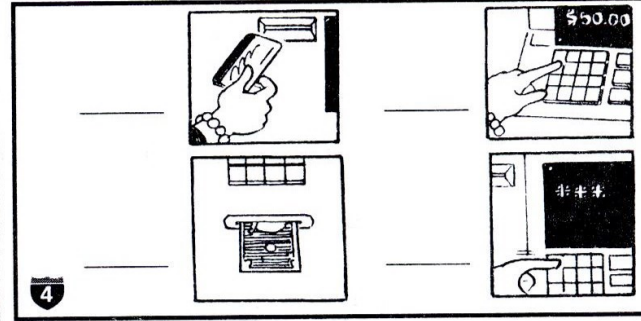
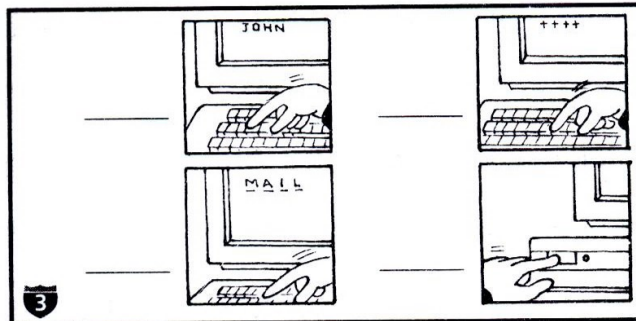
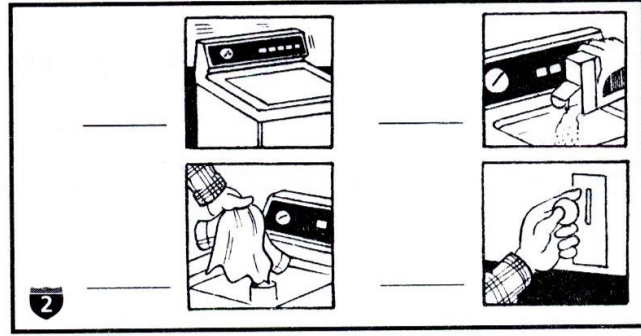
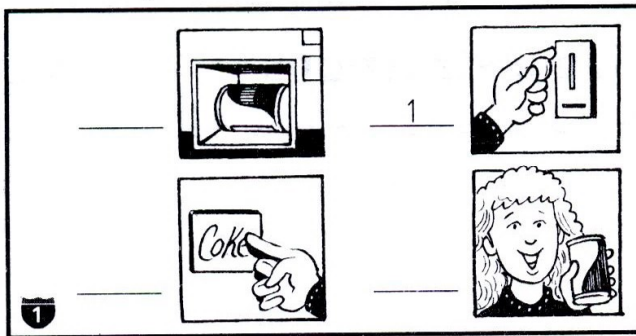
A. Okay. Now I got it ⁶ . Thanks very much
Now I've got it





B. Listen

Listen and put the instructions in the correct order.



C. Matching Lines

Match the lines.

- b ① Drop _____.
- _____ ② Press down on _____
- _____ ③ Shift into _____.
- _____ ④ Insert _____.
- _____ ⑤ Enter _____.
- _____ ⑥ Start _____.
- _____ ⑦ Dial _____.

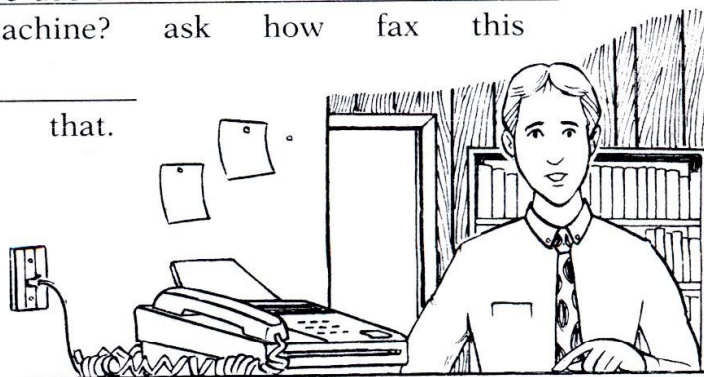
- a. your identification number
- b. the money into the slot
- c. the area code
- d. first gear
- e. the engine
- f. the bank card face up into the slot
- g. the clutch



D. Wrong Way!

Put the words in the correct order.

- ① _____ *Could I ask you how to use this fax machine?*
use you I Could to machine? ask how fax this
- ② _____
me I've got Let if see that.
- ③ _____
you me? Do follow
- ④ _____
got Now it. I've





A. Wrong Way!

Put the lines in the correct order.

- ___ Yes, we do.
- ___ 1 Continental Restaurant. James speaking. May I help you?
- ___ I want to reserve a table for a party of four at 6:30 this evening.
- ___ Thank you.
- ___ Hold on one moment, please, while I check to see what's available.
- ___ Yes. Could you please tell me if you take reservations?



B. Fill It In!

Fill in the correct answer.

- | | |
|--|--|
| <p>1 Are you located near the _____?
a. airport
b. reservation</p> <p>2 Do you have a room _____?
a. show
b. available</p> <p>3 Do you take _____?
a. restaurants
b. reservations</p> <p>4 Are there three seats for Friday's _____?
a. performance
b. table</p> | <p>5 Is there a room with _____?
a. five seats
b. two double beds</p> <p>6 I'd like to reserve a table at your _____.
a. bank
b. restaurant</p> <p>7 Is there a flight between _____?
a. Dallas and San Juan
b. afternoon and evening</p> <p>8 Will the Ice Show still be in town _____?
a. last week
b. next week</p> |
|--|--|



C. Matching Lines

Match the lines.

- | | |
|---|---|
| <p><u> b </u> 1 Can I help you?</p> <p>___ 2 Are you located near a park?</p> <p>___ 3 Is the show long?</p> <p>___ 4 Do you have a flight to Chicago tomorrow?</p> <p>___ 5 Could you please hold for a moment?</p> <p>___ 6 Will ordinary citizens be allowed to go to Mars?</p> <p>___ 7 Is Mitchell Jackson performing here tonight?</p> <p>___ 8 Are there seats available in the first balcony?</p> | <p>a. No, he isn't.</p> <p>b. Yes, please.</p> <p>c. Okay.</p> <p>d. No, it isn't.</p> <p>e. Yes, they will.</p> <p>f. No, we aren't.</p> <p>g. Yes, there are.</p> <p>h. Yes, we do.</p> |
|---|---|



A. What's the Line?

Complete the conversation.

I'm sorry. Was that Nason with an "N"?
I'd like to make this a person-to-person collect call.
All right. One moment, please.
And your name?

- A. Operator.
- B. I'd like to make this a person-to-person collect call. 1
- A. What's the name of the person you're calling?
- B. Dave Wasik.
- A. _____ 2
- B. Bill Mason.
- A. _____ 3
- B. No. "Mason" with an "M."
- A. _____ 4



B. Matching Lines

Match the lines.

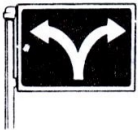
- | | |
|--|------------------------------|
| <u> b </u> 1 I'd like to make this _____ | a. the person you're calling |
| ___ 2 What's the name of _____? | b. a person-to-person call |
| ___ 3 Was that _____? | c. please |
| ___ 4 One moment, _____ | d. Zack with a "Z" |



C. Listen

Listen and choose the correct response.

- | | |
|--|---|
| 1 a. I'm sorry. Mr. Yaffee isn't in.
(b) I'm sorry. Mr. Jaffee isn't in. | 4 a. Yes. It starts at eight
b. Yes. It starts late. |
| 2 a. Yes. You need a reservation.
b. Yes. You need an invitation | 5 a. It ends at 10 o'clock.
b. It begins at 10 o'clock |
| 3 a. Yes. It fits.
b. Yes. It's been fixed | 6 a. No. This isn't Ronnie
b. No. This isn't Lonnie |



A. The Right Choice

Circle the correct word.

Excuse (it me)¹. Please put your
(seat bus)² in an upright position.

(I'm I)³ sorry. I didn't
(hear heard)⁴ you.

I (ask asked)⁵ you to put your
(seat bus)⁶ in an upright position.



Pardon (me you)⁷. Please don't
(sit stand)⁸ up during the
roller coaster ride.

Sorry. I didn't hear you.
(Now Could)⁹ you say that again?

I asked (you your)¹⁰ not to
(sit stand)¹¹ up during the
roller coaster ride.



B. What's the Word?

Complete the sentences.

during	to	on	against
after	in	behind	

- 1 Please don't eat on the subway!
- 2 Please don't play music _____ 11 P.M.!
- 3 Please give menus _____ table five
- 4 Please don't lean _____ the door!
- 5 Please stand _____ the white line!
- 6 Please put that suitcase _____ the overhead rack!
- 7 Please don't stand up _____ the roller coaster ride!





C. Listen

Listen and decide where the conversation is taking place.

- 1 a. in a hospital
- b. on an airplane

- 4 a. on an airplane
- b. in an office

- 7 a. on a bus
- b. at a service station

- 2 a. in a taxi
- b. on a roller coaster

- 5 a. at a laundromat
- b. in a supermarket

- 8 a. on a bus
- b. at home

- 3 a. on a bus
- b. in a school

- 6 a. on an airplane
- b. in a restaurant

- 9 a. on a subway
- b. at a pay phone

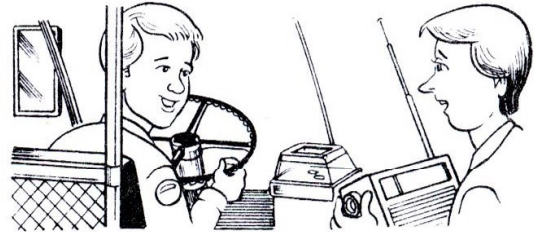


D. What's the Line?

Complete the conversations.



- 1 A. Please keep your seat belt on.
- B. Excuse me. Could you say that again?
- A. I asked you _____ to keep your _____
- seat belt on



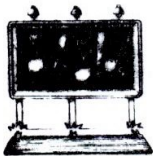
- 2 A. Please don't play your radio on the bus.
- B. Sorry. What did you say?
- A. I asked you _____



- 3 A. Please put that bag under the seat in front of you.
- B. Sorry. Would you say that again?
- A. I asked you _____



- 4 A. Please _____ lean against the window.
- B. I'm sorry. What did you say?
- A. I asked you _____

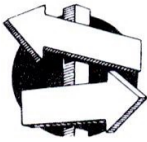


E. WordRap: Follow the Rules!

Listen. Then clap and practice.



Please don't lean against that door!
 Don't leave that package on the floor!
 Don't play that music on the bus!
 It's loud and it's disturbing us.
 Fasten your seat belt right away.
 Sorry. I missed that. What did you say?
 Follow the rules when you're on a train,
 When you take a bus, or when you fly in a plane.



A. The Right Choice

Circle the correct words.

A. Pardon you ¹ . Could you please tell me whether the dining car is ² still open?
 Pardon me . whether is the dining car

B. I afraid it close ³ five minutes ago.
 it closed

A. Five minutes ago ⁴ ?
 At five

B. Yes. That's close ⁵
 That's right

A. Thank you



B. Open Road!

You have some questions for the flight attendant. Complete the following any way you wish.

Excuse me. Do you by any chance know

.....

I see. And could you possibly tell me.....

.....

Oh. And would you by any chance happen to know

.....





C. The 5th Wheel!

Which one doesn't belong?

- | | | |
|-----------------------|---------------------------|-----------------------|
| 1 Excuse me. | Now I understand. | Now I see. |
| 2 Do you follow me? | Okay? | Can I help you? |
| 3 Have you got it? | Let me see. | Okay? |
| 4 What did you say? | Would you repeat that? | Have you got it? |
| 5 Are you allowed to? | Can I give him a message? | Can I take a message? |
| 6 Um-hmm. | Pardon me. | That's right. |



D. Correct or Incorrect?

Write **C** if a question is correct and **I** if it is incorrect. If the question is incorrect, correct it.

- I 1 Could you please tell me if are we going to leave on time?

Could you please tell me if we're going to leave on time?
- C 2 Could you possibly tell me when the train for Pittsburgh leaves?

- ___ 3 Could you please tell me whether is the plane full?

- ___ 4 Would you happen to know what time is it in Toronto?

- ___ 5 Could you possibly tell me what today's date is?

- ___ 6 Would you by any chance know when will we arrive in Seoul?

- ___ 7 Could you tell me whether San Diego is three hours ahead of or behind Boston?

- ___ 8 Do you by any chance happen to know what the forecast is for the weekend?

- ___ 9 Would you know when are we going to cross the International Date Line?

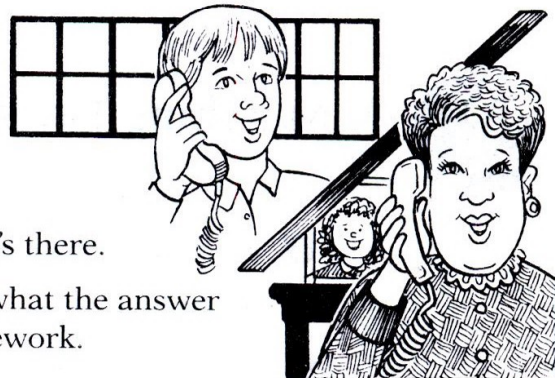
- ___ 10 Could you tell me if are they going to show a movie on this flight?



A. Wrong Way!

Put the lines in the correct order.

- 1 — Okay. I'll give her the message.
- I'm afraid she isn't here right now. Can I give her a message?
- Thanks.
- 1 — Hello. I'd like to speak to Susanna, if she's there.
- Yes. This is Rick. I'm calling to ask her what the answer is to question 3 on tonight's biology homework.



- 2 1 — Hello. I'd like to speak to Ms. Dixon, if she's there.
- Yes. This is her husband. I'm calling to tell her I won't be able to meet her for lunch today.
- Thanks.
- I'm afraid she isn't here right now. Can I take a message?
- Okay. I'll give her the message



B. Fill It In!

Fill in the correct answer.

- 1 I'd like to speak to Carol, if _____ there.
 - a. she
 - b. she's
- 2 Can I give _____ a message?
 - a. him
 - b. it
- 3 _____ I speak to Mr. Martin?
 - a. Do
 - b. May
- 4 Do you know _____ the meeting starts?
 - a. when
 - b. what
- 5 I'll _____ her the message
 - a. take
 - b. give
- 6 Do you mind if I ask _____ calling?
 - a. who's
 - b. who
- 7 _____ you like to leave a message?
 - a. Can
 - b. Would
- 8 I'm _____ her phone is busy.
 - a. afraid
 - b. worry
- 9 Would you like to _____ ?
 - a. cold
 - b. hold
- 10 Please _____ him I'll be late
 - a. ask
 - b. tell



C. Listen

Listen and decide who is calling.

- 1 a. a mechanic
b. a lawyer

- 2 a. a doctor
b. a teacher

- 3 a. a bus driver
b. a flight attendant

- 4 a. a taxi driver
b. an accountant

- 5 a. a veterinarian
b. a dentist

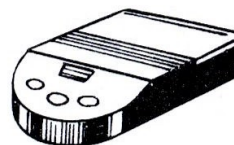
- 6 a. a friend
b. a landlord



D. Matching Lines

Match the lines.

- | | |
|-------------------------------------|---|
| ___ 1 Touch-tone phones _____. | a. are phones that people carry with them |
| ___ 2 Speaker phones _____. | b. are on traditional phones |
| ___ 3 Mickey Mouse phones _____. | c. have push buttons |
| ___ 4 Rotary dialing systems _____. | d. are for children |
| ___ 5 Flip phones _____. | e. allow people to use telephones without receivers |



- | | |
|---------------------------------|--|
| ___ 6 Answering machines _____. | f. beeps people talking on a phone to let them know someone else is trying to call |
| ___ 7 Three-way calling _____. | g. allows people to receive a telephone call at another number |
| ___ 8 Calling forwarding _____. | h. answer telephones and take messages for people who aren't at home |
| ___ 9 Call waiting _____. | i. are on telephones that can be programmed to remember phone numbers |
| ___ 10 Memory banks _____. | j. permits three people to have a conversation together |



E. Open Road!

Ask some of your friends what kinds of telephones and telephone service they have.

<i>friend's name</i>	<i>answering machine?</i>	<i>cordless telephone?</i>	<i>call waiting?</i>	<i>call forwarding?</i>	<i>three-way calling?</i>
Wanda	Yes	No	Yes	Yes	No



A. Wrong Way!

What's the message?

1

_____ Hello, Tina? This is Betty.
Betty. Tina? Hello, is This



_____ tell I I'm arriving will to you be Monday on calling this Amtrak.

_____ know station. could meet want at train the you if I to me

_____ when you me can. Call

2

_____ Hello, is Joe. Janet? This



_____ ask like Sunday. the if calling go to on to I'm you'd beach to

_____ a can. you me Give when call

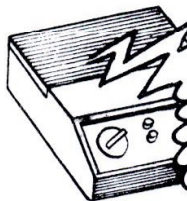
_____ work evening Bye. 7:00. be this I'll until at



B. What's the Message?

Complete the following and leave any message you wish.

Ramon	leave	right	number	now	tone
home	name	call	message	back	



Hello. This is Ramon ¹. I'm not ² ³
 ⁴. At the ⁵, please ⁶ your
 ⁷, ⁸, and a ⁹.
I'll ¹⁰ you ¹¹ as soon as possible.

Hello, Ramon? This is I'm calling to

.....

.....






C. What Are They Saying?


What are these people expressing?

Could you say that again?




- 1 a. asking for repetition
- b. apologizing

Can I take a message?




- 2 a. offering to do something
- b. asking for information

I'd be glad to give you a hand.




- 3 a. apologizing
- b. offering to help

Could I ask you to tell me how to get there?




- 4 a. asking for repetition
- b. asking for information

What did you say?



- 5 a. asking for repetition
- b. offering to help

I think you should do that.



- 6 a. apologizing
- b. offering a suggestion



D. What Do You Think?

What do you think will happen in the future? Check Yes or No and discuss your answers with a friend or a classmate.

	Yes	No
1 There will be fewer telephones in the future.	_____	_____
2 All reservations for travel will be made over the phone.	_____	_____
3 Everybody will own an answering machine.	_____	_____
4 The cost of telephone service will increase.	_____	_____
5 People will do more shopping on the telephone.	_____	_____
6 There will be more rotary phones.	_____	_____
7 Telephones will become more sophisticated	_____	_____



E. Open Road!

Look into your crystal ball and describe the telephone of the future.



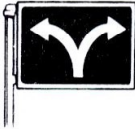
.....

.....

.....

Budget Your Money

Student Text
Pages 46-47



A. The Right Choice

Circle the correct words.

- 1 Maybe you (have to ought to) stop at the bank and get some cash.
- 2 How much cash (should ought to) I get?
- 3 We've (have to got to) buy some gardening supplies.
- 4 Also, we (need to got to) pay the babysitter.
- 5 I think you (probably should) get about seventy dollars.



B. Listen

Listen and complete the sentence.

- 1 a. cash
b. allowance
- 2 a. dollars
b. errands
- 3 a. budget
b. cash
- 4 a. allowance
b. staff
- 5 a. errands
b. groceries
- 6 a. a present
b. out to lunch



C. Open Road!

These people have to stop at the bank and get some cash. In your opinion, how much cash do they need to get?

1 *My husband and I are planning to see a movie this weekend. We should probably get \$.....*

2 *We need to buy groceries for the week. We'll need to stop at the bank and get about \$.....*

3 *I'm going to give my teenage son his allowance for the week. I'll need to get \$.....*

4 *I'm going to buy my wife for her birthday. I'll need to get about \$.....*

5 *I'm planning to buy my boyfriend for his birthday. I should get about \$.....*

6 *My wife and I are going to go to for a vacation. We'll need to get about \$.....*

Pay Household Bills

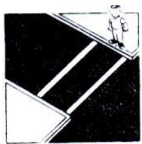
Student Text
Pages 48-49



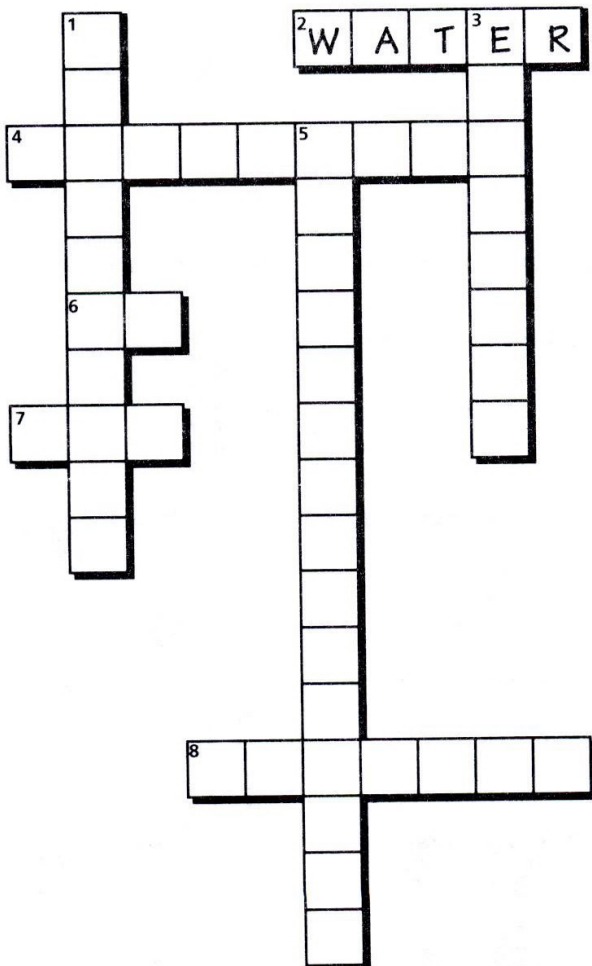
A. Wrong Way!

Put the lines in the correct order.

- ___ Are you positive?
- ___ Thanks.
- ___ Oh, okay. I just thought I'd remind you.
- ___ The insurance bill? No, I haven't paid that yet. It isn't due for a while.
- 1 Did you happen to remember to pay the insurance bill?
- ___ Yes. I'm positive. Look! Here's the bill. It says: "Due on March 13th."



B. Crosswalk



TV	water
heating	gas
telephone	health insurance
electric	credit card

ACROSS

- 2 Please don't take a long shower! I don't want to pay a high ___ bill.
- 4 I can't believe the ___ bill is so high this month! I didn't think I made so many calls.
- 6 I have to pay my cable ___ bill.
- 7 I don't have an electric stove, so I have to pay a ___ bill.
- 8 I'm glad we don't have to pay a ___ bill in the summer.

DOWN

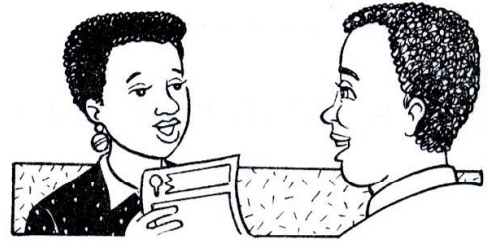
- 1 I need to buy some new clothes. I think I'll charge them to my ___.
- 3 Don't forget to pay the ___ bill! We don't want our lights to go off!
- 5 Everybody needs ___ so doctors' visits won't be expensive.



C. Open Road!

Complete the following any way you wish.

- 1 A. Why is the water bill so high this month?
 B. The reason is
-

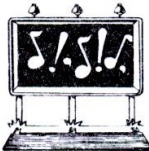


- 2 A. This electric bill is much higher than usual.
 B. I think it's because
-

- 3 A. Look at this MasterCard bill! Why do we owe so much money this month?
 B. The reason is
-



- 4 A. This is the biggest telephone bill we've ever gotten!
 B. I think it's because
-



D. WordRap: Paying Bills

Listen. Then clap and practice.



- A. When's the water bill due?
 B. I can't remember.
 I think it's due
 On the first of September.



- A. Let's pay the gas bill
 On the fifth of May.
 B. The fifth of May?!
 That's today!



- A. Look at this bill!
 Have we paid it yet?
 B. I'll pay it tomorrow.
 A. Don't forget!



- A. Oh, no! This bill is
 Long overdue!
 B. It's not my fault.
 I gave it to you!





A. Matching Dates

www.irLanguage.com

- a **1** 4/5/99
- ___ **2** 3/26/98
- ___ **3** 6/30/97
- ___ **4** 2/14/00
- ___ **5** 7/4/00
- ___ **6** 5/28/97
- ___ **7** 11/13/99
- ___ **8** 1/10/98



- a. June 30, 1997
- b. July 4, 2000
- c. January 10, 1998
- d. March 26, 1998
- e. November 13, 1999
- f. February 14, 2000
- g. April 5, 1999
- h. May 28, 1997



B. Matching Amounts

- b **1** \$19.99
- ___ **2** \$15.95
- ___ **3** \$67.65
- ___ **4** \$55.15
- ___ **5** \$9.95
- ___ **6** \$17.65
- ___ **7** \$77.65
- ___ **8** \$16.65



- a. nine and 95/100
- b. nineteen and 99/100
- c. seventeen and 65/100
- d. ~~sixty-seven~~ and 65/100
- e. ~~sixteen~~ and 65/100
- f. fifty-five and 15/100
- g. fifteen and 95/100
- h. seventy-seven and 65/100



C. The 5th Wheel!

Which one doesn't belong?

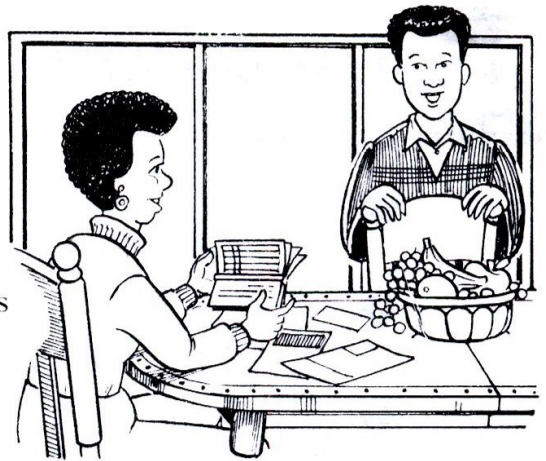
- | | | | |
|-----------------------|---------------|------------------|----------------------|
| 1 fifteenth | thirtieth | thirteen | fifteenth |
| 2 electric | telephone | water | entertainment |
| 3 due on May 1 | done by May 1 | payable by May 1 | remit by May 1 |
| 4 we should | we've got to | we're going to | we need to |
| 5 check | tuition | rent | utilities |
| 6 sure | positive | certain | probably |
| 7 money | checkbook | allowance | cash |



D. Wrong Way!

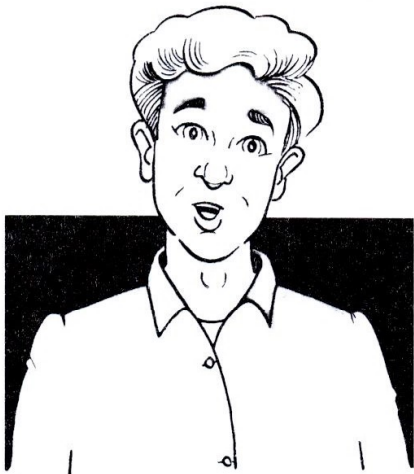
Put the lines in the correct order.

- ___ That's okay. Do you happen to remember how much it was for?
- ___ Oh. I forgot to tell you. I wrote a check to Bayside Computers for a new printer.
- 1 I'm having trouble balancing the checkbook.
- ___ You did?
- ___ Hmm. Let's see. If I remember correctly, it was for two hundred and fifty dollars.
- ___ Yes, I did. Sorry. I forgot all about it.



E. What's the Word?

Complete the sentences.



remember	slipped	think
forgot	happen	completely

- 1 I'm sorry. It completely slipped my mind.
- 2 I apologize. I _____ to tell you.
- 3 Do you _____ how much that bill was for?
- 4 Sorry. I _____ forgot.
- 5 Do you _____ to remember the amount?
- 6 Let me _____ for a minute.



F. Listen

These people are afraid of what might happen if they don't pay their bills. Listen and decide which bill they're talking about.

- | | |
|-------------------------|-----------------------|
| 1 a. the oil bill | b. the water bill |
| 2 a. the gas bill | b. the electric bill |
| 3 a. the telephone bill | b. the cable TV bill |
| 4 a. the gas bill | b. the telephone bill |
| 5 a. the doctor's bill | b. the newspaper bill |
| 6 a. the telephone bill | b. the cable TV bill |



Deal with Mistakes on Bills

Student Text
Pages 52-53



A. Wrong Way!

Put the words in the correct order.

- 1 _____ *Could you tell me what your name is?*
is? tell Could you what name me your
- 2 _____
my bill paid roommate. This by was
- 3 _____
electric overcharged has company The me.
- 4 _____
hot Our fixed. heater water being is
- 5 _____
allowed Rollerblading be shouldn't here. in
- 6 _____
I do. to don't what know
- 7 _____
there's I mistake believe a my bill. gas on
- 8 _____
charged channel I've a I to. for been subscribe don't



B. What's the Word?

Complete the sentences.

overdue service channel records bill fee number overcharged

- 1 I believe I've been overcharged on my electric bill.
- 2 Please hold while I check your account _____.
- 3 I've been mistakenly charged a penalty _____.
- 4 I think there's a mistake on this month's gas _____.
- 5 I've been mistakenly charged for a _____ call.
- 6 I'm sorry, but that payment is _____.
- 7 Could you tell me what your account _____ is?
- 8 I believe we've been charged for a _____ we don't subscribe to.





A. What's the Question?

Complete the questions.

- 1 "What is the interest rate?"
Could you tell me what the interest rate is _____?
- 2 "Are there any late fees?"
I'd like to know _____.
- 3 "What are the differences between these two accounts?"
Can you tell me _____?
- 4 "Do you offer a free checking account?"
Could you tell me _____?
- 5 "How many times can I use my ATM card without being charged?"
I'd like to know _____.
- 6 "Am I allowed to make as many withdrawals as I want?"
Can you tell me _____?

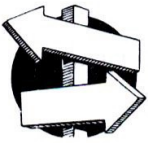


B. Listen

Listen and choose the correct answer.

- 1 a. This person is asking about savings accounts.
b. This person is asking about checking accounts.
- 2 a. This person is planning to buy a house.
b. This person wants to open an account at the bank.
- 3 a. This person will be charged if she takes money out of her account more than five times a month.
b. There isn't a penalty fee with this type of account.
- 4 a. You must never have less than \$200 in this account.
b. You must never have more than \$200 in this account.
- 5 a. This person doesn't have to pay money for using the ATM machines.
b. This person has to pay money for using the ATM machines.
- 6 a. This person is asking a question about his checking account.
b. This person has a question about his retirement account.





A. The Right Choice

Choose the type of loan each person would like.

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We need to put a new roof and new front steps on our house.



- 1 a. an education loan
b. a home improvement loan

I want to go to college, but I don't have enough money.



- 2 a. a business loan
b. an education loan

My car just broke down, and the mechanic told me it can't be fixed!



- 3 a. an auto loan
b. a business loan

I'm going to retire next year, and I'd like to travel to places I've never seen.



- 4 a. a business loan
b. a personal loan

I'd like to start a new company, but I need money to invest in new equipment.



- 5 a. a personal loan
b. a business loan

My husband and I would like to buy a new home.



- 6 a. a mortgage
b. an auto loan



B. Listen

Listen to this conversation in a bank. Check the information the person gives the bank officer.

- He wants an automobile loan.
- He wants a home improvement loan.
- He wants to add a room to his house.
- He wants to replace his roof.
- He has a checking account with the bank
- He has a savings account with the bank.
- He needs seven thousand dollars.
- He'll find out about the loan later in the week.





C. What's the Response?

Choose the correct response.

- 1 May I help you?
 - a. Yes, please.
 - b. Yes, I may.
- 2 May I ask what the interest rate is?
 - a. No, it isn't.
 - b. It's six percent.
- 3 What do you intend to use the loan for?
 - a. I want to expand my business.
 - b. I need about five thousand dollars.
- 4 Are you a regular customer of the bank?
 - a. I see.
 - b. I have a checking account here.
- 5 What kind of loan are you applying for?
 - a. An education loan.
 - b. An application form.
- 6 What amount do you need?
 - a. I need a savings account.
 - b. About a thousand dollars.



D. Sense or Nonsense?

Do the following "make sense" or are they "nonsense"?

	<i>Sense</i>	<i>Nonsense</i>
1 "I need a business loan to hire more employees."	✓	_____
2 "I intend to use my home improvement loan to fly to Rome."	_____	_____
3 "My bank charges a monthly service charge of \$5.00."	_____	_____
4 "I'm not allowed to write checks with this checking account."	_____	_____
5 "You don't need an application form at my bank to take out a loan."	_____	_____



E. Open Road!

Complete this conversation any way you wish.

- A. May I help you?
- B. Yes, please. I'd like to apply for a loan.
- A. Certainly. What kind of loan are you interested in?
- B.
- A. And what amount would you be applying for?
- B.
- A. I see. And could you tell me what you intend to use the loan for?
- B. Yes.
-
- A. All right. Here's an application form. You can fill it out here, or take it home if you'd prefer.
- B. Thank you very much.

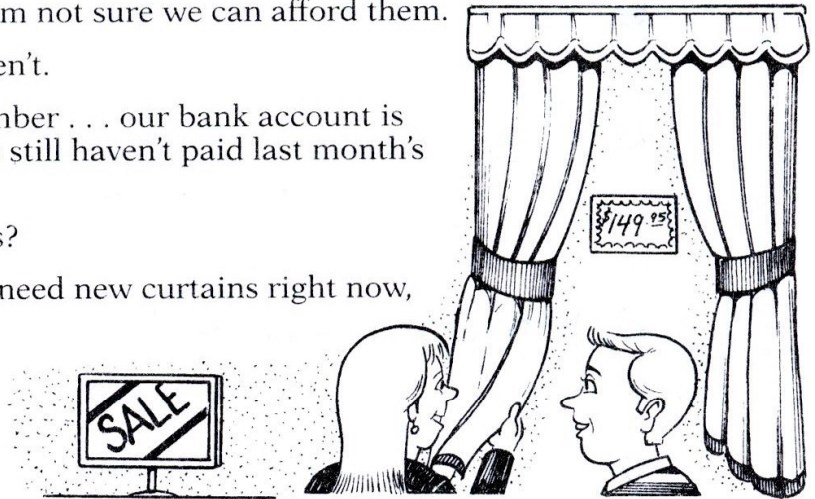




A. Wrong Way!

Put the lines in the correct order.

- ___ Yes. They're very nice, but I'm not sure we can afford them.
- ___ Hmm. That's right. We haven't.
- ___ No. I don't think so. Remember . . . our bank account is pretty low right now, and we still haven't paid last month's electric bill.
- 1 ___ Don't you love these curtains?
- ___ And besides, we don't really need new curtains right now, do we?
- ___ We can't?
- ___ Probably not.



B. Listen

Listen and decide what they're talking about.

- | | |
|--|--|
| <ul style="list-style-type: none"> 1 a. the gas bill
b. the color TV 2 a. the check
b. the mortgage payment 3 a. the bank
b. the heating bill | <ul style="list-style-type: none"> 4 a. the check
b. the car 5 a. the yacht
b. the rent 6 a. the grandfather clock
b. the electric bill |
|--|--|



C. What's the Response?

Choose the correct response.



- 1 Don't you love this parrot?
 - a. I suppose not.
 - (b.) Yes. It's a very unusual one.
- 2 But I don't think we can afford it.
 - a. No?
 - b. Yes?
- 3 Remember, we still haven't paid last month's bills yet.
 - a. Probably not.
 - b. Hmm. That's right.
- 4 And besides, we don't really need another pet right now, do we?
 - a. I don't think.
 - b. I guess not.

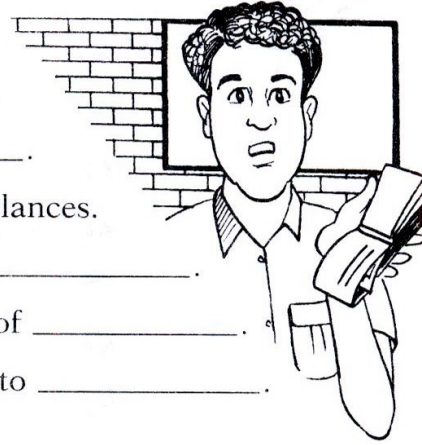


D. What's the Word?

Complete the sentences.

telephone catalogs convenient debt interest statement stolen cash

- 1 I'm so upset! My credit card was _____ *stolen* _____!
- 2 I just received this month's credit card _____.
- 3 Most consumers think that credit cards are _____.
- 4 Credit card companies charge _____ on unpaid balances.
- 5 I enjoy looking through _____ and shopping by _____.
- 6 When people use credit cards, they don't have to carry a lot of _____.
- 7 If you buy more things than you can afford, you might go into _____.



E. Open Road!

Complete the following any way you wish.

- A. I just received this month's credit card bill, and I can't believe how much we owe!
- B. How much do we owe?
 - A.!
 - B.?!

That's a lot of money! What did we spend so much money on this month?

 - A. Well, we
.....
and we
 - B. What are we going to do?
 - A. I guess we'll pay just a portion of the bill, and they'll charge us interest on the unpaid balance.



F. What's Your Advice?

Do you have any advice for these people? What can they do in the future so this won't happen again?

.....
.....



A. Matching Lines

Match the lines.

- | | | |
|---------------------|--|------------------------------|
| <u> </u> 1 | Would you be interested in applying for _____? | a. information |
| <u> </u> 2 | We're offering a complimentary gift to _____. | b. credit cards you have |
| <u> </u> 3 | I just need a little _____. | c. a credit card |
| <u> </u> 4 | What's your last _____? | d. bank |
| <u> </u> 5 | May I ask what street _____? | e. everyone |
| <u> </u> 6 | Can you tell me where _____? | f. account number |
| <u> </u> 7 | Could you tell me what your _____? | g. Dilly's Department Store |
| <u> </u> 8 | Would you tell me the name of your _____? | h. name |
| <u> </u> 9 | Would you happen to know your _____? | i. you live on |
| <u> </u> 10 | Can you tell me how many other _____? | j. social security number is |
| <u> </u> 11 | Please accept this gift, compliments of _____. | k. you work |



B. Sense or Nonsense?

Do the following "make sense" or are they "nonsense"?

		<i>Sense</i>	<i>Nonsense</i>
1	"We can afford to buy an expensive new car because our bank account is pretty low right now."	_____	_____ ✓
2	"I don't need to carry a lot of cash with me because I have several credit cards."	_____	_____
3	"People can sometimes use a credit card to get a cash advance from a bank."	_____	_____
4	"If a credit card is lost or stolen, the credit card company is usually responsible for finding it."	_____	_____
5	"Unfortunately, people who pay their bills on time each month usually have to pay a lot of interest."	_____	_____
6	"It's convenient to have a credit card because I can purchase items from catalogs and charge them."	_____	_____
7	"Our local department store offers a complimentary job to everyone who applies for a credit card."	_____	_____
8	"I'm sure you'll be pleased to hear that we didn't approve your application for a credit card."	_____	_____

Check-Up Test: Exits 1, 2, 3



A. Fill It In!

Fill in the correct answer.

- 1 I'm looking forward to seeing a movie _____.
a. last night
(b.) tonight
- 2 Can I offer you _____?
a. an advice
b. a suggestion
- 3 I'll _____ them the message.
a. give
b. call
- 4 I asked you _____ against the window.
a. to lean
b. not to lean
- 5 It's easy. First _____ the area code.
a. dial
b. shift into
- 6 How about _____ the antenna?
a. adjust
b. adjusting
- 7 Do you know _____ there's a park nearby?
a. is
b. whether
- 8 Are you allowed _____ the fireplace?
a. to use
b. using
- 9 How much cash _____ I get at the bank?
a. ought
b. should
- 10 We've _____ pay the babysitter.
a. need to
b. got to
- 11 It completely _____ my mind!
a. slipped
b. forgot
- 12 Do you _____ to remember the amount?
a. think
b. happen
- 13 There's a mistake on my gas _____.
a. bill
b. fee
- 14 I'm calling to tell her _____.
a. if her car is ready
b. her car is ready
- 15 I'm calling to ask him _____.
a. when the meeting is
b. when is the meeting
- 16 Do you need any help _____?
a. carry those bags
b. carrying those bags



B. The 5th Wheel!

Which one doesn't belong?

- | | | | |
|----------------|-----------------|------------------|----------------|
| 1 laundry room | hallway | (bicycle) | balcony |
| 2 painter | furnace | electrician | plumber |
| 3 reservation | performance | seat | bus |
| 4 push buttons | call forwarding | seat belt | cordless phone |
| 5 flip phone | interest | balance | withdrawal |
| 6 auto | business | home improvement | plumbing |
| 7 dial | answer | shift | press |



C. Listen

Listen and decide who is speaking.

- | | | |
|---------------------------------------|---|------------------------------------|
| 1 a. a landlord
b. a tenant | 3 a. a salesperson
b. a flight attendant | 5 a. a lawyer
b. an electrician |
| 2 a. a bank officer
b. a carpenter | 4 a. a shopper
b. a bus driver | 6 a. a mechanic
b. a musician |



D. What's the Response?

Choose the best response.

- | | |
|--|---|
| 1 Can I give you a hand lifting that couch up the stairs?
a. Sure. If you don't mind.
b. No, not at all. | 6 Could you possibly tell me what the interest rate is?
a. Yes, it is.
b. It's seven percent. |
| 2 May I please speak to Helen?
a. I'll give her the message.
b. I'm afraid she isn't here right now. | 7 I don't want to trouble you.
a. No problem.
b. Of course. |
| 3 Could you help me?
a. Certainly.
b. I'm sure. | 8 You should call a plumber.
a. I completely forgot.
b. You're probably right. |
| 4 If there's anything I can do to help, call me.
a. May I help you?
b. I appreciate that. | 9 Could I ask you a favor?
a. Are you sure?
b. What is it? |
| 5 I'm David, your mail carrier.
a. Nice to meet you.
b. I'd be glad to. | 10 We don't really need a new car.
a. I guess not.
b. I'm positive. |



E. What's the Question?

Complete the questions.

- 1 "Where is the nearest laundromat?"
Could you possibly tell me where the nearest laundromat is _____?
- 2 "Is there a park nearby?"
Do you know _____?
- 3 "What time does the mail come?"
Could you tell me _____?
- 4 "Are you allowed to barbecue here?"
Can you tell me _____?
- 5 "What's today's date?"
Do you by any chance know _____?
- 6 "Do you offer a free checking account?"
I'd like to know _____.

Exit 4

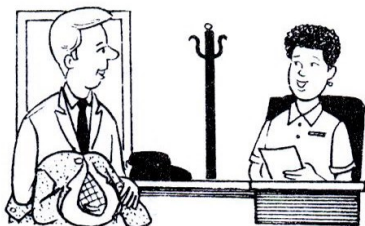
Ask What Things People Are Allowed to Do

Student Text
Pages 68-69



A. Matching Lines

Match the conversations and the scenes.



a.



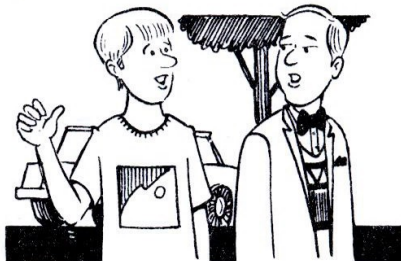
b.



c.



d.



e.



f.

 b **1** A. Are people allowed to sit on the benches?
B. Yes, they are.

 4 A. Are you permitted to leave your coat here?
B. Yes, you are.

 2 A. Is barbecuing permitted in the park?
B. No, it isn't.

 5 A. Are you allowed to eat on the subway?
B. No, you aren't.

 3 A. Are people permitted to hitchhike here?
B. No, they aren't.

 6 A. Is it okay to stand on the ferris wheel?
B. No, it isn't.



B. Open Road!

What are people allowed to do in your country?

Is it okay to take pictures in museums?

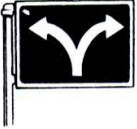
Are people permitted to eat while riding on buses?

Are people allowed to smoke inside of buildings?

Are you allowed to hitchhike on highways?

Tell People They Aren't Allowed to Do Things

Student Text
Pages 70-71



A. The Right Choice

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Circle the correct words.

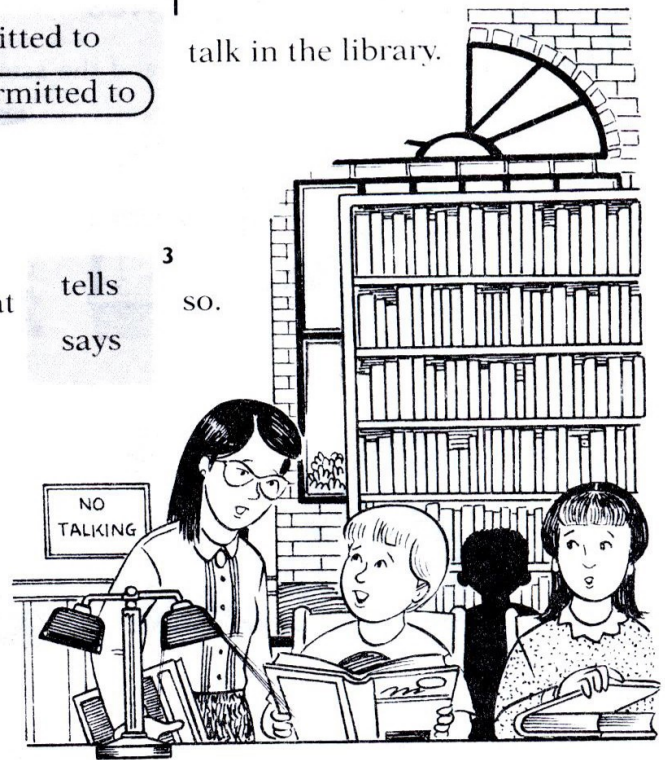
A. Excuse me, but I don't think you permitted to ¹ talk in the library.
 you're permitted to

B. Oh?

A. Yes. There's a sign ² over there that tells ³ so.
 signal says

B. Hmm. I guess we didn't notice ⁴ it.
 noticed

Thanks for saying ⁵ us.
 telling



B. Listen

Listen and circle the word you hear.

- 1 fish fishing
- 2 park parking
- 3 camp camping
- 4 roller-skate roller-skating

- 5 take taking
- 6 hitchhike hitchhiking
- 7 skate skating
- 8 talk talking

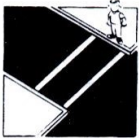


C. Matching Lines

Match the sign and the location.

- d 1 **Closed on Sunday. Put Books in the Return Box**
- ___ 2 **Wait for the Next Available Teller**
- ___ 3 **Stand Behind the White Line**
- ___ 4 **Do Not Walk on the Grass**
- ___ 5 **No Jaywalking**

- a. on a bus
- b. on a street
- c. in a park
- d. in a library
- e. in a bank

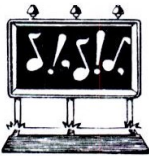
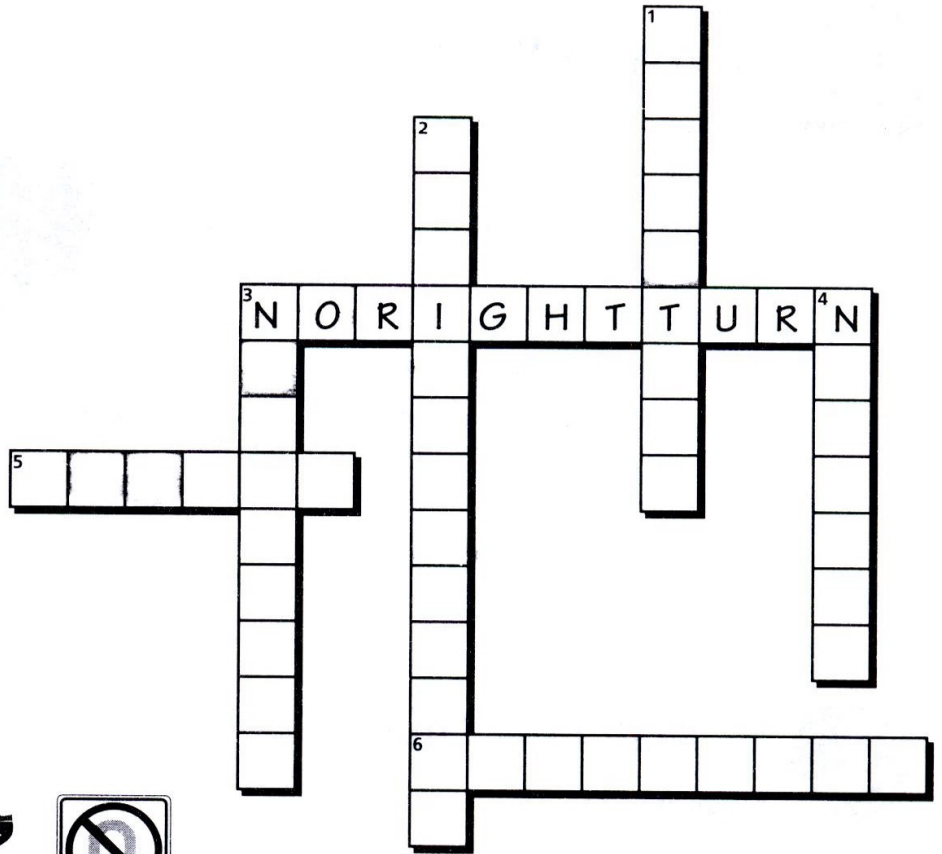


D. Crosswalk

ACROSS



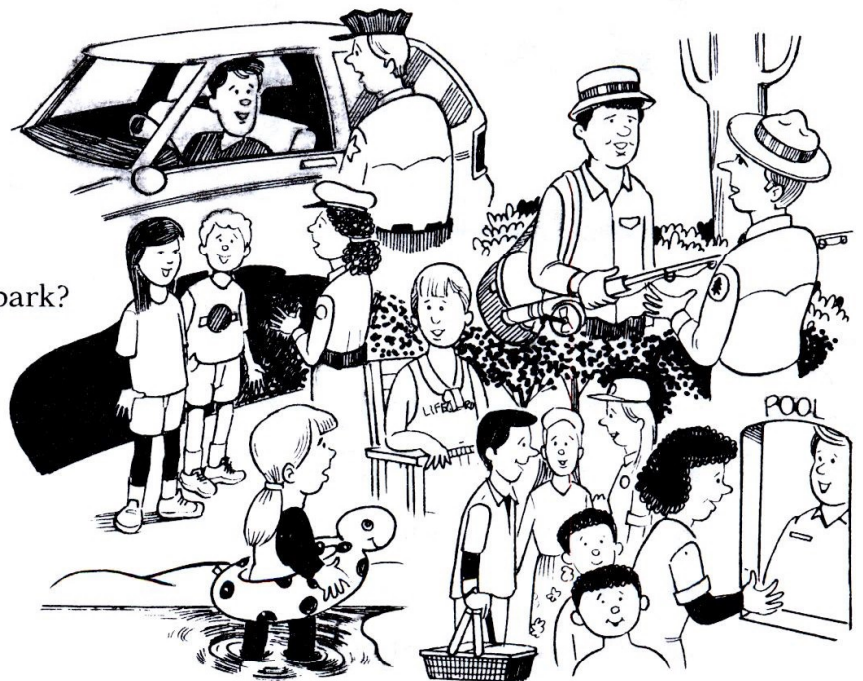
DOWN



E. WordRap: Rules and Regulations

Listen. Then clap and practice.

- A. Is parking allowed?
- B. Not on Sunday.
- A. Is fishing permitted?
- B. Only on Monday.
- A. Is it okay to jog?
- B. Not at night.
- A. Can we walk through the park?
- B. That's all right.
- A. Is it okay to swim?
- B. Only till noon.
- A. Can we picnic here?
- B. Not until June.
- A. Can my kids use the pool?
- B. Yes, if they pay.
- A. Thanks a lot.
- B. Have a nice day.



Understand Traffic Violations

Student Text
Pages 72-73



A. Wrong Way!

Put the lines in the correct order.

- ___ Yes, it has.
- ___ Your inspection sticker has expired.
- ___ No. I'm afraid I can't. I'm going to have to give you a ticket.
- 1. Let me see your license.
- ___ Oh. I wasn't aware of that. Could I possibly ask you to let me go with a warning this time?
- ___ It has?
- ___ Here you are, Officer. Tell me, what did I do wrong?
- ___ Oh.



B. Matching Lines

Match the lines.



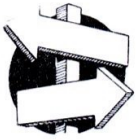
- | | | | |
|----------|---|---|-----------------|
| <u>d</u> | 1 | Your taillights aren't working. | a. I did? |
| ___ | 2 | You were speeding. | b. I didn't? |
| ___ | 3 | You went through a red light. | c. They did? |
| ___ | 4 | Your inspection sticker has expired. | d. They aren't? |
| ___ | 5 | They made an illegal U-turn. | e. He was? |
| ___ | 6 | I'm going to give you a ticket. | f. You are? |
| ___ | 7 | You didn't stop at that light. | g. I was? |
| ___ | 8 | Your son was driving without his lights on. | h. It has? |



C. Listen

Listen and circle the word you hear.

- | | | | | | |
|---|------------|------------|---|----------|----------|
| 1 | retired | expired | 5 | rights | lights |
| 2 | taillights | turn right | 6 | sleeping | speeding |
| 3 | tone | zone | 7 | let | get |
| 4 | fifty-five | sixty-nine | 8 | return | turn |



A. The Right Choice

Circle the correct words.

A You know ¹ . I hate to be a seat-back driver, but you really back-seat

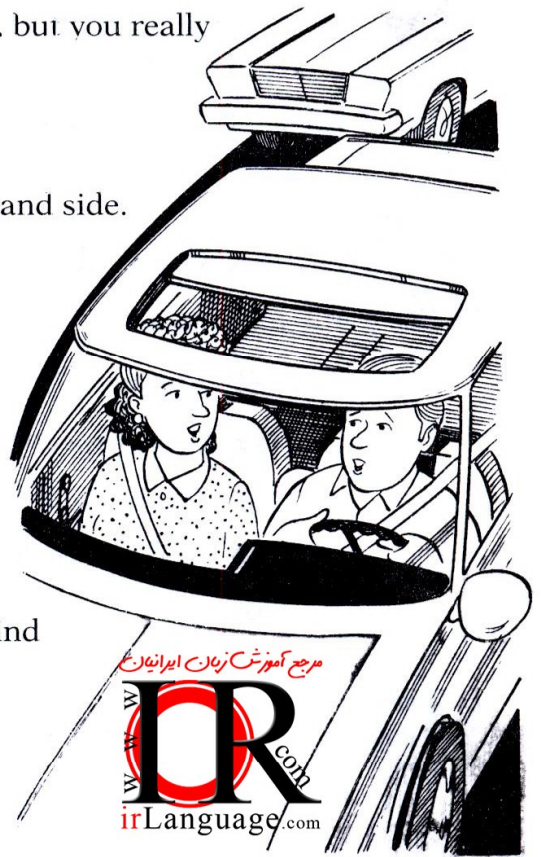
shouldn't ² passed that car on the right-hand side.
shouldn't have

B. Oh?

A Yes You ³ could have caused an accident
should have

B Hmm. You're right I ⁴ must have had my mind
must had have

on something else



B. Good Advice or Bad Advice?

Decide whether each of these driving instructions is "good advice" or "bad advice."

	Good Advice	Bad Advice
¹ "Go through that red light!"	_____	_____ ✓
² "Don't speed!"	_____	_____
³ "Don't cut in front of that car!"	_____	_____
⁴ "Make an illegal U-turn!"	_____	_____
⁵ "Drive fifty-five in this thirty-mile-per-hour zone!"	_____	_____
⁶ "Stop at the intersection!"	_____	_____
⁷ "Drive slowly through that school zone!"	_____	_____
⁸ "Pass that car on the right!"	_____	_____
⁹ "Cause an accident!"	_____	_____



C. Listen

Listen and choose the correct answer.

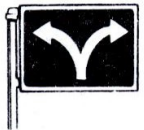
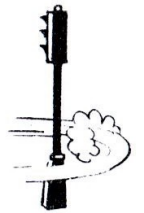
- | | | | |
|---|---|---|---|
| 1 | a. The boy was hit.
b. The boy wasn't hit. | 5 | a. They paid it last month
b. They didn't pay it last month |
| 2 | a. She didn't get a new license.
b. She got a new license. | 6 | a. She didn't plug in her computer.
b. Her computer is plugged in. |
| 3 | a. He didn't leave them in his car.
b. He could have left them in his car. | 7 | a. He knows it's at the beach
b. It might be at the beach. |
| 4 | a. She thinks the man was speeding.
b. She thinks the man wasn't speeding. | 8 | a. He isn't a very careful driver
b. He's a careful driver |



D. Matching Lines

Match the lines.

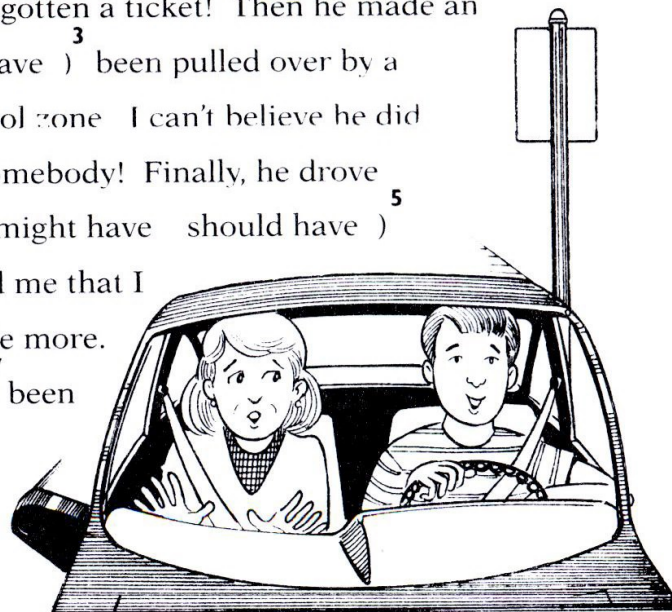
- | | | | | |
|---|---|----------------------------------|----|-------------------|
| e | 1 | You made _____ | a | a truck |
| — | 2 | Your inspection sticker _____ | b. | on the right |
| — | 3 | You just cut in front of _____ | c. | a school zone |
| — | 4 | That man just sped through _____ | d. | has expired |
| — | 5 | You passed that car _____ | e. | an illegal U-turn |



E. The Right Choice

Circle the correct words.

I hate to be a back-seat driver, but I am! The other day I was driving with my son. First, he passed a car on the right-hand side. He (should have shouldn't have)¹ done that! He (might have must have)² gotten a ticket! Then he made an illegal U-turn. He (could have couldn't have)³ been pulled over by a police officer! Then he sped through a school zone. I can't believe he did that! He (must have could have)⁴ hit somebody! Finally, he drove through an intersection very quickly. He (might have should have)⁵ gotten us killed! My son was upset. He told me that I (must have could have)⁶ enjoyed the ride more. He said I (should have shouldn't have)⁷ been a back-seat driver. I disagree. I think he (shouldn't have should have)⁸ driven more carefully!

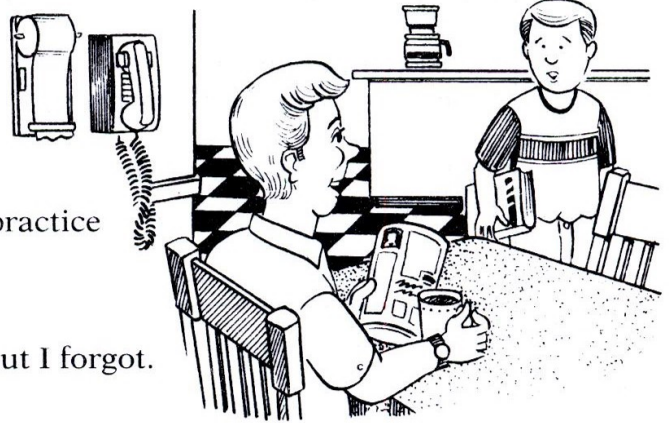




A. Wrong Way!

Put the lines in order.

- ___ Really? What did he say?
- ___ The baseball coach called today.
- 1 Tommy?
- ___ He said you haven't gone to baseball practice for the last week. Is that right?
- ___ Yes?
- ___ Yes, it is. I was planning to tell you, but I forgot.



B. Listen

Different people called today. Listen to the conversation and decide who called.

1 a. your teacher
b. your doctor

3 a. the dentist
b. the biology teacher

5 a. the guidance counselor
b. the school nurse

2 a. your teacher
b. the school nurse

4 a. the school nurse
b. the principal

6 a. the principal
b. the football coach



C. Wrong Way!

Put the words in the correct order.

1 _____ Your teacher said you were doing well in school.
you school. Your were in teacher doing said well

2 _____
assignments always Gary time. hands on his in

3 _____
needed The go today. Julie nurse to said early home



D. Open Road!

This teacher is calling a parent about a problem at school. What do you think they're saying to each other?

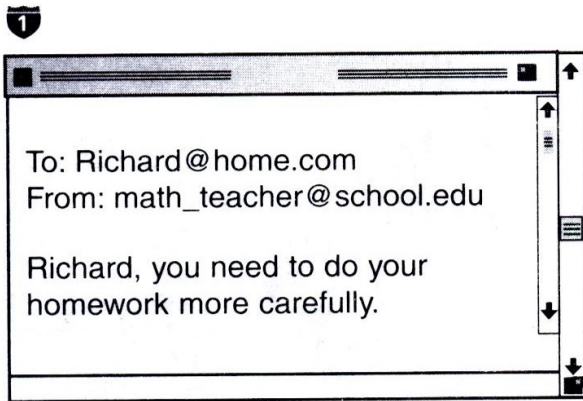


- A.
- B.
- A.
- B.
- A.

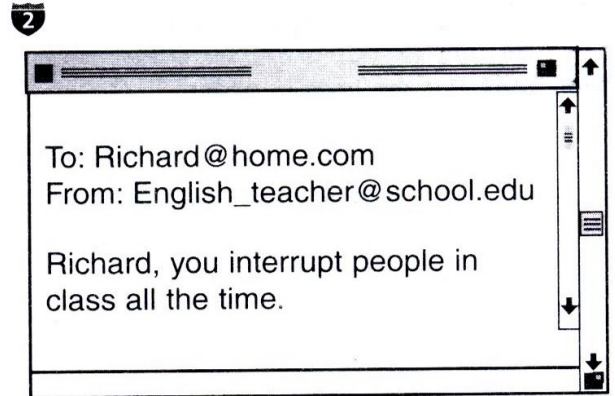


E. What's the Message?

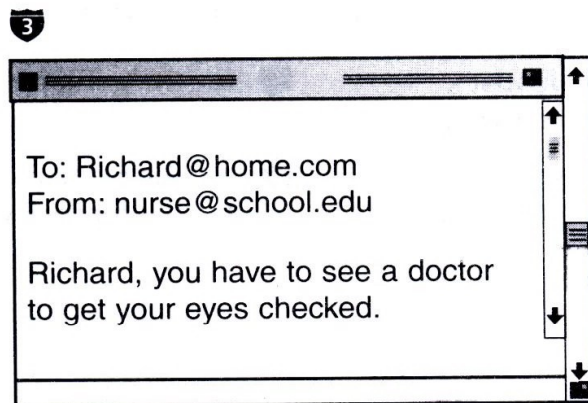
Richard's school sends e-mail messages to students. Read the messages and tell what they said



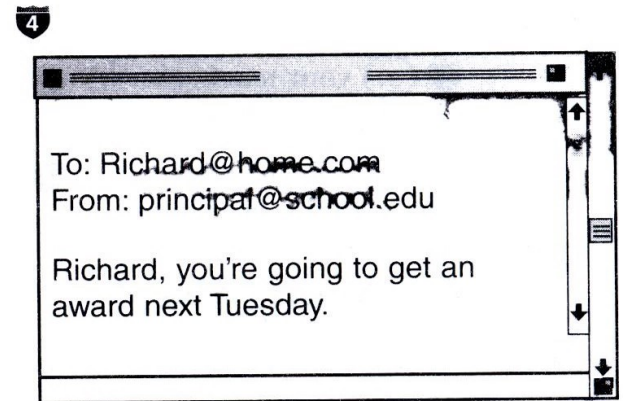
His math teacher said he
needed to do his homework
more carefully.



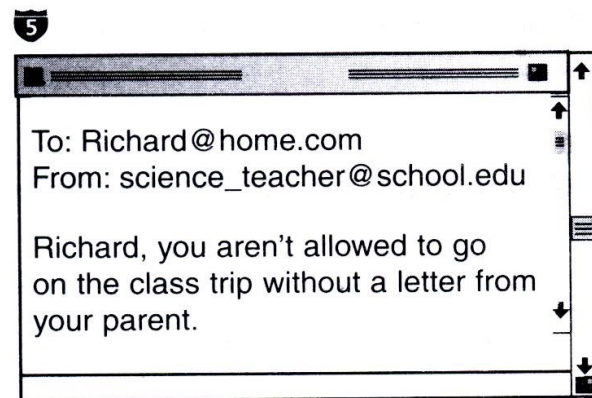
His English teacher said



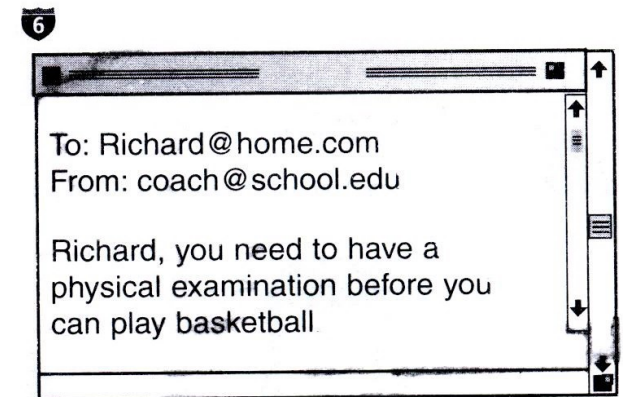
The nurse said



The principal said



His science teacher said



The coach said



A. What's the Reason?

Choose the best reason.

- | | |
|--|--|
| <p>1 Could you ask her to excuse me for being late for school yesterday?
 (a) The bus wasn't on time.
 b. The bus was on time.</p> <p>2 Could you tell him I couldn't do my homework last night?
 a. I was sick.
 b. It was raining.</p> <p>3 Could you please ask him to let me leave school an hour early today?
 a. I have to go shopping.
 b. I have a doctor's appointment.</p> <p>4 Could you tell her I couldn't answer all the questions on the homework?
 a. They were very easy.
 b. They were very difficult.</p> | <p>5 Could you ask her to excuse me from gym today?
 a. I have a sore ankle.
 b. I have a class picnic.</p> <p>6 Could you ask him to let me skip Glee Club rehearsal today?
 a. I have a sore arm.
 b. I have laryngitis.</p> <p>7 Could you tell him I won't be able to play in the basketball game on Saturday?
 a. I have to go to my friend's party.
 b. My sister is getting married.</p> <p>8 Could you tell her I couldn't finish the science project?
 a. Our computer was broken.
 b. I was watching TV.</p> |
|--|--|



B. Correct or Incorrect?

Write **C** if a question is correct and **I** if it is incorrect. If the question is incorrect, correct it.

- I **1** Could you please tell them answer all the questions?

Could you please tell them to answer all the questions?
- C **2** Could you please ask him to come to my office?

- 3** Could you tell her was I sick?

- **4** Could you possibly ask those students be quiet?

- **5** Could you tell him he interrupts people in class all the time?

- **6** Could you please ask him give me a hand?

- **7** Could you please tell them have I a doctor's appointment?



A. Fill It In!

Fill in the correct answer.

- 1 I was wondering whether _____.
 - a. you're satisfied with Ann's work
 - b. are you satisfied with Ann's work
- 2 I'd be interested in knowing _____.
 - a. why Max misbehaves in school
 - b. why misbehaves Max in school
- 3 I'd be interested to know _____.
 - a. who the award won
 - b. who won the award
- 4 Could you possibly tell me _____?
 - a. did Alan finish his project
 - b. if Alan finished his project
- 5 Could I ask you _____?
 - a. if you can give me a ride
 - b. can you give me a ride
- 6 Would you tell me if _____?
 - a. is there going to be a test
 - b. there's going to be a test
- 7 I was wondering whether _____.
 - a. you could meet with me
 - b. could you meet with me
- 8 I'd like to know _____.
 - a. is Mr. Sanchez in his office
 - b. if Mr. Sanchez is in his office



B. Listen

Listen and choose the best answer.

- 1 a. She's an excellent student.
b. She isn't doing well.
- 2 a. He needs to study more.
b. He's getting very good grades.
- 3 a. Her behavior is good.
b. Her behavior isn't good.
- 4 a. His grades are low.
b. His grades are high.
- 5 a. She goes out a lot.
b. She's a very friendly person.
- 6 a. He needs to raise his hand more.
b. He raises his hand too often.
- 7 a. He doesn't do good work.
b. He does good work.
- 8 a. She has a lot of friends.
b. She doesn't have many friends.



C. What's the Word?

Maria's English teacher is telling her parents about her work. Complete the teacher's comments.

nicely
raise
outgoing
misbehave
best
trouble

- 1 Maria is one of the _____ *best* _____ students in the class.
- 2 She doesn't _____ during class.
- 3 She's a friendly and _____ person.
- 4 She doesn't _____ her hand as much as she could.
- 5 She's having a little _____ with the present perfect tense.
- 6 She doing very _____. I'm happy to have her in my class.

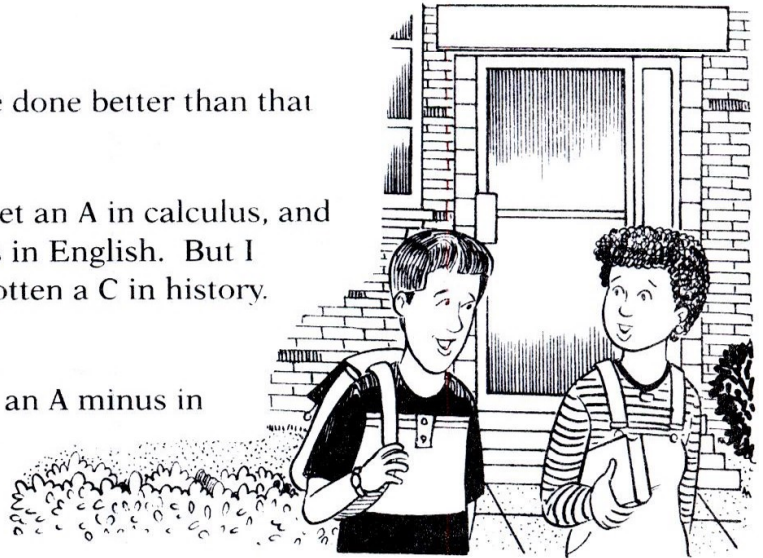




A. Wrong Way!

Put the lines in the correct order.

- ___ Is that what you expected?
- ___ Yes. It seems to me I should have done better than that
- ___ Oh?
- ___ Well, not really. I knew I would get an A in calculus, and I was expecting to get an A minus in English. But I really don't think I should have gotten a C in history.
- ___ How did you do?
- ___ Well, I got an A in calculus. I got an A minus in English. And I got a C in history.
- 1 ___ I just received my grades.



B. What's the Word?

Complete the sentences.

television	pace	excellent
extended day	on-line	unsatisfactory
agricultural	evolves	schoolhouse
technology	complexes	mandatory



- 1 An A is an excellent grade
- 2 When something changes, it _____
- 3 Large school _____ have many classrooms.
- 4 _____ life refers to life in farming communities.
- 5 _____ attendance means attendance is required.
- 6 Years ago, many children went to a one-room _____
- 7 Students enjoy computers because they can work at their own _____
- 8 *Sesame Street* is an educational _____ program for young children.
- 9 Recent developments in _____ have changed the educational system.
- 10 Children in an _____ program stay at school until five or six o'clock.
- 11 Many students use computers to get information from _____ services.
- 12 You should worry if you receive an _____ performance rating at work.



C. Crosswalk

software
computer games

internet
on-line

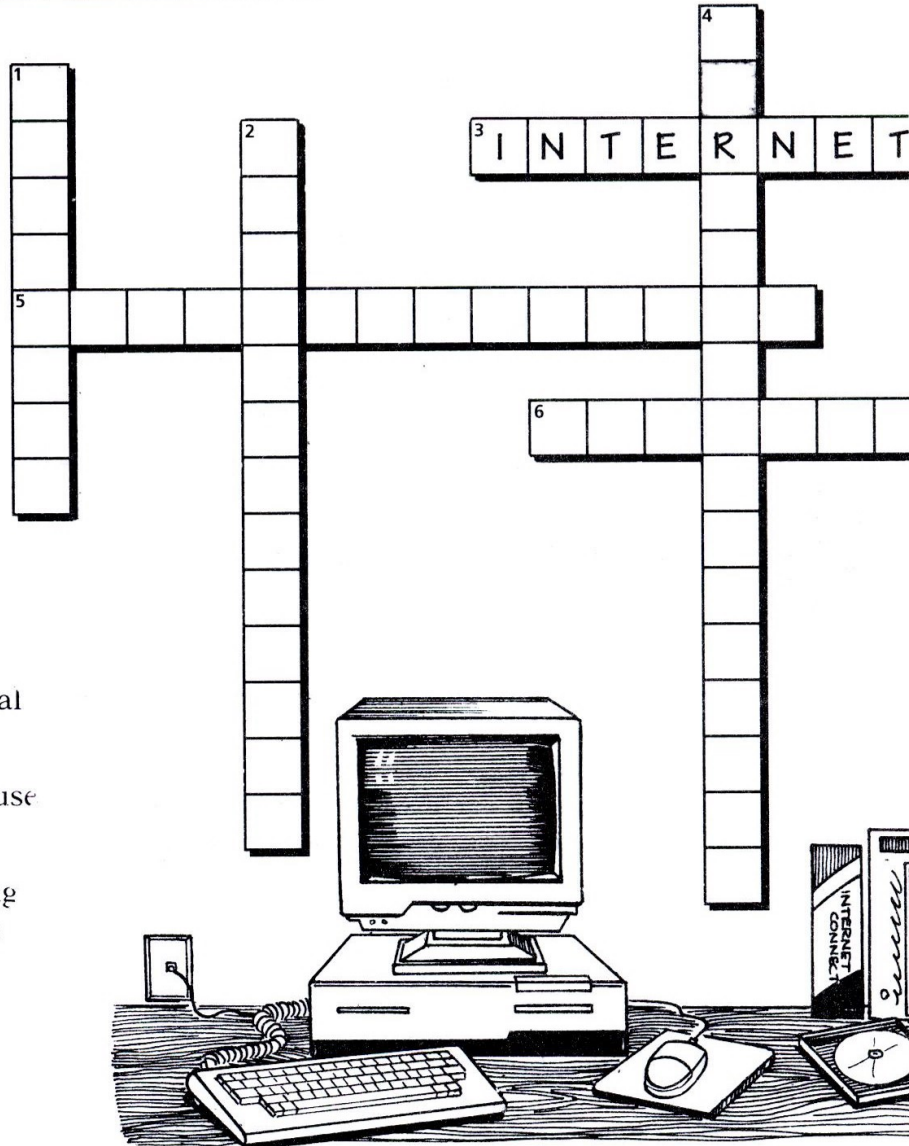
word processing
personal computer

ACROSS

- 3 Many students use computers to get ___ access from on-line services.
- 5 Many students use ___ programs to do their papers and assignments
- 6 Going ___ has become very popular

DOWN

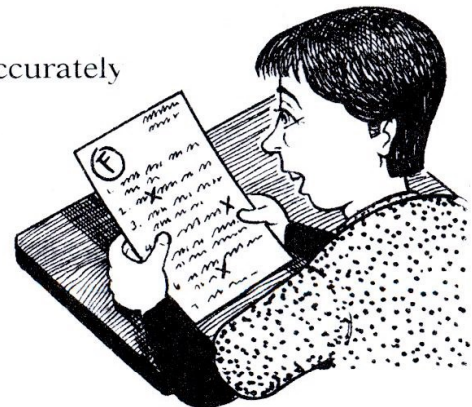
- 1 Schools buy educational ___ for their computers
- 2 ___ are popular because they're entertaining
- 4 The ___ has been a big influence on education



D. Matching Lines

Match the lines.

- | | | | | |
|----------|--|--------------|---|--------------------------------|
| <u>d</u> | | a grade of F | a | working quickly and accurately |
| ___ | | a grade of A | b | fair |
| ___ | | punctuality | c | excellent |
| ___ | | a grade of C | d | unsatisfactory |
| ___ | | cooperation | e | arriving on time |
| ___ | | efficiency | f | helping each other |



Offer to Help a Co-Worker

Student Text
Pages 92–93

A. Wrong Way!

Put the lines in the correct order.

- ___ I really appreciate it. I should have stocked them earlier today, but I've been so busy I haven't had a chance.
- ___ No, I don't mind at all. I'd be glad to.
- ___ Don't worry. I'm happy to help.
- 1 Would you like me to help you stock the shelves?
- ___ Thanks
- ___ That would be great. Are you sure you don't mind?



B. Matching Lines

Match the lines.

- | | |
|---|--|
| <u>d</u> ❶ Does Mrs. Chen want me to go to the bank now? | a. No. I want you to finish putting away the tools. |
| ___ ❷ Does Mr. Allen want me to vacuum the rugs? | b. No. They want you to give them raises. |
| ___ ❸ Do you want me to sweep up the sawdust? | c. No. He wants you to polish the tables in the lobby. |
| ___ ❹ Do you and Mom want me to clean up my room? | d. No. She wants you to go to the post office. |
| ___ ❺ Do the employees want me to give them more vacation time? | e. No. We want you to study for your chemistry test. |



C. What's the Response?

Choose the correct answer.

- | | |
|---|---|
| ❶ Do you want me to print out the report? | ❸ I'll be glad to write out the schedule. |
| a. That would be great. | a. That's nice. I really appreciate it |
| b. I'm sure I don't mind. | b. No, not at all. |
| ❷ Are you sure you don't mind? | ❹ I'll take care of it right away. |
| a. Yes. I mind it. | a. You'll be glad to. |
| b. No. I don't mind | b. Thank you very much |



D. What's the Line?

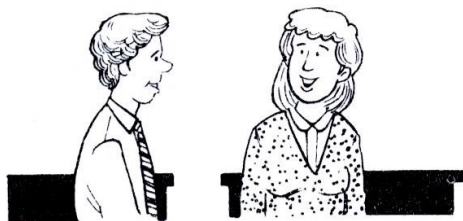
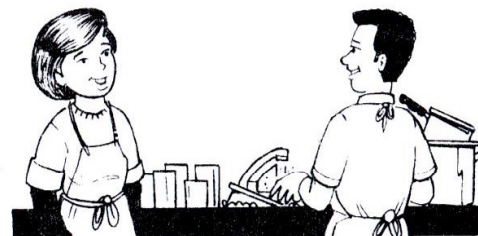
Complete the conversations.

- 1 A. Do you want me to clean out the storage room?
 B. Sorry. I should have cleaned it out
 a little while ago, but I've been very busy.



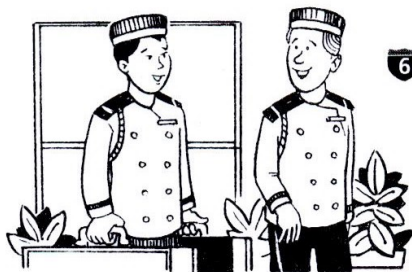
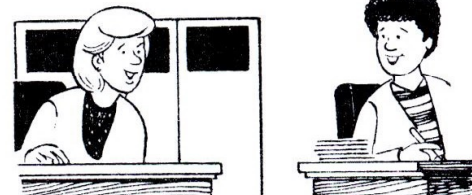
- 2 A. Would you like me to make those calls for you?
 B. I'd really appreciate it. I _____
 them a while ago, but I've been at meetings all
 day.

- 3 A. Would you like me to wash these glasses?
 B. That would be great. I _____
 them earlier, but I haven't had a chance.



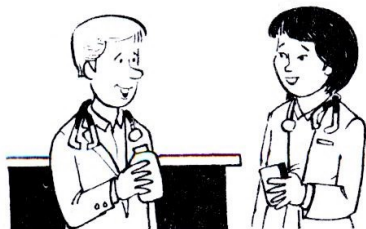
- 4 A. Do you want me to go to the bank for you?
 B. Oh, thanks. I _____
 there this morning, but I've been so busy I
 haven't been able to leave the office.

- 5 A. I'll send those memos, if you'd like.
 B. That would be great. I _____
 them yesterday, but it's been a very busy week.



- 6 A. Would you like me to take these people's bags up
 to their room?
 B. Could you please? I _____
 them up a few minutes ago, but I haven't had a
 chance.

- 7 A. I'll be happy to feed the animals, if you'd like.
 B. Thank you. I _____
 them sooner, but I've been extremely busy.



- 8 A. Do you want me to give Mrs. Morgan her
 medicine?
 B. Yes, please do. I _____
 it to her an hour ago, but my beeper hasn't
 stopped beeping!



A. Matching Lines

Match the people and the places.

e 1 Did I repair this engine all right?

2 How did I gift-wrap this package?

3 Did I prepare these eggs all right?

4 Did I put the cereal boxes on the right shelves?

5 Did I press this suit all right?

6 Did I set up this Mexico display all right?

a. The Roadside Café

b. World-Wide Travel

c. Save-Rite Supermarket

d. Dee's Department Store

e. Jack's Garage

f. Value Cleaners



B. Listen

Listen and choose the correct answer.

- 1 a. This person has a lot of experience.
b. This person doesn't have much experience
- 2 a. This person knows how to take inventory.
b. This person doesn't know how to take inventory
- 3 a. This person has sold computers before.
b. This person hasn't sold computers before.
- 4 a. This person has experience.
b. This person doesn't have experience.
- 5 a. This person has five years experience.
b. This isn't the best mechanic for the job.





A. Wrong Way!

Put the lines in the correct order.

- Well . . . in all honesty, I think you could have set them a little better.
- Well, you did an excellent job.
- Yes, you did. You washed them very well.
- I'm sorry. I'll try to do better next time.
- 1. Did I wash the dishes all right?
- Thank you. And what do you think of the way I set the tables?
- I just wanted to be sure. I've never used a restaurant dishwasher before



B. Listen

Listen and decide what they're talking about.



- | | |
|--|--|
| <p>1 a. a stereo system
b. a watch</p> <p>2 a. wallpaper
b. a circuit board</p> <p>3 a. a picture
b. blueprints</p> <p>4 a. the stove
b. the conference room</p> | <p>5 a. a sign
b. the bells</p> <p>6 a. a letter
b. your bicycle</p> <p>7 a. a check
b. a display</p> <p>8 a. an employee
b. the bills</p> |
|--|--|



C. The Right Choice

Circle the correct word.

- 1 Please (dress press) this wedding (dress press).
- 2 You wrote up this (muffler invoice) very nicely, Richard.
- 3 I've never (made baked) a Caesar salad before. Is it difficult?
- 4 I've never (set up hooked up) a meeting room before. I hope I did a good job.
- 5 I'd be happy to do a (write out printout) of our latest sales figures, Mr. Greenly.
- 6 In all honesty, I think you could have (written ridden) your report a little more carefully.



D. What's the Word?

Complete the sentences.

blueprints	box	injection	muffler	schedule	system
board	furniture	invoice	printout	sign	wallpaper

- 1 You hooked up the telephone system in the office extremely well
- 2 I like the way you arranged the _____ in your new office
- 3 I really think you could have hung that *Going Out of Business* _____ in a better place.
- 4 My doctor gives me an allergy _____ every time I go for a checkup
- 5 I'm new on the job. I just wrote up my first _____.
- 6 Check the work _____ to see what your hours are for next week.
- 7 According to the latest _____, the company's sales are up 10 percent
- 8 I'm having a problem with the _____ on my car. I think I need to replace it
- 9 Do you approve of the final _____ that the architect drew for our house?
- 10 You did an excellent job gift-wrapping this _____!
- 11 What do you think of the way I assembled this circuit _____?
- 12 The painters did a terrible job when they hung the _____ in our house.



E. Approve or Disapprove?

Does the supervisor "approve" or "disapprove" of the employee's work?

	<i>Approve</i>	<i>Disapprove</i>
1 "You really could have hooked it up better."	_____	_____ ✓
2 "You did a fine job filing those reports."	_____	_____
3 "I don't approve of the way you set up the room."	_____	_____
4 "You need to do better next time."	_____	_____
5 "To be honest, you could have done it more carefully."	_____	_____
6 "Nobody could have done a better job than that! "	_____	_____
7 "In all honesty, this is the best display I've ever seen."	_____	_____
8 "To be perfectly honest, you didn't assemble this very well."	_____	_____
9 "You've never drawn blueprints as good as these!"	_____	_____
10 "The truth is, you've made better salads than this!"	_____	_____



A. Wrong Way!

Put the lines in the correct order.

- ___ You aren't bagging the groceries correctly.
- ___ Yes?
- ___ They do?
- ___ Oh. I wasn't aware of that. Thanks for letting me know
- ___ I'm not?
- 1 William?
- ___ Yes, they do.
- ___ No, you aren't. The heavier items go on the bottom.



B. Matching Lines

Match the lines.

- | | | |
|-------|--|-----------------------------|
| ___ d | 1 You need to remember to use adhesive when you _____. | a. act in a play |
| ___ | 2 You're supposed to watch where the arrows point when you _____. | b. teach English |
| ___ | 3 You have to remember all of your lines when you _____. | c. work in a parking garage |
| ___ | 4 You're always supposed to grease the pan first when you _____. | d. connect pipes |
| ___ | 5 You must pay attention to the information in each column when you _____. | e. drive a bus |
| ___ | 6 You need to remember where you put everyone's keys when you _____. | f. enter data |
| ___ | 7 You should make sure the iron isn't too hot when you _____. | g. hook something up |
| ___ | 8 You need to know the rules and regulations of the road when you _____. | h. press clothes |
| ___ | 9 It's important to know all the verb tenses when you _____. | i. fry foods |
| ___ | 10 It's a good idea to read the instructions before you _____. | j. stack boxes |



C. What's the Response?

Choose the best response.

1 Michael's dance instructor told him he was doing the Football routine correctly. Michael replied:

- a. "Sorry. Thank you for letting me know."
- b. "Thank you."



2 Arthur's boss told him he shouldn't have mailed the letters until she had checked them. Arthur answered:

- a. "Yes. I know that."
- b. "I wasn't aware of that."

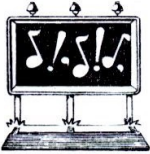
3 Millie's supervisor told her she hadn't been stacking the boxes the right way. Millie replied:

- a. "Thank you for letting me know."
- b. "I appreciate the compliment."



4 Howard's office manager said that he could have hooked up the answering machine a little better. Howard responded:

- a. "Yes. I know I did a fine job."
- b. "I'll try to do better next time."

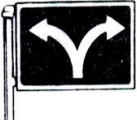


D. WordRap: How Am I Doing?

Listen. Then clap and practice.

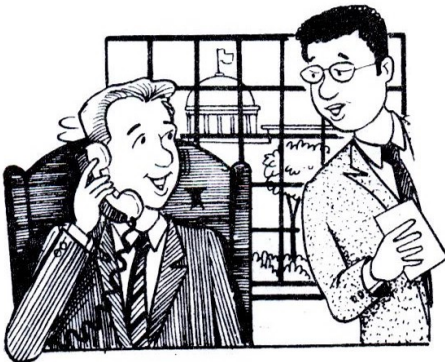


- A. How am I doing?
- B. You're doing fine.
But stack them
Right side up next time!
- A. How does this look?
Does it look okay?
- B. The pipes are connected
In a funny way!
- A. What do you think?
Does it look all right?
- B. One side's too loose,
And the other's too tight!
- A. Did you read my report?
Do you like what I said?
- B. It's the strangest report
I've ever read!
- A. Did I do it right?
Are the wires too long?
- B. I think you've got it
Hooked up wrong!
- A. How is it now?
Did I do it okay?
- B. I think you're having
A very bad day!



A. The Right Choice

Circle the correct word.



- A. I have an important meeting scheduled (in **for**)¹ tomorrow.
 B. Excuse me, Mr. President, but that isn't quite (**correcting** correct)².
 A. Oh?
 B. Yes. (**Actually** Exactly),³ your meeting is TODAY
 A. Oh. Thank you for (**calling** correcting)⁴ me, Tom



B. What's the Word?

Complete the conversations.

actually	calling	correcting	for	ma'am	quite	that
attention	correct	excuse	isn't	oh	sir	to

- A. The next shipment is due on the nineteenth.
 B. Excuse me, but that¹ isn't exactly _____².
 A. Oh?
 B. Yes, _____³. The shipment is due on the NINTH
 A. Oh. Thank you for _____⁴ me.



- A. Men's jackets are on the first floor
 B. Excuse me, Ms. Tyler, but that _____⁵ right
 A. Oh?
 B. Yes, _____⁶. I think they're on the THIRD floor
 A. Thank you for _____⁷ that to my _____⁸

- A. According to my records, you're due to retire in January
 B. _____⁹ me, but that isn't _____¹⁰ right
 A. Oh?
 B. Yes, sir. _____¹¹, I'm due to retire in JULY
 A. _____¹². Thank you _____¹³ calling that
 _____¹⁴ my attention





C. Wrong Way!

Put the words in the correct order.

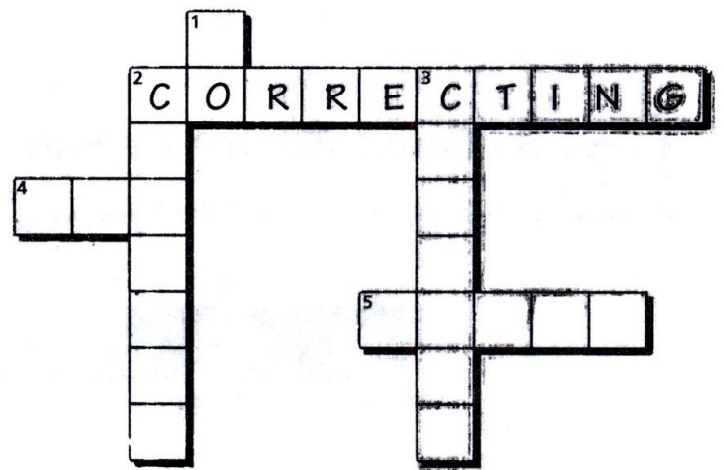
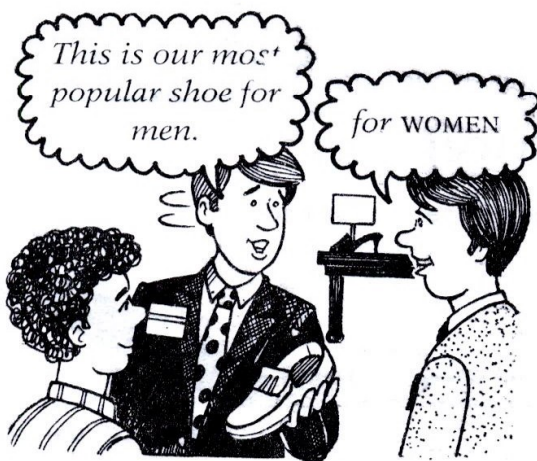
1 Excuse me, Mr. Thomas, but that isn't really so.
 that so really Excuse but Mr. Thomas isn't me.

2 _____
 the is Monday for Actually scheduled delivery

3 _____
 you to for Thank attention calling my that



D. Crosswalk



ACROSS

- 2 Thank you to _____ me
- 4 Yes, _____
- 5 That isn't exactly _____

DOWN

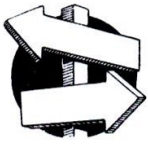
- 1 That really isn't _____
- 2 That isn't quite _____
- 3 Thank you for _____ that to my attention.



E. Listen

Listen and choose the correct answer.

- 1 a. The packages belong on the 7th floor
 (b) The packages belong on the 11th floor
- 2 a. Look for aspirin in the front.
 b. Look for aspirin near the door
- 3 a. The accident is at 33rd and Vine
 b. The accident is at 33rd and Pine
- 4 a. The flight is at the gate.
 b. The flight is going to be late.
- 5 a. Take a right and then turn left.
 b. Take a left and then turn right
- 6 a. Three people are going to be hired
 b. Three people are going to be fired
- 7 a. This is a good week to buy boots
 b. This is a good week to buy shoes
- 8 a. There aren't any more TVs.
 b. There aren't any more CDs.
- 9 a. You won't be able to order steak
 b. You won't be able to order cake
- 10 a. The doctor made a mistake.
 b. The nurse made a mistake.



A. The Right Choice

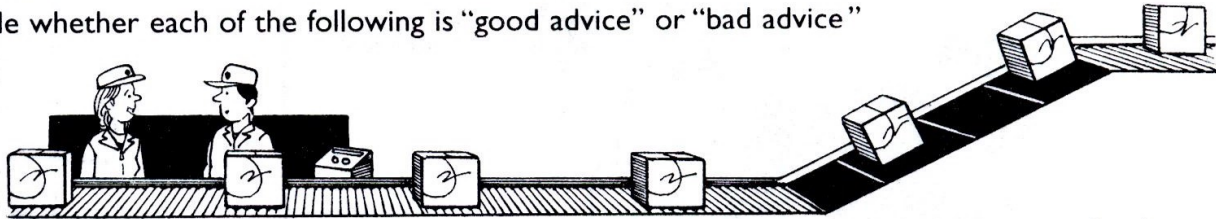
Circle the correct words.

- A. ((Look) Careful)¹ out!
 B. Pardon (huh me)²?
 A. (You'd better You're better)³ not touch that machine!
 B. Oh?
 A. Yes. It's extremely hot! You (must might)⁴
 burn (myself yourself)⁵!
 B. Oh. Thanks for (warning the warning)⁶ me



B. Good Advice or Bad Advice?

Decide whether each of the following is "good advice" or "bad advice"



Good Advice Bad Advice

- | | | | |
|---|--|-------|---------|
| 1 | "That conveyor belt moves quickly! You'd better not be careful!" | _____ | _____ ✓ |
| 2 | "This is a radioactive area! You'd better wear protective clothing!" | _____ | _____ |
| 3 | "Careful! The oven is very hot! You'd better watch your fingers!" | _____ | _____ |
| 4 | "You know, I think that lion is dangerous! You'd better disturb her!" | _____ | _____ |
| 5 | "This is a hard-hat area. You'd better forget to wear your helmet!" | _____ | _____ |
| 6 | "Bobby? It's going to snow later. You'd better not leave your hat and gloves at home!" | _____ | _____ |
| 7 | "The floor has just been washed and polished. You'd better watch your step!" | _____ | _____ |
| 8 | "Those wires are high voltage! You'd better tamper with the fuse box!" | _____ | _____ |
| 9 | "Careful! You'd better get in the way! This is an emergency entrance!" | _____ | _____ |



A. Wrong Way!

Put the words in the correct order

- 1 If they don't wear helmets, they might hurt themselves.
helmets, might If themselves don't they they hurt wear
- 2 _____
you'll you get get contract a that promotion. If
- 3 _____
meeting. If we'll we late. miss arrive the
- 4 _____
today. tomorrow I'll I you don't If you call call
- 5 _____
his him she'll raise talks If a he boss, to give maybe



B. Listen

Listen and choose the correct conclusion

- | | |
|--|---|
| 1 a. the store might get robbed
b. the store won't get robbed | 4 a. you won't get to work on time.
b. you'll get to work on time. |
| 2 a. our checks will bounce
b. our checks won't bounce | 5 a. you might get a raise.
b. you won't get a raise. |
| 3 a. we'll get their business.
b. we won't get their business | 6 a. the motor might burn out.
b. the motor won't burn out. |



C. Open Road!

What will the consequences be? You decide. Complete the following any way you wish.

If I don't finish writing this report, my supervisor

If my supervisor

If

If

And if

So I guess I'd better finish writing this report.



Offer a Suggestion at Work



A. Wrong Way!

Put the lines in the correct order.

- ___ By all means.
- ___ Hmm. That's an interesting suggestion. I'll give it some serious thought.
- ___ May I possibly offer a suggestion?
- ___ Yes?
- ___ Yes, Irene? What can I do for you?
- ___ I think we ought to allow two different employees to share a single job.
- 1. Pardon me, Mr. Montero
- ___ Well, I've been thinking about this for a while

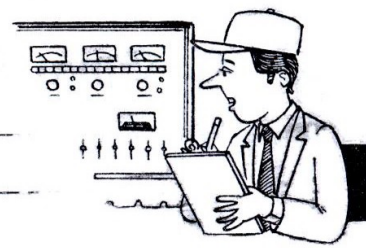


B. What's the Word?

Complete the sentences.

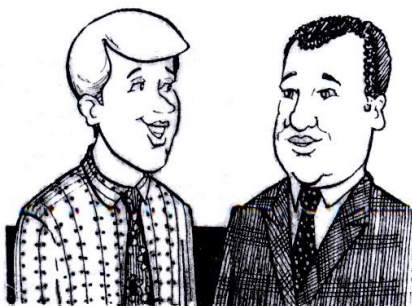
accidents	consideration	regulations
conditions	morale	wages

- 1 If we give everybody raises, that will certainly improve employee morale
- 2 Thank you very much. We'll give your suggestion very serious _____
- 3 Before the labor movement in the United States, the working _____ in factories were very bad
- 4 Workers were paid extremely low _____
- 5 Many employees were injured in on-the-job _____
- 6 Companies are now required to follow safety _____



C. Open Road!

Complete the following any way you wish



- A. I have a suggestion for improving employee morale but you might not be willing to do it
- B. Oh? What is it?
- A. I think _____
- B. That's a VERY unusual suggestion! I'll have to think about it

Express Dissatisfaction with Products

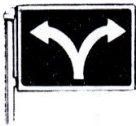
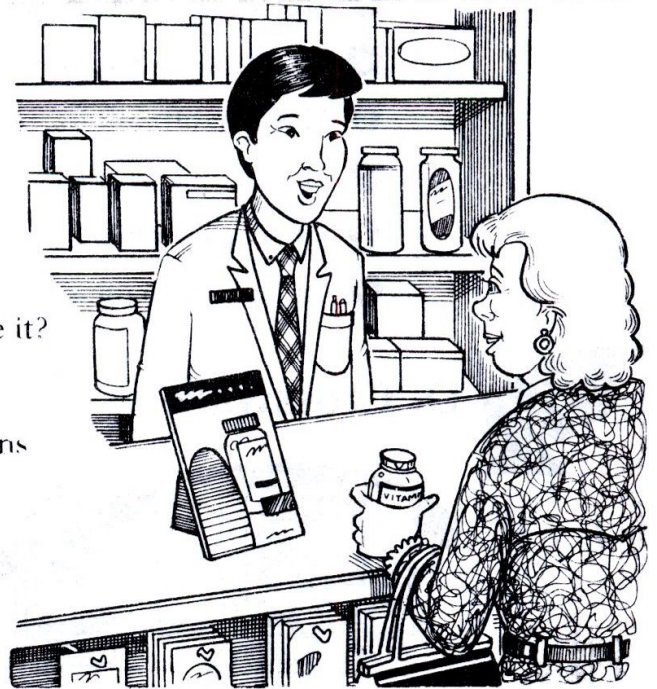
Student Text
Pages
112-113



A. Wrong Way!

Put the lines in the correct order

- ___ Yes, it has.
- ___ What seems to be the matter with it?
- ___ Of course. Sorry for the inconvenience
- 1 May I help you?
- ___ Oh, I'm sorry. Would you like to exchange it?
- ___ It has?
- ___ Yes. I'd like to return this bottle of vitamins I bought here the other day
- ___ Actually, I'd rather have a refund
- ___ It's been opened



B. The Right Choice

Circle the correct word



- A May I help you?
- B. Yes. I'd like to (return / refund)¹ this software program.
- A. What seems to be the (wrong / problem)² with it?
- B. It won't work on my computer
- A. It (won't / doesn't)³?
- B. (No / Yes)⁴, it (doesn't / won't)⁵.
- A. Oh, I'm sorry. Do you (want / care)⁶ a refund?
- B. Actually, (I'd rather / I'd prefer)⁷ exchange this one for one that works.
- A. Certainly. No problem. Sorry for the (exchange / inconvenience)⁸.

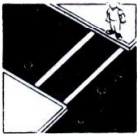


C. Matching Lines

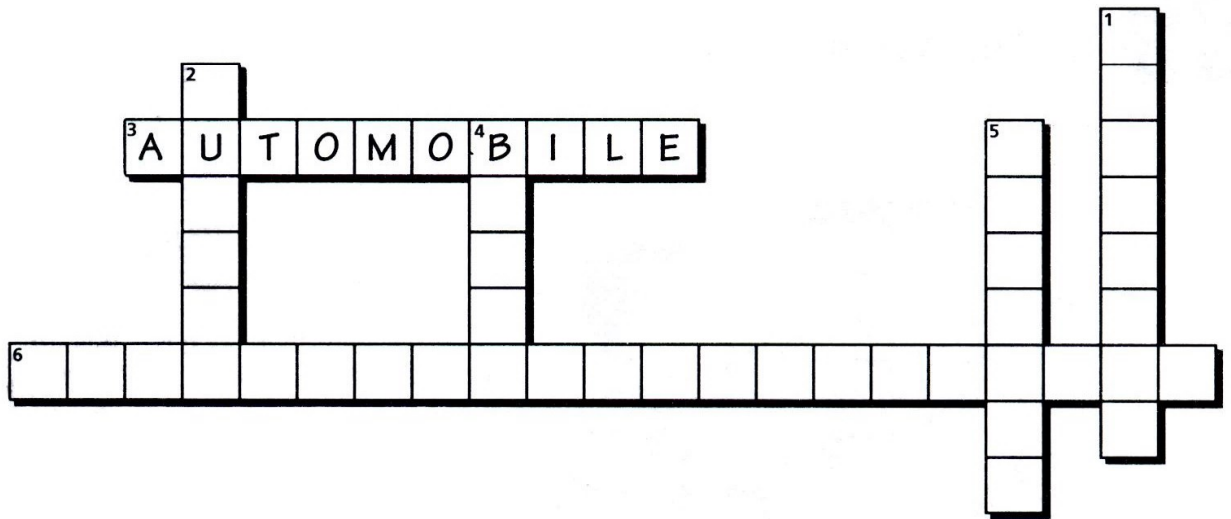
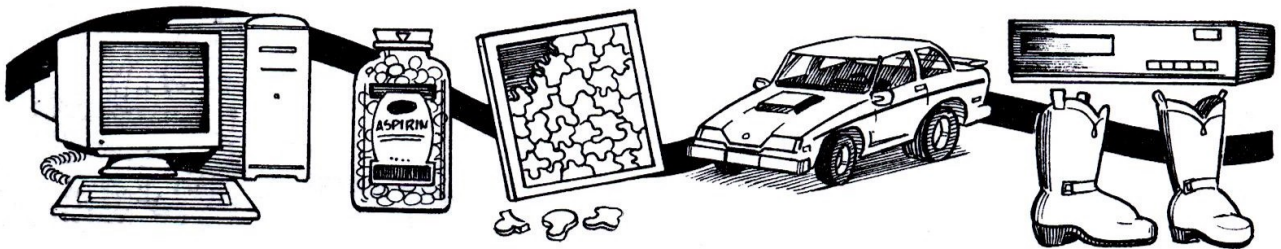
Match the problem with the product.

- 0 1 "It's been opened!"
- 2 "It doesn't whistle!"
- 3 "It leaks!"
- 4 "It can't get 'Radio Moscow!'"
- 5 "It won't work on my computer!"
- 6 "It's too difficult for me to put together!"
- 7 "It's too big for me!"
- 8 "It keeps stalling!"
- 9 "It isn't the right color for my living room!"

- a. teapot
- b. model airplane kit
- c. rug
- d. software program
- e. garden hose
- f. tee shirt
- g. bottle of aspirin
- h. shortwave radio
- i. used car



D. Crosswalk



ACROSS

- 3 I'd prefer one with a more powerful engine.
- 6 This one plays tapes, but it doesn't rewind them

DOWN

- 1 I'd prefer to exchange this for a more portable one.
- 2 This one is too difficult for me.
- 4 I need a larger pair.
- 5 I'd like a refund. This bottle has been opened.



A. Fill It In!

Fill in the correct answer.

- 1 I had this TV set ____ here last week.
a. fix
b. **fixed**
- 2 It still ____ working right.
a. doesn't
b. isn't
- 3 What's the ____ with it?
a. problem
b. wrong
- 4 How long ____ it been stalling?
a. is
b. has
- 5 What's ____ with it?
a. wrong
b. matter
- 6 In ____ to that, it makes a lot of noise.
a. besides
b. addition
- 7 What ____ to be wrong?
a. means
b. seems
- 8 The tape still ____ rewind
a. doesn't
b. isn't
- 9 I'm ____ for the inconvenience
a. apologize
b. sorry
- 10 We'll try to ____ it again for you.
a. repair
b. repaired
- 11 The pieces don't ____ together
a. sit
b. fit
- 12 On ____ of that, I don't like the color.
a. besides
b. top

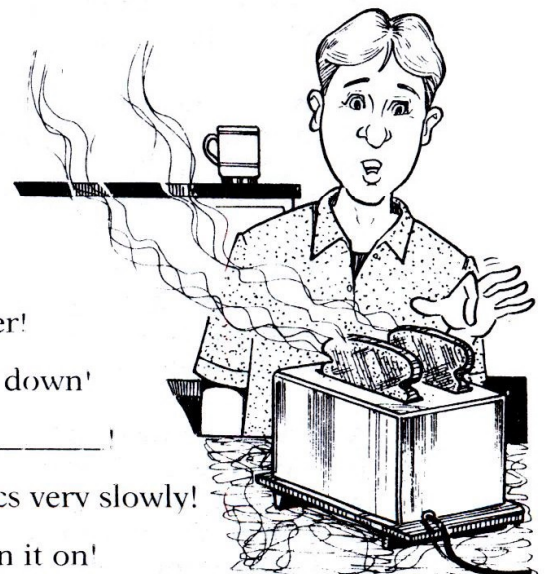


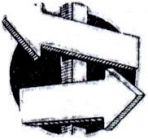
B. What's the Line?

Complete the sentences.

burning	leaking	playing	running	stalling
getting	moving	ripping	sparking	sticking

- 1 This toaster is ____ burning ____ the toast!
- 2 My new car keeps _____ all the time!
- 3 Our TV still isn't _____ Channel 4!
- 4 This garden hose is _____!
- 5 My watch is still _____ very fast!
- 6 The paper has been _____ in the printer!
- 7 Look! The TV picture is _____ up and down!
- 8 The Q and Z keys on this typewriter are _____!
- 9 This CD player has been _____ the discs very slowly!
- 10 The lamp keeps _____ every time I turn it on!

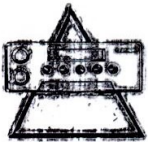




C. The Right Choice

Circle the correct word

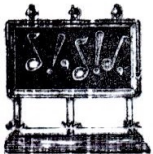
- A. I (have **had**)¹ my watch (repair repaired)² here two days ago, but it still isn't (work working)³ right.
- B. What seems to be the (problem wrong)⁴ with it?
- A. It's still (running run)⁵ slow. And now it doesn't (showing show)⁶ the date. Also, the alarm isn't (working work)⁷. It's (was been)⁸ that way since you (fixing fixed)⁹ it.
- B. I'm sorry. We'll (look looking)¹⁰ at it again for you.
- A. Thank you.



D. Listen

Listen to the conversation. Then complete the sentences

- 1 The man is returning a _____
a. teapot
b. coffee pot
- 2 He brought it back because _____
a. it whistles
b. it doesn't whistle
- 3 The clerk _____
a. corrects the customer
b. apologizes to the customer
- 4 The store will try to _____
a. fix it again
b. exchange it



E. WordRap: Take It Back!

Listen. Then clap and practice

- A. I hate this toaster. I want to return it.
When I put in the bread, I always burn it.
- B. Ask for a refund. Take it back.
Show them the toaster has a great big crack!
- A. What's the matter with our new CD?
B. What did you say? Are you talking to me?
A. Please call the store and ask to exchange it.
B. Let's go in person and try to arrange it.
- A. I'm having trouble with my new TV.
I can't get a thing except Channel 3!
- B. Why in the world are you bothering me?
Go back to the store. They'll fix it for free!
- A. I hate my new laptop. I just can't use it.
B. Take it back. They can't refuse it.
A. I've only had it since the first of November.
B. Where did you buy it?
A. I can't remember!



Make Requests of Neighbors

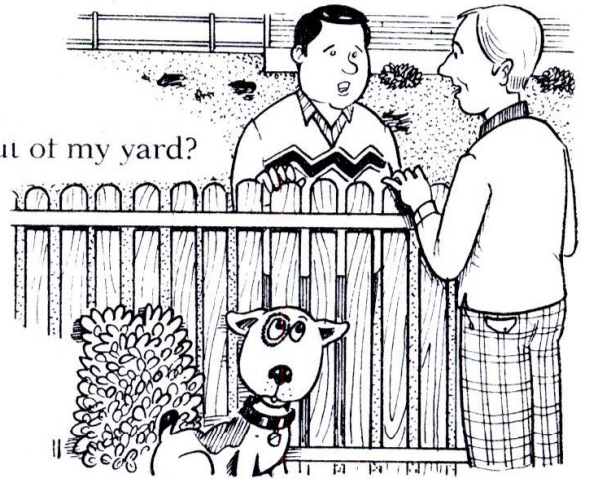
Student Text
Pages
116-117



A. Wrong Way!

Put the lines in the correct order

- He is?
- That's okay
- 1. — Could I possibly ask you to keep your dog out of my yard?
- Oh! I didn't realize he was digging up your new lawn. Please accept my apology
- Yes, he is
- Yes . . . if you don't mind. I don't want to complain, but he's digging up my new lawn
- Keep my dog out of your yard?



B. Fill It In!

Fill in the correct answer

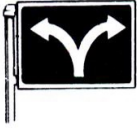
1. Could I ask you to _____ your dog in your yard?
a. keep
b. kept
2. Yes, if it's not too much
a. mind
b. trouble
3. I don't want to _____, but you're blocking my parking space
a. forgive
b. complain
4. I had no _____
a. idea
b. realize
5. I didn't know it _____ attracting flies
a. is
b. was
6. Could you please _____ your TV?
a. turn down
b. turn out
7. I didn't realize the water _____ through the window
a. was coming
b. it's coming
8. Please _____ my apology
a. regret
b. accept
9. I didn't know the smoke from my barbecue _____ into your house
a. is going
b. was going
10. I don't _____ to complain
a. mean
b. hate
11. Yes . . . if you don't
a. mind
b. trouble
12. Please accept my _____
a. sorry
b. apology



C. Listen

Listen and decide what's being talked about.

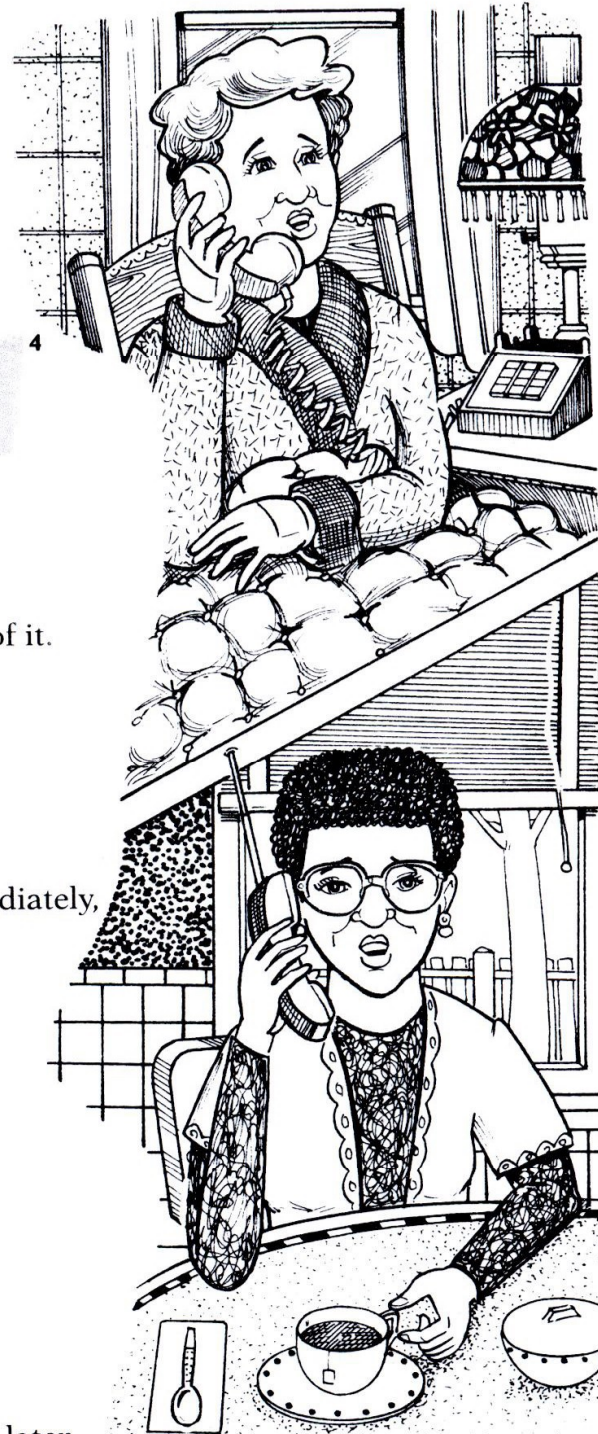
- | | | | | | |
|------------|---------|--------------|------------|----------|------|
| 1. bicycle | flowers | 3. garage | garbage | 5. rent | TV |
| 2. stove | stereo | 4. sprinkler | motorcycle | 6. child | dogs |



A. The Right Choice

Circle the correct word.

- A. I'm really ¹ **mad** with my landlord
 angry
- B. ² **How** come?
 Why
- A. Several days ago I ³ **told** him we ⁴ **don't**
 tell didn't
- have any heat in our apartment, and
- I ⁵ **asked** him if he ⁶ **can** take care of it.
 ask could
- B. And what did he say?
- A. He said he ⁷ **will** have it checked immediately,
 would
- but he ⁸ **didn't** done it yet
 hasn't
- B. ⁹ **Have** you spoken to him again?
 Did
- A. No, not yet. I'm ¹⁰ **going to** speak to him later
 have to
- today





B. Matching Lines

What do these people do?

- | | | | | |
|----------|---|---|----|--------------------------------|
| <u>d</u> | 1 | A gardener _____ | a. | fixes sinks and toilets |
| — | 2 | A plumber _____ | b. | collects the rent |
| — | 3 | The head of the condo association _____ | c. | sprays for cockroaches |
| — | 4 | The exterminator _____ | d. | trims the bushes |
| — | 5 | The landlord _____ | e. | calls a meeting of the members |



C. Listen

Listen to the message on the landlord's answering machine. What did the caller say?

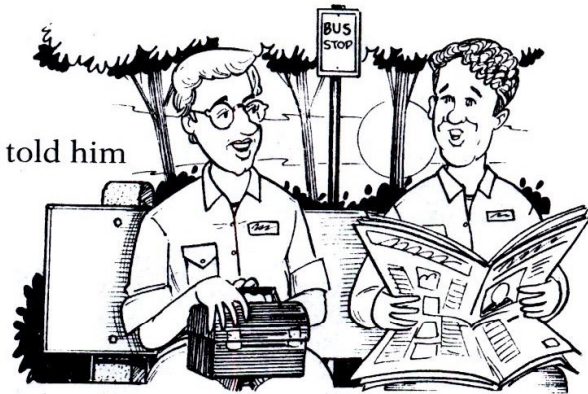
- | | | | |
|---|-------------------------------------|---|----------------------------------|
| 1 | She told him _____. | 4 | He told him _____. |
| | a. they didn't have to meet | | a. their hose was broken |
| | b. they didn't have any heat | | b. their stove was broken |
| 2 | He told him _____. | 5 | He asked him _____. |
| | a. the rent had been sent | | a. if he could drive him to work |
| | b. he couldn't pay the rent | | b. if he could fix their dryer |
| 3 | She asked him _____. | 6 | She told him _____. |
| | a. if he had called an exterminator | | a. the bushes were too tall |
| | b. if he had an exterminator | | b. the bushes were too short |



D. The Right Choice

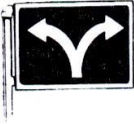
Circle the correct words.

- A. I'm going to move out of my apartment.
- B. How come?
- A. I'm really upset with the landlord. Last month I told him the radiator (isn't working **wasn't working**)¹.
- B. What did he say?
- A. He said he (was going to will)² fix it
- B. Are there any other problems?
- A. Yes. The light in the hallway won't turn on. I asked him if he (will would)³ fix it last week, but he didn't. There are mice in my apartment, too. I told the landlord, and he told me he (would should)⁴ call an exterminator six days ago, but he still (has hasn't)⁵ done it yet.
- B. You sure have a lot of problems with your apartment!
- A. I know. I asked the landlord to return my security deposit. He said he (would will)⁶ return it soon. I hope he does.



Complain About Housing Problems

Student Text
Pages
122-123



A. The Right Choice

Circle the correct words.

- A Hello. This is Ms. Johnson in Apartment 2B
- B Yes? (Who **What**)¹ can I do for you?
- A (I call I'm calling)² to find out why you haven't
(repaired repair)³ the hot water heater yet
- B Well, Ms. Johnson, I've (done been)⁴ very busy
- A You know, I'm a little (disappointed disappoint)⁵.
You really should have (repair repaired)⁶ it by now
- B. You have to understand. These things take time
- A. Well, to be (honest truth)⁷ with you, I'd (prefer rather)⁸ not to have to call the
Housing Authority. Do you think you might be able to (take care take care of)⁹ it?
- B. Of course. I'll do it right away



B. Listen

Listen and decide whether each of these "makes sense" or is "nonsense."

- | | | | | | |
|----------------|-----------------|----------------|----------|----------------|----------|
| 1 sense | nonsense | 4 sense | nonsense | 7 sense | nonsense |
| 2 sense | nonsense | 5 sense | nonsense | 8 sense | nonsense |
| 3 sense | nonsense | 6 sense | nonsense | 9 sense | nonsense |



C. Wrong Way!

Correct the sentences.



- 1** I want to know why haven't you fixed my radiator
_____ I want to know why you haven't fixed my radiator. _____
- 2** Could you tell me when does the exterminator plan to come?

- 3** I'd like to know you've had mice how long

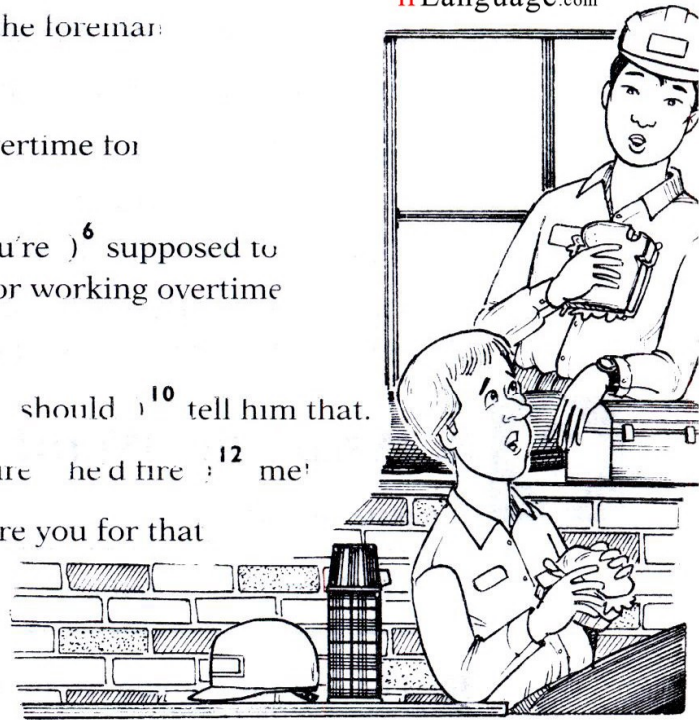
- 4** I'm calling to find out who is your lawyer



A. The Right Choice

Circle the correct words.

- A I'm really (annoyed / annoying)¹ with the foreman.
 B (Who / Why)²?
 A He's (forcing / making)³ me to work overtime for no extra (pay / paid)⁴!
 B He can't (do / make)⁵ that! (You / You're)⁶ supposed to receive (time-and-a-half / half-time)⁷ for working overtime.
 A Are you (certain / positively)⁸?
 B (Absolute / Definitely)⁹! You (would / should)¹⁰ tell him that.
 A I (could / couldn't)¹¹ I'm afraid (he fire / he'd fire)¹² me!
 B Oh, (come up / come on)¹³! He can't fire you for that.
 A Are you (positive / definitely)¹⁴?
 B (Annoying / Absolutely)¹⁵



B. Listen

Listen and choose the best response

- | | |
|--|--|
| 1 a. You're supposed to receive time-and-a-half for overtime.
b. That's against union regulations | 4 a. He can't do that. It's against the safety rules!
b. Nets are against union regulations |
| 2 a. You're entitled to holiday leave.
b. You're entitled to maternity leave | 5 a. But that's a legal break!
b. But that's a legal holiday! |
| 3 a. Breaks are guaranteed in the union contract.
b. Skipping breaks is guaranteed in the union contract. | 6 a. You're entitled to work overtime for no extra pay.
b. You're supposed to receive time-and-a-half for overtime. |



C. Matching Lines

Match the lines

- | | | | |
|----------------|--------|--------------|--------|
| 1 sorry | a to | 4 mad | d to |
| 2 annoyed | b with | 5 prefer not | e at |
| 3 requiring me | c for | 6 upset | f with |

Discuss Taking Legal Action

Student Text
Pages
126-127



A. Wrong Way!

Put the lines in the correct order.

- ___ Well, can I offer you some advice?
- ___ Hmm. I hadn't thought of that. That's a good idea.
- ___ Sure. What?
- 1. You seem upset. What's troubling you?
- ___ If I were you, I'd take them to court.
- ___ The gossip columnists are printing lies about my personal life and destroying my singing career.



B. What's the Word?

Complete the sentences.

overcharged bounced raise used forced dumping ruined

- 1 I bought this "lemon" from the used car dealer on Central Avenue!
- 2 My supervisor _____ me to work overtime three times this week!
- 3 I'm continually being _____ on my gas bill.
- 4 The cleaners _____ my new dress and shirt!
- 5 Do you know how much they're going to _____ the rent?
- 6 The bank says several of my checks have _____!
- 7 The shoe factory is _____ oil and waste into the river!



C. The 5th Wheel!

Which one doesn't belong?

- | | | |
|---------------------------------|----------------------------|----------------------------------|
| 1 Is anything wrong? | Is anything troubling you? | Is anything here? |
| 2 He's mad at me. | He's here with me. | He's upset with me. |
| 3 You're staying. | I suggest that you stay. | If I were you, I'd stay. |
| 4 I had no idea. | I didn't know. | I suggest that. |
| 5 I'd rather not work. | He's forcing me to work. | He's making me work. |
| 6 It seems to me you should go. | I think you ought to go. | You aren't going to go, are you? |

Discuss Citizens' Rights

Student Text
Pages
128-131



A. What's the Line?

Complete the conversation.

You seem to feel strongly What makes you say that?	As far as I'm concerned, In that case,	besides that That's a good idea.
---	---	-------------------------------------

- A. You know . . . As far as I'm concerned ¹, there aren't enough trains during rush hour.
- B. _____ ²
- A. The trains are overcrowded. And _____ ³, they frequently come late and are very dirty.
- B. Hmm. _____ ⁴ about that
- A. Yes, I do.
- B. _____ ⁵, why don't you write to the mayor?
- A. Write to the mayor?
- B. Yes. You should write to the mayor and express your opinion.
- A. _____ ⁶ Thanks for the suggestion



B. Listen

Listen to the conversations and choose the correct answer

Conversation 1



- 1 Bill is angry at ____
a. the mayor
b. the taxpayers
- 2 The city streets aren't ____
a. dirty
b. clean
- 3 In addition, ____
a. there isn't enough parking
b. there aren't enough parks
- 4 He's going to ____ the mayor and express his opinion.
a. write to
b. call

Conversation 2



- 5 Carla is upset with the ____
a. residents
b. president
- 6 She wants ____ taxes
a. lower
b. higher
- 7 She's going to ____ the White House
a. tax
b. fax
- 8 She's also going to ____ her congresswoman.
a. write to
b. call



C. Fill It In!

Fill in the correct answer.

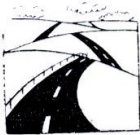
- 1 ____ citizens in the United States can vote.
 - a. All
 - b. Eligible
- 2 A mayor is a ____ official.
 - a. local
 - b. national
- 3 A referendum is a ____ on a specific issue.
 - a. debate
 - b. proposal
- 4 There are many ways to ____ with elected officials.
 - a. communicate
 - b. participate
- 5 Some citizens don't ____ the right to vote.
 - a. take advantage of
 - b. want
- 6 Radio talk shows allow people to call in and _____.
 - a. vote for public officials
 - b. express their opinions



D. The 5th Wheel!





Which one doesn't belong?

- 1 allow views opinions ideas
- 2 state local citizen national
- 3 newspapers ban radio television
- 4 elections voting ballots telegrams
- 5 privilege right media opportunity



E. Open Road!

Express your opinion.

- 1 The traffic lights on Main Street are broken.  Why don't you _____
- 2 I think there should be a ban on smoking in restaurants.  You should _____
- 3 Our landlord refuses to respond to our complaints.  You should _____
- 4 I'm really concerned. There's a lot of crime in our neighborhood!  _____

Check-Up Test: Exits 4, 5, 6



A. Fill It In!

Fill in the correct answer.

- 1 You aren't permitted ____ here
a. riding your bicycle
b. to ride your bicycle
- 2 I want ____ the books
a. to carry him
b. him to carry
- 3 Would you tell me ____ with my work?
a. if you're happy
b. are you happy
- 4 Thank you for ____ me on that Mrs. Hernandez.
a. correcting
b. correct
- 5 He ____ forgotten his anniversary
a. should have
b. shouldn't have
- 6 I had no idea I ____ the neighbors
a. was disturbing
b. am disturbing
- 7 I'm really annoyed ____ the landlord
a. for
b. with
- 8 Are you ____ about that?
a. positively
b. certain
- 9 I ____ to write up the invoices.
a. forget
b. forgot
- 10 I'd like to ____ this CD player.
a. exchange
b. refund
- 11 Careful! You ____ hit that tree!
a. should have
b. could have
- 12 I'd ____ not call the Housing Authority.
a. prefer
b. rather
- 13 If ____ hard, I'll pass the exam.
a. I study
b. I'll study
- 14 Could you ask those students ____?
a. to be quiet
b. be quiet
- 15 The floor is slippery. ____ be careful!
a. She's better
b. She'd better
- 16 Should I ____ a U-turn?
a. make
b. do



B. Listen

Listen and decide where the conversation is taking place.

- 1 a. in a kitchen
b. in a park
c. in a parking lot
- 2 a. in a supermarket
b. in a department store
c. in a restaurant
- 3 a. in a department store
b. at a service station
c. on an assembly line
- 4 a. in a parking lot
b. on an expressway
c. in a movie theater
- 5 a. in a restaurant
b. in someone's home
c. in a supermarket
- 6 a. at a service station
b. in a library
c. in a theater
- 7 a. in a post office
b. in a doctor's office
c. in a car
- 8 a. in a department store
b. in an apartment building
c. in a bank
- 9 a. at an airport
b. in a school
c. in a personnel office



C. Matching Lines

Match the lines that have the same meaning.

- | | |
|---|--------------------------------------|
| <u>e</u> 1 All right. | a. Watch out! |
| ___ 2 I didn't realize that. | b. That isn't quite correct. |
| ___ 3 I should. | c. Definitely! |
| ___ 4 Absolutely! | d. Is that so? |
| ___ 5 Thank you for telling me. | e. Okay. |
| ___ 6 What's the matter? | f. I ought to. |
| ___ 7 Is that true? | g. What's wrong? |
| ___ 8 That isn't exactly right. | h. I wasn't aware of that. |
| ___ 9 If you don't mind. | i. If it's not too much trouble. |
| ___ 10 Look out! | j. I don't think you're supposed to. |
| ___ 11 I don't think you're allowed to. | k. Thank you for letting me know. |



D. What's the Response?

Choose the correct response.

- | | |
|---|--|
| 1 How do you like the way we hung up the signs?
a. You could have hung them a little better.
b. You must have hung them a little better. | 4 Officer, can you let me go with just a warning?
a. Sorry. I'm afraid I can't give you a ticket.
b. Sorry. I'm afraid I'm going to have to give you a ticket. |
| 2 Am I entering the data the right way?
a. No. You should have put the item number in the left column.
b. Yes. You shouldn't have put the item number in the left column. | 5 You really could have set this up better.
a. Thanks. I've set up a lot of displays before.
b. Sorry. I haven't set up many displays before. |
| 3 Your rent is late!
a. Sorry. I didn't realize it's late.
b. Sorry. I didn't realize it was late. | 6 This is a hard-hat area!
a. He'd better put on his helmet.
b. He shouldn't put on his helmet. |



E. The 5th Wheel!

Which one doesn't belong?

- | | | | | |
|--------------------|----------|-----------|-----------------|-----------------|
| 1 dangerous | unsafe | safe | accidents | injuries |
| 2 professor | software | internet | word processing | on-line service |
| 3 congressman | governor | president | talk-radio host | senator |
| 4 hot water heater | radiator | senator | washer | dryer |

Agree with Someone

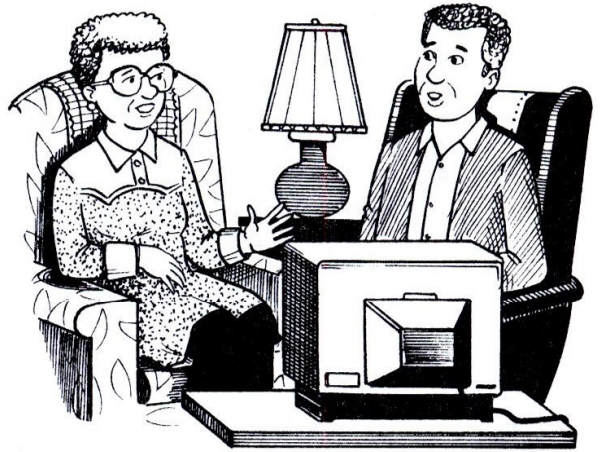
Student Text
Pages
136-139



A. Wrong Way!

Put the lines in the correct order.

- ___ I guess we should change the channel.
- ___ In fact, I think it's really boring.
- 1. You know . . . this TV program isn't very interesting.
- ___ That's exactly what I was thinking.
- ___ You're right. It is really boring, isn't it.
- ___ I agree with you. It ISN'T very interesting, is it.



B. Listen

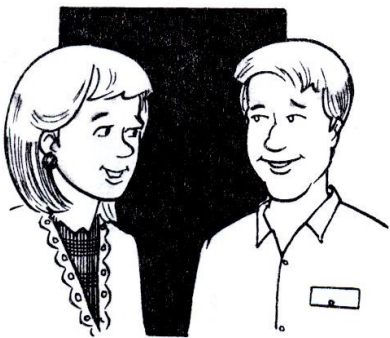
Listen and choose the correct tag.

- | | | |
|-------------------------------------|-------------------------------------|------------------------------------|
| 1 a. is he.
b. isn't he. | 5 a. has he.
b. hasn't he. | 9 a. is it.
b. isn't it. |
| 2 a. does it.
b. doesn't it. | 6 a. should we.
b. shouldn't we. | 10 a. have you.
b. haven't you. |
| 3 a. were they.
b. weren't they. | 7 a. are they.
b. aren't they. | 11 a. can she.
b. can't she. |
| 4 a. did she.
b. didn't she. | 8 a. do they.
b. don't they. | 12 a. did he.
b. didn't he. |



C. Matching Lines

Match the lines.



- | | |
|---------------------------------------|-------------|
| c. 1 You're ____. | a. know |
| ___ 2 I agree ____. | b. thinking |
| ___ 3 I ____. | c. right |
| ___ 4 That's ____. | d. with you |
| ___ 5 That's exactly what I was ____. | e. true |



D. What's the Response?

Choose the correct response.

- 1 In my opinion, this new toothpaste tastes wonderful.
 - a. I guess we should switch to another brand.
 - b. I agree. It is a terrific brand isn't it.
- 2 I think Jennifer might be coming down with something.
 - a. I agree. She looks great.
 - b. I agree. She doesn't look very well, does she.
- 3 You know, this movie was definitely appropriate for children.
 - a. I agree. It should have been rated "G."
 - b. I agree. It shouldn't have been rated "G."
- 4 Did our upstairs neighbor call and complain again?
 - a. Yes. He says our dogs are keeping him up at night.
 - b. He says he's sorry his stereo is keeping us up at night.
- 5 You know, I think Walter is burning out.
 - a. No. He says it's very safe here.
 - b. I agree. Maybe he should think about retiring.
- 6 I've never seen Mrs. Williams in such a bad mood.
 - a. I guess it isn't a good day to ask her for a raise.
 - b. I guess it's a good day to ask her for a raise.



E. What's the Line?

Complete the sentences.

- 1 Mom, I cleaned up my room very well. didn't I
- 2 You aren't very happy working here. _____
- 3 I guess we should help her sweep up the garage. _____
- 4 You really don't want to go skiing this weekend. _____
- 5 Mrs. Maxwell looks a little tired today. _____
- 6 You got a new puppy. _____
- 7 We'll have to work overtime tonight. _____
- 8 He hadn't been there before. _____
- 9 You were surprised to hear that. _____
- 10 We didn't do a very good job. _____
- 11 It's really been hot this summer. _____
- 12 It feels like it's going to snow. _____
- 13 He hasn't been very much help. _____
- 14 They won't get promotions. _____
- 15 She's an extremely efficient worker. _____
- 16 I've asked you too many questions. _____





A. What's the Word?

Complete the sentences.

agree makes say so sure think

- | | |
|----------------------------|-----------------------------|
| 1 I'm not <u>so</u> sure. | 4 Wouldn't you _____ so? |
| 2 What _____ you think so? | 5 I don't _____ so. |
| 3 I don't _____ | 6 I'm not so _____ I agree. |



B. Sense or Nonsense?

Do the following "make sense" or are they "nonsense"?

- | | <i>Sense</i> | <i>Nonsense</i> |
|---|--------------|-----------------|
| 1 A. It's unusually cold in here today. Don't you think so?
B. I disagree. I think it's too WARM! | ✓ | _____ |
| 2 A. Nancy has been a little short-tempered recently.
B. I agree. She's been in a wonderful mood. | _____ | _____ |
| 3 A. It looks like there's going to be a storm this weekend.
B. Gee, I don't think so. The forecast is for good weather. | _____ | _____ |
| 4 A. This new restaurant is going to be very popular.
B. I don't agree. The prices are very low and the service is fast. | _____ | _____ |
| 5 A. George might get a promotion soon.
B. I know. Nobody is pleased with his work | _____ | _____ |



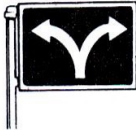
C. WordRap: Small Talk

Listen. Then clap and practice.

- | | |
|--|---|
| A. We shouldn't have to work at night. | B. I think you're absolutely right. |
| A. Coffee and donuts should always be free. | B. I think you're wrong. I disagree. |
| A. The boss's office has a wonderful view. | B. You're right. It does. That's very true. |
| A. The conference room is dark and small | B. I don't agree with you at all. |
| A. I hate the new uniform, especially the hat. | B. You don't like the hat? What makes you say that? |



Compliment Someone



A. The Right Choice

Circle the correct word.

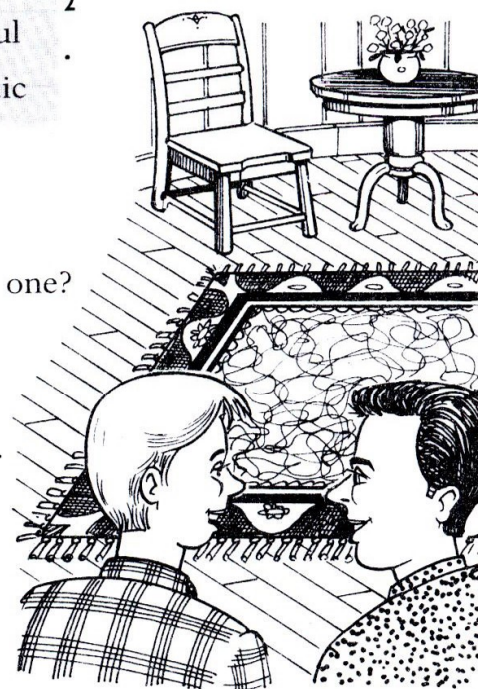
A. I really like¹ your new rug. It's very awful².
wonder exotic

B. I'm glad you like it.

A. Tell me ... Why³ did you decide to buy a new one?
Who

B. I decided that my old rug was⁴ nice enough.
wasn't

I wanted to buy a more colorful⁵ one.
unusually



B. What's the Line?

Complete the sentences.

- | | |
|--|---|
| 1 Am I going to be fired? | I wonder <u>if I'm going to be fired</u> |
| 2 Where did he buy that suit? | I wonder <u>where he bought that suit</u> |
| 3 Did she get the job? | I wonder _____ |
| 4 How long have they been here? | I wonder _____ |
| 5 Is his watch waterproof? | I wonder _____ |
| 6 When does he plan to retire? | I wonder _____ |



C. Fill It In!

Fill in the correct answer.

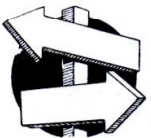
- | | |
|--|--|
| 1 Your cologne has an unusual _____.
a. cent
b. scent | 3 That new tie you bought is very _____.
a. colorful
b. vinyl |
| 2 You gave a very _____ presentation.
a. short-tempered
b. impressive | 4 Tim is _____. He does well in school.
a. intelligent
b. smart-looking |



A. Wrong Way!

Put the lines in the correct order.

- Hmm. You know, you may be right.
- You don't really like them, do you.
- 1 — What do you think of my new glasses?
- Well . . . to be honest, I think they're a little large.
- Well, uh . . .
- Look! Be honest with me!
- Your new glasses? Well, uh . . . I think they're nice.



B. The Right Choice

Circle the correct word.



1

I don't like new houses or furniture. I really prefer (old-fashioned ostentatious) things.



2

Tell me the truth. Do you think this shirt is a little (quiet loud)?



3

Everyone told me that my presentation at work was (impressed impressive).



4

I keep falling asleep in Professor Larson's lectures. They're so (colorful boring)!



5

I love to make friends and talk with people. I'm very (outgoing efficient).



6

It bothers me when people don't act their age. I don't like (childish annual) behavior.



7

Believe me, I try not to get angry so quickly, but I'm very (smart-looking short-tempered).



8

Some people think that my new hat is a little funny-looking nice-looking), but I like it anyway.



C. Wrong Way!

Put the words in the correct order.

1 _____ What do you think of my new jacket?
jacket? of What my think do new you

2 _____
really bathing suit. You new don't you my do like

3 _____
old-fashioned. honest. their is think I be To too furniture

4 _____
little her Honestly. a think I are childish clothes



D. Matching Lines

Match the lines

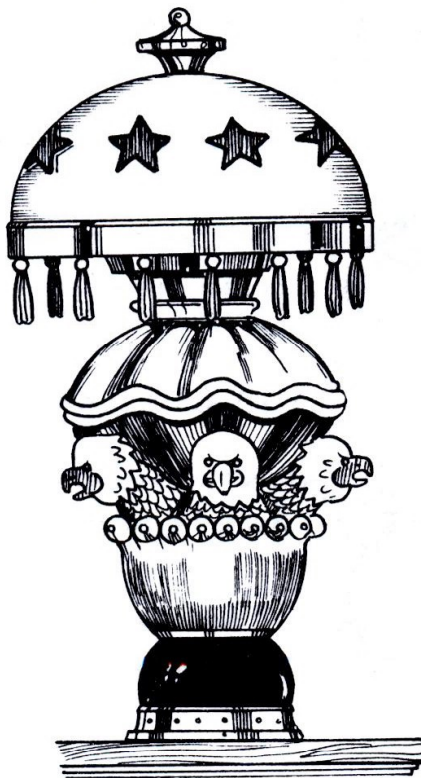
- ___ 1 Come _____!
- ___ 2 You might be _____
- ___ 3 That may be _____
- ___ 4 To be _____
- ___ 5 To tell you the _____

- a. honest
- b. true
- c. on
- d. truth
- e. right



E. Word Search

Find 12 descriptive words.



M	X	P	L	K	E	R	M	X	F	L	O	K	L	A
P	O	S	T	E	N	T	A	T	I	O	U	S	E	F
S	L	W	I	M	T	M	A	Z	M	U	V	P	X	U
L	D	B	Y	B	W	Y	A	O	P	D	W	A	O	N
E	F	X	L	I	P	C	H	I	L	D	A	S	T	N
C	A	P	T	Z	P	O	L	M	Q	C	T	R	I	Y
H	S	Z	O	P	C	L	E	P	K	Q	E	D	C	L
B	H	B	Y	A	R	O	R	R	S	O	R	O	Z	O
N	I	C	E	B	L	R	B	E	I	E	P	R	O	O
A	O	R	H	E	S	F	N	S	V	M	R	T	X	K
F	N	T	H	N	C	U	A	S	E	P	O	B	I	I
T	E	R	R	I	B	L	E	I	E	T	O	L	I	N
P	D	U	J	S	W	U	M	V	P	Y	F	Y	O	G
C	H	I	L	D	I	S	H	E	L	O	Z	M	A	H

Exchange Information

Student Text
Pages
146-149



A. What's the Word?

Complete the sentences.

comedy program	football game	press conference
crime show	game show	talk show

- 1 I couldn't stop laughing. It's my favorite comedy program
- 2 The president made an important announcement during his _____
- 3 Have you ever been a contestant on a _____?
- 4 They scored a touchdown during the last minute of the _____
- 5 There were several famous guests on that _____
- 6 It's not particularly violent. That's why it's my favorite _____



B. Same or Different?

In each pair of sentences, do the sentences have the same meaning or are they different?

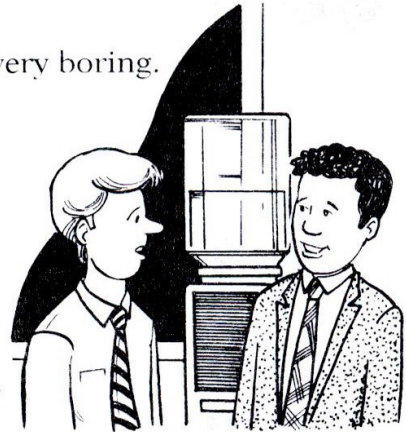
	<i>Same</i>	<i>Different</i>
1 "In my opinion, his behavior is very juvenile." "In my opinion, his behavior is very childish."	✓	
2 "I think that talk shows are boring." "In my opinion, talk shows are dull."		
3 "I enjoy game shows." "I'm not really crazy about game shows."		
4 "I don't agree." "That's exactly what I was thinking."		
5 "I agree with you." "That's right."		
6 "What makes you say that?" "Why do you think so?"		
7 "That may be true." "I'm not so sure I agree."		
8 "It's too bad you saw the game." "It's a shame you missed the game."		
9 "I think they're kind of violent." "I personally feel they're kind of violent."		
10 "To be honest, I think something is upsetting her." "To tell you the truth, I think something is bothering her."		



C. Listen

Listen and choose the best response.

- 1 a. I agree with you. I'm not particularly crazy about game shows either.
b. Absolutely! I really like game shows, too.
- 2 a. I really don't agree with you. In my opinion, they're very boring.
b. I agree with you. They ARE very slow-moving!
- 3 a. I agree. I really like watching them, too.
b. Not really. I have to admit, I enjoy watching them.
- 4 a. I don't agree with you. I think they're kind of dull.
b. I don't like them either.
- 5 a. I'm not so sure I agree. I think it can be beneficial.
b. I have to admit I agree with you. It CAN be beneficial.

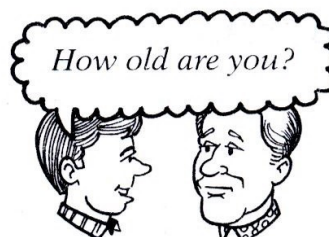


D. Appropriate or Inappropriate?

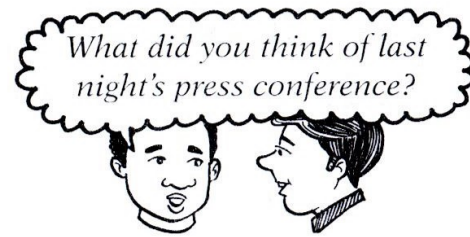
According to the reading on student text page 148, are the following questions "appropriate" or "inappropriate" when people are making small talk at work?



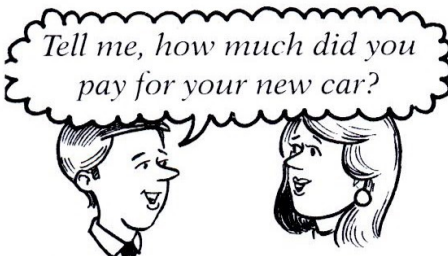
- 1 appropriate
 inappropriate



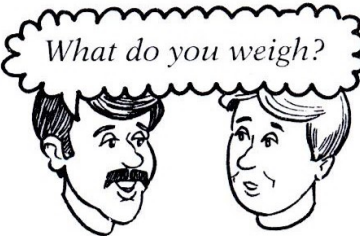
- 2 appropriate
 inappropriate



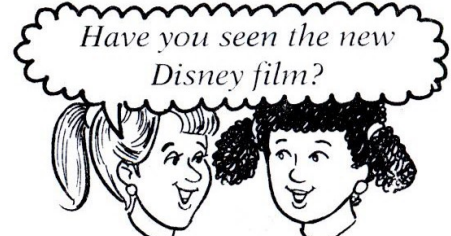
- 3 appropriate
 inappropriate



- 4 appropriate
 inappropriate



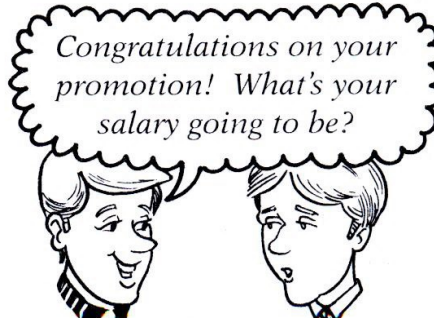
- 5 appropriate
 inappropriate



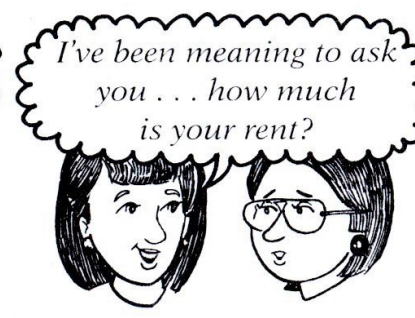
- 6 appropriate
 inappropriate



- 7 appropriate
 inappropriate



- 8 appropriate
 inappropriate



- 9 appropriate
 inappropriate



A. What's the Line?

Complete the sentences.

- 1 I don't know how to use a computer. I wish _____ I knew _____ how to use one.
- 2 I have to study for a test tonight. I wish I didn't have to study for one.
- 3 I can't speak Spanish very well. I wish _____ it a little better.
- 4 We don't have a vending machine in our office. I wish _____ a juice or a coffee machine.
- 5 My son isn't a very serious student. I wish _____ more serious about his school work.
- 6 We live in a very cold climate. I wish _____ in a warmer place.
- 7 My sister doesn't help very much around the house. I wish _____ a little more.
- 8 Our lunch break isn't very long. I wish _____ longer.
- 9 My term paper is due next week. I wish _____ due until next month!
- 10 Our landlord won't fix our front steps. I wish _____ fix them!
- 11 It takes me two hours to get to work. I wish _____ me so long!



B. Matching Lines

Match the lines.

- | | |
|---|---|
| <u> b </u> 1 If you ate three healthy meals a day, _____. | a. we'd have a better view of the city |
| <u> ___ </u> 2 If the train weren't late every day, _____. | b. you wouldn't feel tired all the time |
| <u> ___ </u> 3 If we worked in a high-rise building, _____. | c. employee morale would be better |
| <u> ___ </u> 4 If our neighbors didn't play music _____. | d. I'd get to work on time |
| <u> ___ </u> 5 If our supervisors complimented us every once in a while, _____. | e. we'd have some "peace and quiet" in our building |



C. Listen

Listen and choose the best conclusion.

- | | |
|---|---|
| 1 a. I wouldn't have problems with my teeth.
b. I'd have problems with my teeth. | 4 a. your doctor would be concerned.
b. your doctor wouldn't be concerned. |
| 2 a. your supervisor would criticize you.
b. your supervisor wouldn't criticize you. | 5 a. we'd see them much more often.
b. we wouldn't see them so often. |
| 3 a. I wouldn't make so many mistakes.
b. I'd make more mistakes. | 6 a. I wouldn't be able to go out with you.
b. I'd be able to go out with you. |

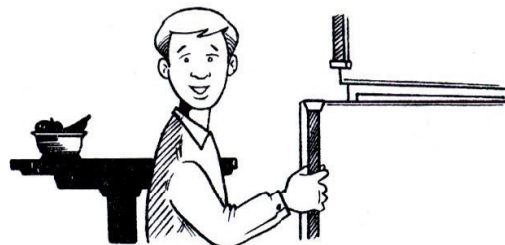


D. What Are They Saying?

Complete the sentences.

1 We don't have lettuce in the refrigerator.
We aren't able to make a salad for dinner.

If we had lettuce in the refrigerator
we'd be able to make a salad for dinner.



2 I have to work overtime tonight.
I can't go to the movies with you.

If _____

3 Our car is twelve years old.
We have problems with it all the time.

If _____



4 I can't ski or skate.
I don't enjoy the winter.

If _____

5 Betty has problems with her back.
She needs to do special exercises every day.

If _____



6 Our office doesn't have air conditioning.
It's difficult to work on hot summer days.

If _____

7 I don't know how to yoga.
I don't have fun at parties.

If _____



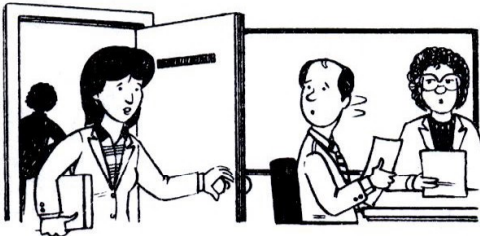


A. What Are They Saying?

Complete the sentences

- 1 I didn't study for the test
I got a bad grade.

If I had studied for the test
I wouldn't have gotten a bad grade



- 2 I didn't get up on time.
I was an hour late for the meeting.

If _____

- 3 I forgot to use the spelling checker
My report was full of mistakes.

If _____

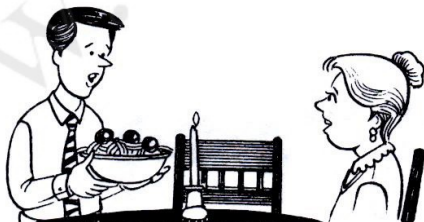


- 4 I didn't realize my flight was leaving
on Thursday.
I went to the airport on Tuesday.

If _____

- 5 I had to go to the emergency room
I didn't come to your play recital.

If _____



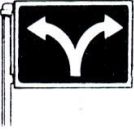
- 6 I didn't know you were a vegetarian.
I prepared meatballs for dinner.

If _____

- 7 I wasn't told you had a baby boy.
I bought your new baby a dress.

If _____



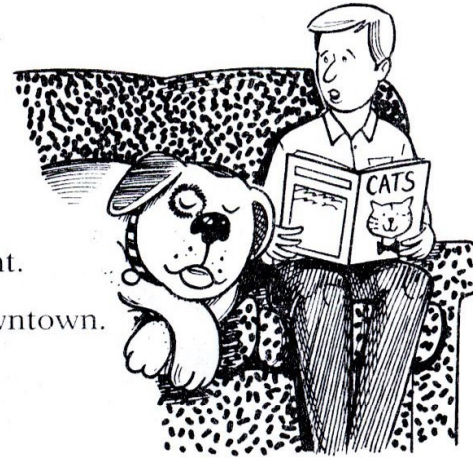


A. Wishes or Hopes?

www.irLanguage.com

Circle the correct word.

- 1 Timothy has a dog. He (hopes wishes) he had a cat.
- 2 I (hope wish) she arrives soon.
- 3 We (hope wish) you weren't leaving so early.
- 4 We (hope wish) you have a wonderful holiday.
- 5 I (hope wish) I didn't have to study for a test tonight.
- 6 I (hope wish) you don't mind, but I need a ride downtown.
- 7 I (hope wish) the weather is nice for your party.
- 8 We all (hope wish) you hadn't done that.



B. Open Road!

Complete the following any way you hope, wish, or regret.

To tell the truth, I regret

I wish



I really hope

If



I wish

If



Initiate Conversations

**Student Text
Pages
160-161**



A. What's the Line?

Complete the conversations.

A. It looks like it's going to rain, doesn't it 1.

B. Pardon?

A. I was just saying it looks like it's going to rain 2.

B. Oh, yes. It does 3.



A. It's a nice day today, _____ 4.

B. What did you say?

A. I was just saying _____ 5.

B. Oh, yes. _____ 6.

A. _____ 7.

B. What was that?

A. I was just saying those cookies look delicious.

B. Oh, yes. _____ 8.



A. _____ 9.

B. Pardon me?

A. I was just saying this sofa isn't very attractive.

B. You're right. _____ 10.



B. Matching Lines

Match the lines

d 1 This is a wonderful performance, _____.

_____ 2 There sure are a lot of people on the bus, _____.

_____ 3 That watch isn't waterproof, _____.

_____ 4 It hasn't rained in a long time, _____.

_____ 5 You don't take the train very often, _____.

_____ 6 This has been a very good weekend, _____.

_____ 7 We should try to avoid the traffic next week, _____.

_____ 8 These sandwiches look fantastic, _____.

a. shouldn't we

b. has it

c. don't they

d. isn't it

e. do you

f. aren't there

g. is it

h. hasn't it



C. What's the Response?

Choose the correct response.

- 1 This show is excellent
 - a. I agree. It is.
 - b. I agree. It does.
- 2 This coffee tastes terrible
 - a. You're right. It is.
 - b. You're right. It does.
- 3 Irene seems tired today.
 - a. I agree. She does.
 - b. I agree. She is.
- 4 We should think about retiring.
 - a. You're right. We should.
 - b. You're right. We do.
- 5 These tickets aren't very expensive
 - a. You're right. They are.
 - b. You're right. They aren't.
- 6 He looks like he feels "under the weather"
 - a. You're right. He looks.
 - b. You're right. He does.
- 7 Your father doesn't look very well
 - a. You're right. He doesn't.
 - b. You're right. He does.
- 8 The weather is terrible today
 - a. I agree. Terrible.
 - b. I agree. It is.
- 9 The neighbors haven't been friendly lately
 - a. I agree. They haven't.
 - b. I agree. They don't.
- 10 He didn't write a very good sales report
 - a. I agree. He did.
 - b. I agree. He didn't.



D. Listen

Listen and write the appropriate tag.

irLanguage.com



- 1 _____ isn't it _____
- 2 _____
- 3 _____
- 4 _____
- 5 _____
- 6 _____
- 7 _____
- 8 _____
- 9 _____
- 10 _____



E. Open Road!

Choose a person you know well. Complete the following sentences with information you're pretty sure you know about this person. Then show the sentences to that person and see if you were right!

- 1 You're from Colombia, aren't you.
- 2, haven't you.
- 3, do you.
- 4, can't you.
- 5, are you.
- 6, don't you.





A. The Right Choice

Circle the correct words.

A. Excuse¹ me for interrupt², but we've just run out of ice cream.
 Forgiving interrupting

B. Was said³ iced tea?
 Did you say

A. No. Iced tea⁴ .
 Ice cream

B. Oh, okay⁵ . Thank you.
 Oh, forgive me

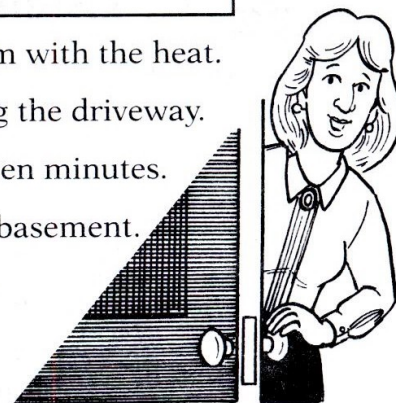


B. What's the Word?

Complete the sentences.

excuse forgive me say sorry for sorry to sorry

- 1 Please forgive me for interrupting, but there's a problem with the heat.
- 2 _____ me for interrupting, but your car is blocking the driveway.
- 3 I'm _____ interrupt, but the plane is departing in ten minutes.
- 4 We're _____ interrupting, but there's a leak in the basement.
- 5 I'm _____, but I don't understand what you mean.
- 6 Did you _____ it's in Room 315?



C. Listen

Listen and circle the word you hear.

- | | | | | | |
|---|-------|---------------------------------|---------|-------------------------------|-------|
| 1 <input checked="" type="radio"/> dime | time | 3 <input type="radio"/> chicken | kitchen | 5 <input type="radio"/> sorry | worry |
| 2 <input type="radio"/> sixteen | sixty | 4 <input type="radio"/> correct | collect | 6 <input type="radio"/> eight | late |



A. Wrong Way!

Put the lines in the correct order.

- ___ What I'm trying to say is you flunked.
- 1 Your performance on the examination left much to be desired.
- ___ Oh, now I see.
- ___ I'm not really sure what you're getting at.



B. Fill It In!

Fill in the correct answer.

- 1 I'm not ___ what you're getting at.
 - a. say
 - b. afraid
 - c. sure
- 2 What I'm ___ is, there's a problem.
 - a. getting
 - b. meaning
 - c. saying
- 3 What that ___ is, you have to finish the report tonight.
 - a. meaning
 - b. means
 - c. say
- 4 I'm ___ I'm not following you.
 - a. afraid
 - b. say
 - c. understand
- 5 Oh, now I ___ you.
 - a. meaning
 - b. follow
 - c. getting
- 6 What I'm ___ to say is, you're in perfect health.
 - a. getting
 - b. following
 - c. trying



C. Listen

Listen and decide whether it's "good news" or "bad news."



- 1 good news bad news
- 2 good news bad news
- 3 good news bad news
- 4 good news bad news
- 5 good news bad news
- 6 good news bad news
- 7 good news bad news
- 8 good news bad news
- 9 good news bad news
- 10 good news bad news



A. The Right Choice

Circle the correct word.

A. It seems very ¹ crowd here at the mall today.

crowd

crowded

B. What you ² mean saying is, you want to leave.

mean

saying

A. No. That's ³ mistaken . I didn't say I ⁴ want to leave.

mistaken

wrong

want

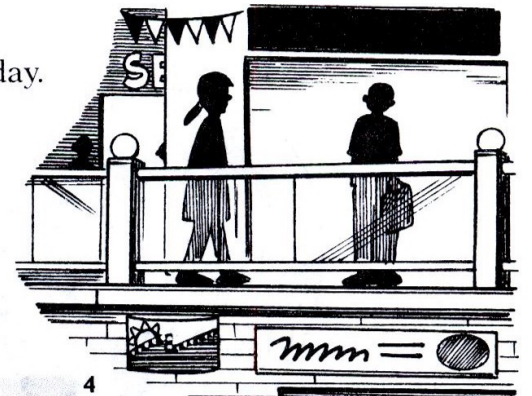
wanted

I just said it ⁵ seemed very crowded today.

seemed

seem

B. Oh.



B. Listen

Listen and choose the most likely response.



What you're trying to say is . . .

- 1 a. You want to open the window.
b. You want to close the window.
- 2 a. We should spend more money.
b. We should spend less money.
- 3 a. You want to break up.
b. You want to break down.
- 4 a. You're going to cut my salary.
b. You're going to raise my salary.
- 5 a. You like it.
b. You don't like it.
- 6 a. You don't want to marry me.
b. You want to marry me.
- 7 a. You're going to raise taxes.
b. You're going to cut taxes.



C. What's the Line?

Complete the conversations.

- 1 A. It's getting very late.
- B. What you're saying is, we're going to miss the movie.
- A. No. I didn't say we were going to miss the movie.
- I just said it was getting very late.



- 2 A. Our car is stalling a lot these days.
- B. In other words, you think we should buy a new one.
- A. No. I didn't say _____.
- I just said _____.

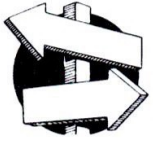
- 3 A. You have a big English exam on Monday.
- B. What you're really saying is, I can't go out with my friends tonight.
- A. No. I didn't say _____.
- I just said _____.



- 4 A. We've been working in the garden for a long time.
- B. What you mean is, you want to stop.
- A. No. That's not true. I didn't say _____.
- I just said _____.

- 5 A. This tropical fruit punch is very unusual.
- B. In other words, you don't like it.
- A. No. I didn't say _____.
- I just said _____.





A. The Right Choice

Circle the correct words.

A. By the way . . . do you know ¹ **the** time it is?

what

B. It's a little before 2:00.

A. 2:00?! I didn't realize ² **it's** so late!

it was

B. I didn't ³ **either**.

neither

A. I have to get ⁴ **go** now. I've ⁵ **have to**

going

got to

get to a class.

B. Oh! ⁶ **You better** hurry! See you soon.

You'd better



B. Wrong Way!

Unscramble the excuses.

¹ _____ I have to be at work an hour early.
hour be have early. to work I an at

² _____
to son pick I airport. up at my the need

³ _____
an meeting. We get to have important to

⁴ _____
take You've dog feed the home got and to dinner. him



C. Sense or Nonsense?

Do the following "make sense" or are they "nonsense"?

		<i>Sense</i>	<i>Nonsense</i>
1	Do you have the time?	A good time.	_____ ✓
2	Let's get together soon.	Okay. I'll call you.	_____
3	So long.	So am I.	_____
4	I have to catch my bus.	I don't either.	_____
5	I have to get to the bank.	You'd better hurry.	_____
6	It's been nice seeing you.	I know. You have.	_____
7	I've got to run.	See you soon.	_____
8	Take it easy.	It's very easy.	_____
9	I'll see you tomorrow.	Okay. Bye.	_____
10	I should be on my way.	Which way?	_____



D. Listen

Listen and choose the best response.

- | | | | |
|---|----------------------------------|---|-------------------------|
| 1 | a. I know. I'm late. | 4 | a. We had a great time. |
| | b. I know. It's almost midnight. | | b. It's 10:45 P.M. |
| 2 | a. Sorry. I missed the bus. | 5 | a. Hello. |
| | b. Take care. | | b. So long. |
| 3 | a. I've got to get going, too. | 6 | a. I'll call you soon. |
| | b. When are you leaving? | | b. Sorry. I can't stay. |



E. Matching Lines

Match the lines.



- d 1 I'd better ____.
- ___ 2 So ____.
- ___ 3 Let's stay ____.
- ___ 4 Take it ____.
- ___ 5 I've got ____.
- ___ 6 I have to get ____.
- ___ 7 I've got to be on ____.
- ___ 8 Let's get together ____.

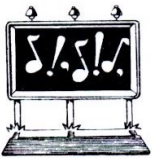
- a. in touch
- b. soon
- c. to run
- d. go now
- e. my way
- f. easy
- g. going
- h. long



F. Word Search

Find 7 ways to say good-bye.

I L P H B U S E S C M E N U K O
 S E O M O B O T A K E C A R E D
 E T S E E Y O U U O A L K U E B
 E S N R Y E P T N T U O C A A O
 P K U T O M A T I A T N N E S Y
 R E I P S F H K Z K O G J M Y E
 G E I B Y E T D O E K E E P I T
 O P N W E T U O S P O R G B Y Y
 O I L X Z W T A K E I T E A S Y
 D N O U B I O T A X Y S E E Y O
 B T Y S U B P E D S L A B Y G B
 Y O S S O L O N G U E S E E Y Y
 E U H W C C D F R G S L O N G D
 L C T S L O N G T A K C A R E R
 O H F P G P S E Y O U W P A D X



G. WordRap: I've Got to Get Going

Listen. Then clap and practice.



I'm sorry I don't have
 More time to spare.
 But I've got to get going.
 So long. Take care.

I've got to leave now.
 It's almost eight.
 I've got an appointment,
 And I can't be late.

It was great to see you.
 It was lots of fun.
 Now please excuse me.
 I've got to run.

Express Opinions About Controversial Issues

Student Text
Pages
172-175

irLanguage.com



A. Wrong Way!

Put the lines in the correct order.

- ___ I don't know. What makes you say that?
- ___ It represents all the people and tries to solve many problems in our society.
- ___ Well, I hate to disagree with you, but the way I see it, the U. S. Congress is a very important institution.
- 1. You know It seems to me that the U. S. Congress isn't a very effective organization. Wouldn't you agree?
- ___ Oh? Why do you feel that way?
- ___ Hmm. I see your point.
- ___ Congress does a lot of talking, but it doesn't seem to solve many problems. Wouldn't you say so?



B. The 5th Wheel!

Which one doesn't belong?

- | | | | |
|---|------------------------------|--------------------------------|--------------------------|
| 1 | Don't you agree? | I see your point. | Wouldn't you agree? |
| 2 | What makes you say that? | I don't know. | I'm not so sure. |
| 3 | Take care. | It's easy. | Take it easy. |
| 4 | You understand. | You have a point there. | That's a good point. |
| 5 | In my opinion, | As far as I'm concerned, | Tell me, |
| 6 | I want to leave. | I have to leave. | I need to leave. |
| 7 | I hate to disagree with you. | I wish I could agree with you. | I agree with you. |
| 8 | Why do you feel that way? | Don't you think so? | What makes you say that? |



C. Listen

Listen and decide whether these people are agreeing or disagreeing.

- | | | | | | | | | |
|---|-------|----------|---|-------|----------|---|-------|----------|
| 1 | agree | disagree | 4 | agree | disagree | 7 | agree | disagree |
| 2 | agree | disagree | 5 | agree | disagree | 8 | agree | disagree |
| 3 | agree | disagree | 6 | agree | disagree | 9 | agree | disagree |



D. Open Road!

Complete the following.



Many people think

But I disagree. In my opinion,



E. True or False?

According to the reading on student text page 175, are the following statements true or false?

- | | <i>True</i> | <i>False</i> |
|---|-------------|--------------|
| 1 In workplaces in the United States, all employees have opportunities to express their opinions and ideas. | _____ | _____ ✓ |
| 2 Many companies are encouraging workers to participate in decision-making. | _____ | _____ |
| 3 Some corporations are decreasing the layers of management. | _____ | _____ |
| 4 Employee job satisfaction isn't important for a company's success. | _____ | _____ |
| 5 The team approach to management is popular in many companies. | _____ | _____ |
| 6 Employers use suggestion boxes to give ideas to their employees. | _____ | _____ |



F. What's the Meaning?

Choose the correct answer.

- | | |
|--|---|
| 1 In some workplaces in the United States, no one questions the <i>authority</i> of the boss.
a. work
b. power | 5 Many employees want to <i>participate</i> in the management of the company.
a. share
b. supervise |
| 2 In some workplaces, employees have limited <i>opportunities</i> to express their opinions.
a. chances
b. days | 6 Some <i>corporations</i> are reducing the number of managers.
a. companies
b. cooperations |
| 3 In some workplaces, workers submit their suggestions and ideas in a suggestion box <i>anonymously</i> .
a. frequently
b. without signing their names | 7 Some companies have adopted a participatory form of management known as <i>quality circles</i> .
a. a round approach
b. a team approach |
| 4 Many people in the workforce expect a greater <i>role</i> in important company decisions.
a. time
b. part | 8 More companies <i>realize</i> that employee satisfaction is important for a company's success.
a. wonder
b. believe |



A. Matching Lines

Match the lines.

- | | | |
|--------------------|--|----------------|
| <u> </u> e | 1 The play was wonderful, _____. | a. aren't you |
| <u> </u> | 2 That book isn't very interesting, _____. | b. didn't they |
| <u> </u> | 3 You're going to buy a new car, _____. | c. have they |
| <u> </u> | 4 You don't love me anymore, _____. | d. have you |
| <u> </u> | 5 They haven't finished yet, _____. | e. wasn't it |
| <u> </u> | 6 You didn't get the promotion, _____. | f. isn't it |
| <u> </u> | 7 They seem very tired today, _____. | g. is it |
| <u> </u> | 8 You haven't met my parents yet, _____. | h. did you |
| <u> </u> | 9 This couch is a little ostentatious, _____. | i. should I |
| <u> </u> | 10 The boys did a wonderful job, _____. | j. do you |
| <u> </u> | 11 I shouldn't do that, _____. | k. don't they |



B. Fill It In!

Fill in the correct answer.

- | | |
|---|---|
| 1 I like his new jacket. I wonder if it's _____.
a. waterproof
b. solar-powered
c. important | 5 I don't like crime shows. I think they're too _____.
a. effective
b. violent
c. fancy |
| 2 I really like your cologne. It's very _____.
a. boring
b. smart-looking
c. exotic | 6 I don't like her new hairstyle. It's too _____.
a. impressive
b. disappointing
c. old-fashioned |
| 3 I don't like that tie at all. I think it's too _____.
a. loud
b. attractive
c. stupid | 7 In my opinion, this lecture is very _____.
a. dull
b. long-term
c. nervous |
| 4 I don't really enjoy game shows. I think they're kind of _____.
a. funny-looking
b. juvenile
c. fancy | 8 The president's tax reform proposal sounds very _____.
a. ostentatious
b. beneficial
c. bright |



C. What's the Line?

Complete the sentences.

- 1 I don't have a new car. I wish I had one.
- 2 She didn't go to the party. Now she wishes she had gone.
- 3 We wish we _____ afford to take a vacation this year, but unfortunately we can't.
- 4 I feel tired today. I wish I _____ more energetic.
- 5 There's going to be a big storm tomorrow. I wish the weather _____ going to be nice.
- 6 Tom didn't study for the test, and now he's sorry. He wishes he _____ for it.
- 7 Barbara missed an important meeting. She wishes she _____ it.
- 8 I took biology instead of chemistry, and now I'm sorry. I wish I _____ biology. I wish I _____ chemistry instead.



D. What's the Line?

Complete the sentences.

- 1 I'm not able to get around Paris very well because I don't speak French. If I spoke French, I'd be able to get around Paris a little better.
- 2 I missed the meeting because I overslept. If I hadn't overslept, I'm sure I wouldn't have missed it.
- 3 I don't like school. There's too much homework. If _____ so much homework, _____ school a lot better.
- 4 You're overweight because you don't eat healthy foods. If _____ healthy foods, _____ overweight.
- 5 We didn't go to the party yesterday because we didn't know about it. If _____ about it, _____ to the party.
- 6 Richard didn't use the spelling checker on the report because he didn't have time. If _____ time, I sure _____ the spelling checker.



E. Listen

Listen and decide whether these people are agreeing or disagreeing.

- | | | | | | |
|---------|-----------------|---------|----------|---------|----------|
| 1 agree | <u>disagree</u> | 3 agree | disagree | 5 agree | disagree |
| 2 agree | disagree | 4 agree | disagree | 6 agree | disagree |

SCRIPTS FOR LISTENING EXERCISES

Page 3

Listen and choose the best response.

1. Could you possibly tell me where the post office is?
2. Could you tell me whether there's a convenience store nearby?
3. Could you please tell me when the bus to the airport gets here?
4. Could you tell me whether the mail is delivered early?
5. Could you tell me how long it takes to get cable TV?
6. Could you please tell me how to get to the mall?
7. Could you tell me when they moved in?
8. Could you please tell me if there's a good movie theater in town?

Page 5

Are you allowed to or not? Listen to these rules of the building and circle Yes or No.

1. You aren't allowed to play music late at night.
2. It's okay to barbecue on the balcony.
3. It isn't okay to park in front of the building.
4. You're allowed to keep pets in the building.
5. You're permitted to hang your laundry here.
6. You aren't allowed to put your trash there.

Page 7

What are they talking about? Listen and circle the correct answer.

1. Can I help you tune it up?
2. Can I help you rake them?
3. Do you need any help taking that out?
4. Do you need any help putting it up?
5. Can I give you a hand repairing that?
6. Do you need any help opening it?

Page 8

Listen and complete the sentence.

1. Could I ask you a . . . ?
2. I don't want to . . .
3. I'd be very . . .
4. Do you want any help . . . ?
5. I'd be very glad to . . .
6. Thanks. I really . . .

Page 9

Listen and decide what the problem is.

1. I think it's broken! The water won't stop running!
2. It isn't drying the clothes very well!
3. It isn't recording any messages!

4. We can't hear it! I think it's broken.
5. I can't turn it on, and my hair is all wet!
6. I need to replace it. It's flickering and buzzing!
7. Try adjusting the knobs. Maybe the picture will stop moving up and down.
8. It isn't working! There's only cold air coming out of it!

Page 14

Listen and put the instructions in the correct order.

1. Drop the money into the slot. Push the button that says "Coke." The can will drop to the bottom. Enjoy!
2. Put your clothes into the washing machine. Add laundry detergent. Put money in the coin slot. The washing machine will start.
3. Turn on the computer. Type your name. Enter your password. Type "mail" to read your e-mail.
4. Insert your bank card face up in the slot. Enter your personal identification number. Indicate the amount of money you want. Wait for the money to come out.

Page 16

Listen and choose the correct response.

1. May I speak to Mr. Jaffee?
2. I want to know whether we need a reservation.
3. I'm calling to see if it's been fixed.
4. Did you say the party starts at eight?
5. We'd like to know when the performance ends.
6. Hello. Is this Lonaie?

Page 18

Listen and decide where the conversation is taking place.

1. Please don't play music after 10:00 P.M.
2. Please don't stand up during the ride.
3. I asked you to stand behind the white line while we're in motion.
4. I asked you to put your seat in an upright position.
5. Put the detergent in the machine.
6. I have a reservation for 6:00.
7. Please bring in your car on Tuesday morning.
8. Please turn off the TV.
9. Please don't lean against the doors.

Page 22

Listen and decide who is calling.

1. I'm calling to tell Mr. Miller his car will be ready at 3:00.
2. Please tell Ms. Carter her X-ray exam will be at 10:00 on Tuesday.
3. I'm calling to tell Mr. Simpson he

left his wallet on the plane.

4. I'm calling to tell Ms. Martinez her taxes are ready.
5. I'm calling to tell Mrs. Jackson her cat's appointment is tomorrow morning.
6. I'm calling to ask Mr. Jordan why he hasn't paid his rent.

Page 25

Listen and complete the sentence.

1. We need to stop at the bank and get some . . .
2. I'll be back soon. I'm going out to do a few . . .
3. Do you think that'll be enough . . . ?
4. Every week my parents give me my . . .
5. While you're out, could you stop and pick up a few . . . ?
6. On my birthday, my friends took me . . .

Page 29

These people are afraid of what might happen if they don't pay their bills. Listen and decide which bill they're talking about.

1. If we forget to pay our bill, we might freeze all winter!
2. If we don't pay it, we won't be able to turn on our lights!
3. We'd better pay this bill. We won't be able to watch our favorite programs!
4. We'd better not forget to pay this bill. We won't be able to cook anything!
5. Please don't forget to pay this bill. If you don't pay it, we won't know what's happening in the world!
6. If we don't pay it, nobody will be able to call us!

Page 31

Listen and choose the correct answer.

1. A. Can you tell me what kinds of checking accounts you offer?
B. We have many, but the most popular is our free checking account.
2. A. Could you tell me what your lowest interest rate is for a mortgage loan?
B. Right now we have a rate of 8 percent for first-time homebuyers.
3. A. Can you tell me how many withdrawals I can make from my account?
B. Yes. You can make a maximum of five withdrawals per month. After that, your account will be charged a penalty fee.

4. A. I'd like to know what the minimum balance is for this type of checking account.
B. Of course. You must keep a minimum of \$200 dollars in the account at all times.
5. A. Could you tell me if there's a monthly service charge on this account?
B. There's a charge of one dollar every month for using the ATM machines.
6. A. Can you tell me whether I'm allowed to withdraw money from this account before I turn sixty?
B. You can, but you'll have to pay a penalty fee.

Page 32

Listen to this conversation in a bank. Check the information the person gives the bank officer.

- A. May I help you?
- B. Yes, please. I'd like to apply for a home improvement loan.
- A. All right. Could you tell me what you intend to use the money for?
- B. My wife and I would like to build a one-room addition to our house. We also need to replace the heating system.
- A. I see. May I ask whether you have a savings or a checking account with us?
- B. Yes. We have both.
- A. Finally, can you tell me what amount you intend to apply for?
- B. I'm not sure yet. We'll probably need about eleven thousand dollars.
- A. All right. Please fill out this application form and give it to me when you've completed it. I'll call you by the end of the week with our answer.
- B. Thank you very much.

Page 34

Listen and decide what they're talking about.

1. We haven't paid it yet.
2. We haven't made it yet.
3. We haven't gotten it yet.
4. We haven't written it yet.
5. We haven't sent it in yet.
6. We haven't bought it yet.

Page 38

Listen and decide who is speaking.

1. I'm calling to tell Mr. Anderson he forgot to pay his rent this month.
2. May I ask what you intend to use the loan for?
3. Please fasten your seat belt.
4. I'd like to charge that to my credit card.
5. I think you've got a problem with your wiring, ma'am.
6. Your engine is going to need a complete tune-up.

Page 40

Listen and circle the word you hear.

1. Is fishing permitted here?
2. I don't think people are allowed to park on this block.
3. Is camping allowed here?
4. Is it okay to roller-skate?
5. Do you know if taking photographs is permitted here?
6. Is hitchhiking allowed?
7. I don't think you're permitted to skate here.
8. Are you allowed to talk in the library?

Page 42

Listen and circle the word you hear.

1. Has my inspection sticker expired?
2. Please fix your taillights.
3. This is a thirty-mile-per-hour zone.
4. You were going fifty-five miles per hour.
5. You didn't have your lights on.
6. Did you get a speeding ticket?
7. Can you let me go with just a warning?
8. You made an illegal turn.

Page 44

Listen and choose the correct answer.

1. Careful! You could have hit that boy on the bicycle!
2. My license has expired. I should have gotten a new one.
3. I can't find my keys. I might have left them in the car.
4. Look! A police officer is giving that man a ticket. He must have been speeding.
5. The interest on the credit card bill is high. We should have paid the balance last month.
6. My computer won't turn on! I guess I should have plugged it in.
7. I can't find my money! I could have lost it at the beach.
8. You drove through that intersection very fast. You could have gotten us killed!

Page 45

Different people called today. Listen to the conversation and decide who called.

1. A. What did she say?
B. She said you were doing well this marking period.
2. A. What did he say?
B. He said you had been late every day this week.
3. A. What did she say?
B. She said you had gotten into a fight in her class.
4. A. What did she say?
B. She said you needed to have your eyes checked.
5. A. What did he say?
B. He said you were going to get into a very good college.
6. A. What did he say?
B. He said you had to lose some weight.

Page 48

Listen and choose the best answer.

1. Susan is one of the best students in the class.
2. Brian is having a little trouble with biology.
3. Your daughter often misbehaves in class.
4. I'm not pleased with your son's work.
5. Gloria is very friendly and outgoing.
6. Jonathan doesn't raise his hand as much as he could.
7. Michael is doing very nicely.
8. Alexandra gets along well with the other children.

Page 53

Listen and choose the correct answer.

1. I haven't written up very many invoices.
2. I've taken inventory for several years.
3. I'm looking forward to my new job. I haven't sold computers before, but I'm sure I can learn quickly.
4. I've set up many displays before.
5. I haven't repaired mufflers for five years.

Page 54

Listen and decide what they're talking about.

1. I think you could have set it up a little better.
2. To be honest with you, you could have assembled it a little better.
3. I think you could have drawn them a little more carefully.
4. To be perfectly honest with you, I don't think you did a very good job arranging it.
5. The truth is, I think you could have hung it a little better. Please try to do better next time.
6. I think you could have ridden it a little more carefully.
7. To be honest, I think you could have signed it a little more clearly.
8. You really could have paid them sooner.

Page 59

Listen and choose the correct answer.

1. A. Please take those packages up to the seventh floor.
B. Actually, that isn't quite right.
A. Oh?
B. Yes, ma'am. They're supposed to be taken up to the ELEVENTH floor!
2. A. Aspirin is in the front of the store.
B. Excuse me, but that isn't quite correct.
A. Oh?
B. Yes. Actually, it's in the BACK, near the door.
3. A. There's been an accident at the corner of Oak and Pine.
B. Excuse me, but that isn't exactly right.
A. Oh?
B. Yes, sir. The accident is at 33rd and VINE.

4. A. The flight from Las Vegas is going to be late.
B. Excuse me, but I don't think that's correct.
A. Oh?
B. Yes. Actually, I think it's arriving right now at gate 8.
5. A. To get to the zoo, take a right and then turn left.
B. Excuse me, but that isn't quite correct.
A. Oh?
B. Yes. Actually, you take a LEFT and then turn RIGHT.
6. A. The company is going to hire three people.
B. Excuse me, but I don't think that's so.
A. Oh?
B. Yes. The company is going to FIRE three people!
7. A. Shoes are half price this week.
B. Excuse me, Mr. Bryant, but that isn't quite right.
A. Oh?
B. Yes, sir. Actually, BOOTS are half price this week.
8. A. I'm sorry, but there aren't any more CDs.
B. Excuse me, Gloria, but that really isn't so.
A. Oh?
B. Yes. We've got CDs. We're out of TVs!
9. A. I'm sorry, but we've just run out of steak.
B. Excuse me, Oscar, but that isn't exactly right.
A. Oh?
B. Yes. We've run out of CAKE!
10. A. I see here that I'm going to operate on Mrs. Wilson's left hand.
B. Excuse me, Doctor, but that isn't quite correct.
A. Oh?
B. Yes, Doctor. You're going to operate on her left FOOT.
A. Oh. Thank you, Nurse, for calling that to my attention.

Page 61

Listen and choose the correct conclusion.

- If you don't turn on the burglar alarm before you leave, . . .
- If you deposit this money in the bank on time, . . .
- If we give a poor presentation to the Acme Company, . . .
- If you get up late tomorrow, . . .
- If you don't work hard in your new job, . . .
- If you don't turn off the air conditioning before you leave for the weekend, . . .

Page 66

Listen to the conversation. Then complete the sentences.

- A. May I help you?
B. Yes. I had this teapot repaired here

the other day, but it still isn't working.

- A. Oh. What's the matter with it?
B. It doesn't whistle when the water is hot.
A. I'm sorry it still isn't working. We'll try to fix it again.
B. Thank you.

Page 67

Listen and decide what's being talked about.

- I didn't realize it was blocking the entrance to the apartment building.
- I had no idea the volume was disturbing the neighbors.
- I didn't know it was attracting flies.
- I had no idea the water was coming through your window.
- I'm sorry it's late. I forgot it was the first of the month.
- I'm sorry. I didn't realize they were eating your flowers.

Page 69

Listen to the message on the landlord's answering machine. What did the caller say?

- This is Ms. Jackson in Apartment 2B. We don't have any heat!
- This is Bill Barnes in Apartment 4D. We can't pay the rent!
- This is Helen Hansen in Apartment 5G. Have you called an exterminator yet?
- This is Mr. Santiago in Apartment 6C. Our stove is broken!
- This is Michael Mason in Apartment 7A. Can you fix our dryer?
- This is Lois Black in Apartment 1B. Please trim the bushes. They look terrible!

Page 70

Listen and decide whether each of these "makes sense" or is "nonsense."

- I'm calling to find out why you haven't gotten rid of the security deposit in our apartment yet.
- I'd rather not have to call the Housing Authority.
- Do you think you might be able to turn on the lead paint?
- I'd prefer not to have to contact the media.
- When are you going to give us our lease?
- Do you think you might be able to repair the exterminator?
- I'm a little disappointed you haven't removed the parking lot yet.
- You should have returned our security deposit by now.
- I'm calling to find out when you're going to give us more mice.

Page 71

Listen and choose the best response.

- The director is forcing us to help move the scenery.
- My supervisor is making me come back to work right after I have the baby.
- The foreman is insisting that we skip all our breaks.
- The new owner of the circus is requiring me to do my trapeze act without a net.
- The boss says I have to work on Thanksgiving Day.
- The manager is making me work overtime for no extra pay.

Page 73

Listen to the conversations and choose the correct answer.

Conversation 1

- A. Good morning. You're on WSBX Talk Radio.
B. Hello. My name is Bill, and I'm angry at the mayor.
A. How come?
B. The city isn't cleaning the streets.
A. I didn't realize the streets were dirty.
B. They are. In addition, there's not enough parking for residents.
A. You should call the mayor and express your opinion.
B. Thanks for the suggestion. I definitely will.

Conversation 2

- A. This is Rick Lindberg on WCCD Radio.
B. Good afternoon. This is Carla from New Jersey, and to tell you the truth, I'm upset with the president.
A. Why?
B. Taxes are already high, and the president is going to raise them.
A. You seem to feel strongly about it. Why don't you send a fax to the White House?
B. That's a good idea.
A. You should write to your congresswoman, too.
B. Thanks for the suggestion.

Page 75

Listen and decide where the conversation is taking place.

- Excuse me. I don't think you're permitted to park in this space.
- You aren't frying the eggs the right way. You're supposed to grease the pan first.
- I'd like to return this videocassette recorder.
- I'm going to have to give you a ticket. You were speeding.
- The milk goes in Aisle 2, and the bread goes in Aisle 7.
- I haven't repaired a muffler in a long time, but I'll try.
- I hate to be a "back-seat driver," but you really shouldn't have gone through that red light.

- This is Mrs. Antonelli in Apartment 3. I'd like to know when you're going to repair our broken door.
- I was wondering if you could tell me how Joey gets along with the other children.

Page 77

Listen and choose the correct tag.

- Your brother is late again, . . .
- This food tastes terrible, . . .
- They weren't very pleased with that hotel, . . .
- She got a promotion, . . .
- Dad has been in a terrible mood recently, . . .
- I guess we shouldn't leave the party yet, . . .
- They're really impressed with our presentation, . . .
- They don't like working here, . . .
- The weather isn't going to be very nice this weekend, . . .
- You've already seen that movie, . . .
- She really can type fast, . . .
- Your husband didn't remember your anniversary this year, . . .

Page 84

Listen and choose the best response.

- I have to admit, I think game shows are kind of juvenile. Wouldn't you say so?
- Some people think that baseball games are too slow-moving, but I don't agree. I enjoy watching them on TV.
- I never watch comedy programs on TV. I personally feel they're kind of stupid. Don't you agree?
- I don't particularly care for talk shows. I think they're boring.
- I'm not really crazy about watching TV. I think it can be harmful to people.

Page 85

Listen and choose the best conclusion.

- If I didn't eat so much candy, . . .
- If you did your work more carefully, . . .
- If I practiced the violin a little more, . . .
- If you exercised more, . . .
- If Grandma and Grandpa lived closer, . . .
- If I didn't have so much homework this weekend, . . .

Page 90

Listen and write the appropriate tag.

- This dinner is delicious, . . .
- It really was a difficult exam, . . .
- These computers aren't very powerful, . . .
- This bread doesn't seem very fresh, . . .
- This waitress has been very efficient, . . .
- They weren't very pleased with that hotel, . . .
- I shouldn't drive so fast, . . .

- We haven't done a very good job cleaning our apartment, . . .
- The baseball game seems boring today, . . .
- He sure can cook well, . . .

Page 91

Listen and circle the word you hear.

- I'm sorry to interrupt, but do you have a dime?
- Sorry to interrupt, but Flight 60 is ready for boarding.
- Excuse me for interrupting, but we've just run out of chicken.
- Forgive me for interrupting, but you have a collect call.
- Excuse me for interrupting, but I don't want you to worry.
- Did you say the train is at eight?

Page 92

Listen and decide whether it's "good news" or "bad news."

- Your progress has been above our expectations.
- I'm behind the eight ball!
- My friend Alice and I have been out of touch for five years.
- Her test results were negative.
- Next year's budget does not include funds for your position.
- The truth is, I'm fed up with my job.
- We made a lot of money this year.
- I want us to make our relationship a long-term commitment.
- I'm completely behind you.
- We have to lay off fifty percent of our workers.

Page 93

Listen and choose the most likely response.

- It seems a little warm in this room.
- This MasterCard bill is a little high.
- I think we should see other people.
- Our sales have been very disappointing this year.
- That new dress is very different.
- I'm ready for a long-term relationship.
- We need to control the nation's deficit.

Page 96

Listen and choose the best response.

- I didn't realize it was so late.
- I see you're late.
- I've got to be going.
- What time do you have?
- Take it easy.
- Let's stay in touch.

Page 98

Listen and decide whether these people are agreeing or disagreeing.

- A. You know . . . this movie isn't very good. Don't you agree?
B. I do. It isn't very good, is it.

- A. I think Betty and Bill are going to break up soon. Don't you agree?
B. I'm not so sure about that.
- A. In my opinion, grammar rules are the most important things to learn in a new language. Don't you think so?
B. I wish I could agree with you, but if you ask me, conversation practice is much more useful.
- A. You know . . . we should bring the picnic food inside the house. It looks like a storm is coming.
B. That's a good point.
- A. The president's interview on TV was very informative. Wouldn't you agree?
B. I hate to disagree with you, but I thought it was very boring.
- A. I like this class. The teacher is very energetic.
B. She's very interesting, too.
- A. The government spends too much money on social programs.
B. I'm not so sure about that.
- A. The prices at Food-Mart are very high!
B. You're certainly right about that!
- A. That chicken was delicious!
B. The pie was good, too.

Page 101

Listen and decide whether these people are agreeing or disagreeing.

- A. The movie was great!
B. Gee, I didn't think so.
- A. You know . . . It seems to me we study too much grammar in this English class.
B. That's exactly what I was thinking.
- A. We should ask for a raise today. The boss is in a very good mood.
B. You have a point there.
- A. I think Janet is going to quit her job.
B. Really? I don't think so. She likes her job.
- A. Sam works hard. I think he's going to get promoted.
B. I think you're right.
- A. In my opinion, the workers here don't need to have a greater role in important decisions.
B. I don't know about that.

CORRELATION

ExpressWays Student Text/Activity Workbook

Student Text Pages	Activity Workbook Pages	Student Text Pages	Activity Workbook Pages
Exit 1		Exit 5	
2-3	1	92-93	51-52
4-7	2-3	94-95	53
8-9	4-5	96-97	54-55
10-11	6-7	98-99	56-57
12-13	8	100-101	58-59
14-15	9-10	102-103	60
16-17	11	104-105	61
18-21	12	106-109	62
Exit 2		Exit 6	
24-27	13-14	112-113	63-64
28-29	15	114-115	65-66
30-31	16	116-117	67
32-33	17-18	118-121	68-69
34-35	19-20	122-123	70
36-42	21-22	124-125	71
43	23-24	126-127	72
		128-131	73-74
Exit 3		Exit 7	
46-47	25	136-139	77-78
48-49	26-27	140-141	79
50-51	28-29	142-143	80
52-53	30	144-145	81-82
54-55	31	146-149	83-84
56-57	32-33	150-153	85-86
58-61	34-35	154-155	87
62-63	36	156-157	88
Exit 4		Exit 8	
68-69	39	160-161	89-90
70-71	40-41	162-163	91
72-73	42	164-165	92
74-77	43-44	166-167	93-94
78-81	45-46	168-171	95-97
82-83	47	172-175	98-99
84-85	48		
86-89	49-50		

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